

**Institution: Western Illinois University**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name	<b>Ronald Pettigrew</b>
Title	<b>Program Director</b>
Department	<b>Veterans Resource Center</b>
Address	<b>1 University Circle</b>
Phone number	<b>(309) 298-3505</b>
Email address	<b>R-Pettigrew@wiu.edu</b>

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name  
Title  
Department  
Address  
Phone number  
Email address

3. Please indicate how your institution identifies veterans or military personnel.

- Admission process  
 Financial aid  
 Registrar's Office  
 Veteran Center  
 Other (please describe)

**Billings and Receivables Office**  
**Student Self-Referral**  
**Academic Advising Personnel**  
**School of Extended Studies**  
**Graduate Studies**  
**Military Science/ROTC**

**Preparer Name: Kathy Meyers**  
**Preparer Email Address: KJ-Meyers@wiu.edu**  
**September 22, 2009**

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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

**Academic Advising Office**  
**Admissions Office**  
**Counseling Center**  
**Bursar Office**  
**Disability Service Office**  
**Financial Aid Office**  
**Health Services**  
**Veterans Center**  
**Office of the Registrar**  
**Military Science/ROTC**  
**Quad Cities Campus**  
**WIU Veterans Club**

5. Please describe the programs or services that are available to veterans, military personnel, and their families.

**Western Illinois University has established a Veterans Resource Center dedicated to specifically meeting the needs and concerns of its veteran and military student population. University administrators have appointed qualified personnel who are responsible for providing an array of streamlined services in this newly renovated facility. Services to veterans and military personnel begin at the time of inquiry or application for admission, and continue through graduation.**

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**Services include, but are not limited to: assistance in applying to the University; articulating credit for military training/college credit; ensuring academic success via peer mentoring, tutoring, and academic advising; advocating on behalf of University veteran student organizations; disseminating health and well-being information; minimizing barriers associated with transitional concerns; supporting service personnel prior to, during, and upon completion of deployment/activation activities; securing appropriate housing accommodations; providing outreach and counseling activities; assistance in applying for various financial aid programs such as Title IV aid, the GI Bill, tuition assistance, and scholarships, and disability support services. Additional support services are also available family members of veterans and reservists.**

6. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>

Contact Name	<b>Kathy Meyers</b>
Department	<b>Veterans Resource Center</b>
Address	<b>1 University Circle</b>
Phone number	<b>(309) 298-3505</b>
Email address	<b>KJ-Meyers@wiu.edu</b>

b. Academic support/tutoring	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>	<input type="checkbox" value="X"/>
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c. Campus social events                     X                     X                     X

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                  Address                    **1 University Circle**  
                  Phone number                    **(309) 298-3505**  
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d. Career services                             X                     X                     X

                  Contact Name                    **Kathy Meyers**  
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                  Address                    **1 University Circle**  
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e. Counseling                                     X                     X                     X

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f. Disability Services                         X                     X                     X

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g. Employment assistance                     X                     X                     X

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- h. Financial aid assistance counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)  X  X  X

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- i. Health services  X  X  X

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- j. Mentoring  X  X  X

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- k. Orientation  X  X  X

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- l. Tuition assistance counseling  X  X  X

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- |  |                                  |                                |                                |
|--|----------------------------------|--------------------------------|--------------------------------|
| 1. Montgomery GI Bill                                | <input type="text" value="516"/> | <input type="text" value="X"/> | <input type="text" value="X"/> |
| 2. Illinois National Guard Grant (ING)               | <input type="text" value="103"/> | <input type="text" value="X"/> | <input type="text" value="X"/> |
| 3. Illinois Veterans Grant (IVG)                     | <input type="text" value="382"/> | <input type="text" value="X"/> | <input type="text" value="X"/> |
| 4. Post 9/11   | <input type="text" value="X"/>   | <input type="text" value="X"/> | <input type="text" value="X"/> |
| m. Transition assistance (counseling, housing, etc.) | <input type="text" value="X"/>   | <input type="text" value="X"/> | <input type="text" value="X"/> |

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- |   |                                |                                |                                |
|---|--------------------------------|--------------------------------|--------------------------------|
| n. Veteran student lounge or designated gathering space | <input type="text" value="X"/> | <input type="text" value="X"/> | <input type="text" value="X"/> |
|---|--------------------------------|--------------------------------|--------------------------------|

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- |                            |                                |                                |                                |
|----------------------------|--------------------------------|--------------------------------|--------------------------------|
| o. Other (please describe) | <input type="text" value="X"/> | <input type="text" value="X"/> | <input type="text" value="X"/> |
|----------------------------|--------------------------------|--------------------------------|--------------------------------|

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7. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	1060	X	X
b. Academic support/tutoring	550	X	X
c. Campus social events	400	X	X
d. Career services	250	X	X
e. Counseling	110	X	X
f. Disability Service Office	55	X	X
g. Employment assistance	150	X	X
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	125	X	X
i. Health services	475	X	X
j. Mentoring	275	X	X
k. Orientation	165	X	X
l. Tuition assistance counseling	50	X	X
1. Montgomery GI Bill	750	X	X
2. Illinois National Guard Grant (ING)	225	X	X
3. Illinois Veterans Grant (IVG)	800	X	X
4. Post 9/11	100	X	X
m. Transition assistance (counseling, housing, etc.)	300	X	X
n. Veteran student lounge or designated gathering space	575	X	X
o. Other (please describe)	X	X	X

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8. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	1075	X	X
b. Academic support/tutoring	950	X	X
c. Campus social events	575	X	X
d. Career services	500	X	X
e. Counseling	350	X	X
f. Disability Service Office	90	X	X
g. Employment assistance	300	X	X
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	350	X	X
i. Health services	760	X	X
j. Mentoring	440	X	X
k. Orientation	265	X	X
l. Tuition assistance counseling	125	X	X
1. Montgomery GI Bill	1150	X	X
2. Illinois National Guard Grant (ING)	350	X	X
3. Illinois Veterans Grant (IVG)	1200	X	X
4. Post 9/11	250	X	X
m. Transition assistance (counseling, housing, etc.)	750	X	X
n. Veteran student lounge or designated gathering space	1050	X	X
o. Other (please describe)	X	X	X

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9. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

**Referrals to local community support agencies, Department of Illinois Veterans Administration, Illinois Student Aid Commission, and Peoria Vets Center**

10. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

**Veterans & Military Personnel Resource Guide (detailed booklet outlining programs and services. Available in print and PDF formats.**

11. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

**Veterans Resource staff members have independently developed a limited manual process for tracking retention and goal completion of veterans and military personnel; however, this recordkeeping system does not appear to be adequately addressing the unique needs of this student population. Depending upon the availability of resources, specific efforts will be directed toward the development of a computerized tracking system during the 2009-10 academic year.**

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12. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

14. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

15. Does your institution accept military credit?

- Yes
- No

16. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

17. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- No

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18. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

19. Please provide the URL where an individual may access this survey on your institution's website.

**[wiu.edu/veterans](http://wiu.edu/veterans)**

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