

Support Center Phone:  
(309)298-2704

Support Center email:  
[Support](#)



## University Technology Support Center

Western Illinois University

Support Center hours:  
Sunday - Thursday  
7:30AM to 11:00PM  
Friday 7:30AM to 4:30PM  
Saturday 7:30AM to 4:00PM

126 Stipes Hall

**ECom** is a collection of services offered to WIU students, staff and faculty. Your ECom account will provide access to many WIU computing resources including the WIU LAN, campus email, calendaring, network storage, Western Online, web page publishing, dial-up access and more.

You can find your ECom username and email address in STARS under the address section or by contacting your supervisor.

Before you can use ECom you must activate your account.

- Go to [www.wiu.edu/guava](http://www.wiu.edu/guava).
- Once at the Guava web page, go to the section titled "**Account Activation**" next to the **blue shoes** and select that section.
- Follow the instructions carefully.