



Illinois Department of Human Services

Bruce Rauner, Governor

James T. Dimas, Secretary

823 East Monroe Street ~ Springfield, IL 62701

**TO:** Early Intervention Providers

**FROM:** Ann M. Freiburg, Chief  
Bureau of Early Intervention

**DATE:** December 22, 2016

**RE:** IMPACT Update for Credentialing with Provider Connections

The Bureau has been releasing periodic updates to the Illinois Department of Healthcare & Family Services (HFS) new provider enrollment system, the Illinois Medicaid Program Advanced Cloud Technology or IMPACT. HFS has completed the initial phase of revalidating all enrolled “Typical” providers (meaning those with individual National Provider Identifiers (NPI)) into the IMPACT system and announced recently that HFS will be removing any “Typical” provider who has not, at a minimum, submitted a revalidation. This process is required to be compliant with the Affordable Care Act and Early Intervention (EI) will be complying as well. Intensive outreach will begin with the “Typical” providers who have an IMPACT status of “In Process”; meaning they have either not attempted to revalidate their enrollment or have not hit the “Submit” button within the revalidation process in IMPACT after at least starting a revalidation.

Again, this currently only affects “Typical” providers from Phase I of IMPACT. Phase II “Atypical” providers (those providers who do not have NPIs) will begin once the final cleanup of Phase I is complete. We will let you know when IMPACT announces a Phase II start date.

EI is working with Provider Connections, as part of the intensive outreach, to ensure those “Typical” providers who have successfully submitted an IMPACT enrollment are correctly entered and associated to EI. It has been discovered that many EI Providers, while enrolled in IMPACT, have not enrolled correctly. The specific instructions have been posted on the Provider Connections website at <http://www.wiu.edu/ProviderConnections> for quite some time.

Effective January 1, 2017, Provider Connections will begin working all new applications to ensure full compliance and correct IMPACT enrollment prior to issuing the EI Credential and/or Enrollment. Additionally, any existing credentialed EI Provider who is due for their recredential process will also be reviewed for correct IMPACT enrollment. Any EI Provider not enrolled correctly will be notified of the issue prior to the recredential being issued.

To assist in your application or recredential process, please review the IMPACT enrollment guidelines on the Provider Connections website and ensure your enrollment in EI matches the enrollment in IMPACT including associating to EI correctly as well as any and all EI Payees you are currently working under to ensure accurate authorizations are being maintained. Also, please view the active CBO Payees for which you are enrolled by visiting <https://www.providerconnections.org/public/home.mvc> by inputting your

name in the search field, checking the “active” box then hit submit. When your name appears, click on your name and then click “view billing information”. This will show your current active CBO enrollments. If there are any enrollments that are no longer valid, please notify Provider Connections by email at [providerconnections@wiu.edu](mailto:providerconnections@wiu.edu) with the request to inactivate the Payees that are no longer current and a last date of employment with the Payee.

Also remember, it is your responsibility to let the Provider Connections if you leave an EI Payee/Agency, join additional EI Payees/Agencies or change Individual enrollment status.

We appreciate your continued patience and your willingness to work with the IMPACT enrollment system throughout the process of implementation. We do understand change may be difficult but the HFS enrollment is not a change and has always been required; only the system of enrolling has changed to meet current federal laws.

If you have any further questions, you may contact Provider Connections toll-free at 1-800-701-0995.

Thank you!