Monday
6:00 - 9:00 PM
Alali

ACCT 200; FIN 101; DS 303;
ECON 231, 232;
BL 230; MGT 125; MKTG 317;
MATH 099, 100, 101, 102, 123, 128,
129, 133, 134, 137, 255;
STAT 171;
RPTA 110, 111

Wednesday
6:00 - 9:00 PM
Duangdalad

ACCT 200, 201, 202; FIN 101; I
NAG 310; BIOL 100;
CHEM 100, 101;
DS 303; ECON 231, 232;
MKTG 317;
MATH 099, 100, 101, 102, 123, 128,
129, 133, 134, 137, 255,
STAT 171

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Memorial Hall 024 (Lower Level)
Call 309-298-1871 with questions about tutoring offered.
INSTRUCTIONS

You have 2 ways to connect with Rocky’s Resources Call Center Tutors

Google Hangouts Appointment:
1. Call 309-298-1846 (8-4PM) OR email tutoring@wiu.edu to schedule a 30 min. appt.
2. 1 hour before, check your Hangouts & internet connections. Add the tutor to your contacts. *
3. Video call at assigned time with materials ready.

Email Questions:
1. Email your question(s) to tutoring@wiu.edu - Include your ID, course name, & number in the subject line
2. Our tutors will respond as available Mondays & Wednesdays from 6:00 PM to 9:00 PM.
3. Send follow-up emails if needed.

* Hangout instructions listed on next page

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Google Hangouts

INSTRUCTIONS

Email Questions:

Google Hangouts Instructions:

1. Use Chrome as your web browser
2. Sign into your WIU email account
3. Open up Google Apps and look for Hangouts (it might be under the “More” section)
4. If it is your first time opening Hangouts, you will see a brief slide show introduction
5. Once in Hangouts, click on the “Contacts” icon (left side of the screen)
6. Next, press the “New Conversation” button and add tutoring@wiu.edu to your contacts
7. A new message window will automatically pop up on your screen
8. Click on the “Video Call” icon (top left side of the message window)
9. Authorize “Meet” to use your camera and microphone

Within a few rings, the tutor will answer your video

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