Podium Presentation
A Supply Chain Management Internship Experience 2015
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As a Supply Chain Management student, an internship is part of the bachelor degree requirement. During the summer of 2015, I completed a three months’ internship at a logistics brokerage company. The goal of this presentation is to provide an outline of duties and objectives and specific skills necessary to complete them effectively. This discussion will include day to day task assignments, including updating and aligning costs with carrier company information and brokerage fees to the customer. The objective of auditing load costs with Less Than Truckload carriers was to minimize the delay of accounts payable and processing the loads through the external Resolve software; this type of account resolution was necessary to obtain payment from the customer. These tasks either applied knowledge from course material or offered opportunity to develop new skills, specific to Supply Chain Management, which focused primarily on communication and data integrity. Errors in charges could be the result of several factors. Course material on freight classes and calculating freight charges by weight helped to spot errors. The purpose of this submission is to provide an overview of industry experience to assist students in determining whether working at a logistics brokerage would be a good career choice after graduation. Logistics and transportation careers are part of a large network of services upon which every company depends, either directly or indirectly. In the brokerage office, there were many individuals with varying educational and degree backgrounds. The challenge is to complete tasks accurately in a short time frame, with focus on excellent customer responsiveness.