

**THEODORE A. AVTGIS**

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**EDUCATION**

- 1999 Ph.D., Communication Studies, Kent State University. Dissertation: *The development of a goal-oriented control scale: Assessing communicator control at work and in the family.*
- 1993 M.A., Speech Communication Studies, Emerson College. Thesis: *The relationship between impression management, perceived control, and choice of esteem protection strategies under conditions of communication apprehension.*
- 1990 B.S., Mass Communication/Television, Emerson College.
- 1988 A.S., Media Technology, Bunker Hill Community College.

**TEACHING**

- 2023-present *Assistant Professor, Western Illinois University*
- 2016-2017 *Professor of Communication, University of Akron.*  
Undergraduate classes taught: Interpersonal Communication; Communication Theory.  
Graduate class taught: Seminar in Health and Risk Communication.
- 2011-2016 *Professor of Communication, Ashland University.*  
Undergraduate classes taught: Organizational Communication; Human Communication; Communication Theory and Research; Introduction to Public Relations; Foundations of Health Communication; Health Communication; Research Methods in Communication; Topics in Public Relations; Persuasion and Ethics; Capstone in Communication; Health Informatics; Health Public Relations; Topics in Health and Risk Communication; Seminar in Health and Risk Communication.  
Graduate classes taught: Introduction to Graduate Studies in Communication; Research Methods in Communication; Health Communication; Informatics in Health and Risk; Seminar in Health and Risk Communication; Capstone in Health and Risk Communication.
- 2010-2015 *Adjunct Associate Professor, Department of Surgery, West Virginia University School of Medicine.*
- 2005-2011 *Associate Professor of Communication, West Virginia University.*  
Undergraduate classes taught: Advanced Organizational Communication; Argumentative and Aggressive Communication; Argumentative Training; Interpersonal Communication; Introduction to Organizational Communication; Medical Communication; Persuasion; Rational Decision Making; Research Methods.

- Graduate classes taught: Advanced Organizational Communication; Argumentative and Aggressive Communication; Aggressive Communication in Society; Argument Training; Communication and Personality; Communication Assessment; Communication Theory; Medical Communication; Organizational Communication; Persuasion; Training and Development.
- 2002-2005 *Assistant Professor of Communication, West Virginia University.*  
Undergraduate classes taught: Advanced Interpersonal Communication; Advanced Organizational Communication; Interpersonal Communication; Introduction to Organizational Communication; Quantitative Research Methods.  
Graduate classes taught: Communication in Instructional Settings; Communication Personality; Communication Theory; Interpersonal Communication; Organizational Communication; Persuasion; Research Methods; Small Group Communication; Training and Development.
- 1999-2002 *Assistant Professor of Communication, St. John's University.*  
Undergraduate classes taught: Fundamentals of Public Speaking; Independent Study-Special Topics; Interpersonal Communication.
- 1998-1999 *Visiting Assistant Professor of Communication, West Virginia University.*  
Undergraduate classes taught: Communication Theory; Human Communication in the Public Communication Context; Persuasion; Quantitative Research Methods; Training and Development.  
Graduate classes taught: Interpersonal Communication in Instructional Settings; Persuasion.
- 1997-1998 *Visiting Instructor of Speech Communication, University of Akron.*  
Undergraduate classes taught: Effective Oral Communication (8 sections).
- 1995-1997 *Instructor of Communication, Assistant Director of the Communication Research Center, Kent State University.* Undergraduate classes taught: Business and Professional Speaking; Communication Theory; Interpersonal Communication; Theory and Practice of Oral Discourse.
- 1994-1995 *Adjunct Instructor of Communication, St. Anselm College.* Undergraduate classes taught: Communication Theory and Research.
- 1994-1995 *Adjunct Instructor of Communication, Bridgewater State University.*  
Undergraduate classes taught: Organizational Communication.
- 1994-1995 *Instructor, Computer Processing Institute.* Undergraduate classes taught: Business English; Business Mathematics.

### **ADMINISTRATIVE EXPERIENCE**

- 2007-2018 *Co-Founder/Head Trainer, Medical Communication Specialists.*
- 2016-2017 *Director, School of Communication, University of Akron.*
- 2014-2016 *Administrative Director, Master of Arts program in Health and Risk Communication, Ashland University.*
- 2011-2016 *Chairperson, Department of Communication Studies, Ashland University.*

- 2010-2013 *Editor-in-Chief, Communication Research Reports.* Eastern Communication Association. Responsible for all operations related to the journal including all editorial content and manuscript review processes.
- 2006-2009 *Coordinator of Corporate and Organizational Communication Graduate Program,* West Virginia University. Responsible for the administration of the graduate program containing over seventy non-traditional graduate students at four regional sites located throughout the state of West Virginia. Duties include budgeting, student recruitment and retention, site procurement, faculty assignment and graduate advising.
- 1999-2002 *Director of Interpersonal Communication,* St. John's University. Responsible for the development of the interpersonal communication curriculum that became a required course for students majoring in Pharmacy and Communication Studies.

### **RESEARCH PUBLICATIONS**

- 2023 Avtgis, T. A., & Rancer, A. S. The theory of independent mindedness: Three decades of research. *Journal of Business and Professional Communication Quarterly*, 23294906221144765. Doi:<http://dx.doi.org/10.1177/23294906221144765>
- 2023 Avtgis, T. A. Training and development in argumentative and aggressive communication: Contributions of Dr. Andrew S. Rancer. *Journal of Business and Professional Communication Quarterly*, 86, 109-116. Doi:<http://dx.doi.org/10.1177/23294906231>
- 2015 Avtgis, T. A., Kappel, D., Knight, J. M., Wilson, A., & Polack, E. P. Assessing the accuracy of trauma patient prioritization: Communication design of the M.I.S.E.R information system protocol and communication channel during crisis communication exchanges. *Communication Design Quarterly*, 3, 85-90. Doi:<http://dx.doi.org/10.1145/2826972.2826980>
- 2013 Buchanan, L., Avtgis, T. A., Gray, D., Channel, J., & Wilson, A. WR U TEXTING B4 U CRASHED. *West Virginia Medical Journal*, 109, 18-21.
- 2011 Avtgis, T. A., & Polack, E. P. Assessing effects of affirming communication on surgical residents. *Medical Encounter*, 25, 119.
- 2011 Kappel, D. A., Rossi, D. C., Polack, E. P., Avtgis, T. A., & Martin, M. M. Does the RTTDC (rural trauma team delivery course) shorten the interval from trauma patient arrival to decision to transfer. *Journal of Trauma*, 70, 315-319.
- 2010 Avtgis, T. A., & Polack, E. P. Communication in rural trauma medicine: A practice/art unto itself. *China Media Research*, 6, 100-108.
- 2010 Avtgis, T. A., Polack, E. P., Martin, M. M., & Rossi, D. Improve the communication, decrease the distance: The investigation into problematic communication and delay in inter-hospital transfer of rural trauma patients. *Communication Education*, 59, 282-293. Doi:<http://dx.doi.org/10.1080/03634521003606194>

- 2010 Polack, E. P., Avtgis, T. A., Rossi, D., & Shaffer, L. A team approach in communication instruction: A qualitative approach. *Journal of Surgical Education*, 67, 125-128. Doi:<http://dx.doi.org/10.1016/j.jsrug.2010.02.004>
- 2009 Frisby, B. N., Stagers, S. M., Avtgis, T. A., Allara, L. K., Dorzini, L. M., & Keffer, C. M. Convergent and predictive validity of the ICA Audit in healthcare organizations. *Human Communication*, 12, 267-281.
- 2009 Rossi, D., Polack, E. P., Kappel, D., Avtgis, T. A., & Martin, M. M. It is not about being nice; It's about being a better doctor: The investigation into problematic communication and delays in trauma patient transfers. *Medical Encounter*, 23, 5-6.
- 2009 Maki, S. M., Shimotsu, S., Avtgis, T. A., Kimble, N., Lilly, L., Petrovich, A., & Ward, D. International communication audit: An exploratory investigation into trait or state. *Human Communication*, 12, 383-401.
- 2008 Avtgis, T. A., & Rancer, A. S. The Relationship between trait verbal aggressiveness and teacher burnout syndrome in K-12 teachers. *Communication Research Reports*, 25, 86-89. Doi:<http://dx.doi.org/10.1080/08824090701831875>
- 2008 Avtgis, T. A., Rancer, A. S., Kanjeva, P. A., & Chory, R. M. Argumentative and aggressive communication in Bulgaria: Testing for methodological and conceptual equivalence. *Journal of Intercultural Communication Research*, 37, 17-24. Doi:<http://dx.doi.org/10.1080/17475750802077354>
- 2007 Avtgis, T. A., & Polack, E. P. Predicting physician communication competence by patient perceived information exchange and health locus of control. *Human Communication*, 10, 136-144.
- 2007 Avtgis, T. A., Thomas-Maddox, C., Taylor, E., & Patterson, B. P. The influence of organizational burnout syndrome on the expression of organizational dissent. *Communication Research Reports*, 24, 1-6. Doi:<http://dx.doi.org/10.1080/08824090701304725>
- 2007 Avtgis, T. A., & Rancer, A. S. A communication trait based approach to superior-subordinate communication. *Business Research Yearbook*, 24, 867-873.
- 2006 Avtgis, T. A., Brann, M., & Stagers, S. Information exchange and health control expectancies as influenced by a patient's medical interview situation. *Communication Research Reports*, 23, 231-237. Doi:<http://dx.doi.org/10.1080/08824090600962284>
- 2006 Avtgis, T. A., & Taber, K. R. "I laughed so hard my side hurts, or is that an ulcer?" The influence of work humor on job stress, job satisfaction, and burnout among print media employees. *Communication Research Reports*, 23, 13-18. Doi:<http://dx.doi.org/10.1080/17464090500535814>
- 2006 Avtgis, T. A., & Knapp, J. L. The relationship between esteem protection, personalization of conflict, and perceived understanding. *Ohio Communication Journal*, 42, 98-113.
- 2005 Avtgis, T. A. Sex differences on a measure of conformity: Comments on a recent study. *Psychological Reports*, 96, 306. Doi:<http://dx.doi.org/10.2466/pr0.96.2.306-306>

- 2004 Avtgis, T. A., & Rancer, A. S. Personalization of conflict across cultures: A comparison among United States, New Zealand and Australia. *Journal of Intercultural Communication Research*, 33, 109-118.
- 2003 Avtgis, T. A. Male sibling social and emotional support as a function of attributional confidence. *Communication Research Reports*, 20, 341-347. Doi:<http://dx.doi.org/10.1080/08824090309388833>
- 2003 Avtgis, T. A., & Rancer, A. S. Comparing touch apprehension and affective orientation between Asian-American and European-American siblings. *Journal of Intercultural Communication Research*, 32, 67-74.
- 2002 Avtgis, T. A., & Rancer, A. S. Aggressive communication across cultures: A comparison of aggressive communication among United States, New Zealand, and Australia. *Journal of Intercultural Communication Research*, 31, 191-200.
- 2002 Avtgis, T. A. Adult children conflict control expectancies: Effects on taking conflict personally toward parents. *Communication Research Reports*, 19, 226-236. Doi:<http://dx.doi.org/10.1080/08824090209384851>
- 2001 Avtgis, T. A. Affective learning, teacher clarity, and student motivation as a function of attributional confidence. *Communication Research Reports*, 18, 345-353. Doi:<http://dx.doi.org/10.1080/08824090109384815>
- 2001 Avtgis, T. A., & Kassing, J. W. Elucidating influences on superior-subordinate communication: Attributional confidence and organizational control expectancies. *Communication Research Reports*, 18, 255-263. Doi:<http://dx.doi.org/10.1080/08824090109384805>
- 2001 Kassing, J. W., & Avtgis, T. A. Dissention in the organization as a function of control expectancies. *Communication Research Reports*, 18, 118-127. Doi:<http://dx.doi.org/10.1080/0882409010984789>
- 2001 Copstead, G. J., Lanzetta, C. N., & Avtgis, T. A. Adult children conflict control expectancies: Effects on aggressive communication toward parents. *Communication Research Reports*, 18, 75-83. Doi:<http://dx.doi.org/10.1080/08824090109384784>
- 2000 Avtgis, T. A. Marital support giving as a function of attributional confidence. *Communication Research Reports*, 17, 357-365. Doi:<http://dx.doi.org/10.1080/08824090009388784>
- 2000 Avtgis, T. A., Martin, M. M., & Rocca, K. A. Social support and perceived understanding in the brother relationship. *Communication Research Reports*, 17, 407-414. Doi:<http://dx.doi.org/10.1080/08824090009388789>
- 2000 Avtgis, T. A., & Cornette, S. L. Testing the reliability of the competent group communicator assessment instrument. *Ohio Speech Journal*, 37, 45-59.
- 2000 Avtgis, T. A. Unwillingness to communicate satisfaction in organizational relationships. *Psychological Reports*, 87, 82-84. Doi:<http://dx.doi.org/10.2466/pr0.2000.87.1.82>

- 2000 Rancer, A. S., Avtgis, T. A., Kosberg, R. L., & Whitecap, V. A. Longitudinal assessment of trait argumentativeness and verbal aggressiveness between seventh and eighth grades. *Communication Education*, 49, 114-119.  
Doi:<http://dx.doi.org/10.1080/03634520009379197>
- 1999 Avtgis, T. A. The relationship between unwillingness to communicate and family communication patterns. *Communication Research Reports*, 16, 333-338. Doi:<http://dx.doi.org/10.1080/08824099909388734>
- 1999 Avtgis, T. A., & Brogan, S. Quality of organizational relationships as a function of work locus of control. *Communication Research Reports*, 16, 72-80. Doi:<http://dx.doi.org/10.1080/08824099909388702>
- 1999 Kassing, J. W., & Avtgis, T. A. Examining the relationship between organizational dissent and aggressive communication. *Management Communication Quarterly*, 13, 100-115.  
Doi:<http://dx.doi.org/110.1177/0893318999131004>
- 1998 Avtgis, T. A., West, D. V., & Anderson, T. L. Relationship stages: An inductive analysis identifying cognitive, affective, and behavioral dimensions of Knapp's relational stages model. *Communication Research Reports*, 15, 280-287. Doi:<http://dx.doi.org/10.1080/08824099809362124>
- 1998 Avtgis, T. A. Locus of control and persuasion, social influence, and conformity: A meta-analytic review. *Psychological Reports*, 83, 899-903.  
Doi:<http://dx.doi.org/10.2466/PRO.83.7.899-903>
- 1998 Avtgis, T. A., Rancer, A. S., & Amato, P. P. Self-handicapping orientation toward verbal aggressiveness. *Communication Research Reports*, 15, 226-234. Doi:<http://dx.doi.org/10.1080/08824099809362117>
- 1998 Freitas, F. A., Myers, S. A., & Avtgis, T. A. Student perceptions of instructor immediacy in conventional and distributed learning classrooms. *Communication Education*, 47, 366-372.  
Doi:<http://dx.doi.org/10.1080/03634529809379143>
- 1997 Avtgis, T. A., & Rancer, A. S. Argumentativeness and verbal aggressiveness as a function of locus of control. *Communication Research Reports*, 14, 441-450.  
Doi:<http://dx.doi.org/10.1080/088244099709388687>
- 1997 Avtgis, T. A., & Richmond, V. P. An examination of the stability and reliability of the communication locus of control scale. *Communication Research Reports*, 14, 260-268.  
Doi:<http://dx.doi.org/10.1080/08824099709388687>
- 1997 Myers, S. A., & Avtgis, T. A. The association of socio-communicative style and relational context on perceptions of nonverbal immediacy. *Communication Research Reports*, 14, 339-349.  
Doi:<http://dx.doi.org/10.1080/08824099709388677>
- 1997 Rancer, A. S., Whitecap, V., Kosberg, R. L., & Avtgis, T. A. Testing the efficacy of a communication training program to increase argumentativeness and argumentative behavior in adolescents. *Communication Education*, 46, 273-286.  
Doi:<http://dx.doi.org/10.1080/03634529709379101>

**BOOKS**

- In Press Spates, S., Avtgis, T. A., Rancer, A. S., & Wahl, S. *Organizational communication: Strategies for success* (3<sup>rd</sup> ed.). Dubuque, IA: Kendall Hunt.
- Forthcoming Avtgis, T. A., Wright, K. B., & Nuzzolo, V. *Medical communication: Defining the deiscipline* (3<sup>rd</sup> ed.). Dubuque, IA: Kendall Hunt.
- 2020 Lachlan, K., Avtgis, T. A., Liberman, C., & Spence, P. *Risk and crisis communication: Communicating in a disruptive age*. Dubuque, IA: Kendall Hunt.
- 2019 Liberman, C., Rancer, A. S., Avtgis, T. A., & MacGeorge, E. *Casing contemporary communication theory*. Dubuque, IA: Kendall Hunt.
- 2017 Avtgis, T. A., & Polack, E. P. *Medical communication: Defining the discipline* (2<sup>nd</sup> ed.). Dubuque, IA: Kendall Hunt.
- 2017 Rodriguez, D., Liberman, C., & Avtgis, T. A. *Casing risk and crisis communication: Communicating in a disruptive age*. Dubuque, IA: Kendall Hunt.
- 2016 Infante, D. A., Rancer, A. S., Avtgis, T. A., & MacGeorge, E. *Contemporary communication theory* (2<sup>nd</sup> ed.). Dubuque, IA: Kendall Hunt.
- 2015 Rancer, A. S., & Avtgis, T. A. *Argumentative and aggressive communication: Theory research, and application* (2<sup>nd</sup> ed.). New York, Peter Lang.
- 2012 Avtgis, T. A., Rancer, A. S., & Liberman, C. *Organizational communication: Strategies for success* (2<sup>nd</sup> ed.). Dubuque, IA: Kendall Hunt.
- 2011 Polack, E. P., & Avtgis, T. A. *Medical communication: Defining the discipline*. Dubuque, IA: Kendall-Hunt.
- 2010 Avtgis, T. A., & Rancer, A. S. (Eds.), *Arguments, aggression, and conflict: New directions in theory and research*. New York: Routledge.
- 2010 Avtgis, T. A., Rancer, A. S., & Madlock, P. E. *Organizational communication: strategies for success*. Dubuque, IA: Kendall Hunt.
- 2010 Infante, D. A., Rancer, A. S., & Avtgis, T. A. *Contemporary communication theory*. Dubuque, IA: Kendall Hunt.
- 2007 Avtgis, T.A., & Madlock, P. E. *Organizational communication: Strategies for success*. Littleton, MA. Tapastry Press.
- 2006 Rancer, A. S., & Avtgis, T. A. *Argumentative and aggressive communication: Theory, research and application*. Thousand Oaks, CA: Sage.

**BOOK CHAPTERS**

- In press Avtgis, T. A., Polack, E. P., & Liberman. The impact of communication technology on healthcare organizations and patient-provider interactions. In K. B. Wright & L. Webb (Eds.), *Computer mediated communication in personal relationships* (2<sup>nd</sup> ed.). Cresskill, NJ: Hampton Press.

- 2017 We all scream without ice cream: The Blue Bell listeria case. In D. Rodriguez, C. Liberman, & T. Avtgis (Eds.), *Casing risk and crisis communication: Communication in a disruptive age*. Dubuque, IA: Kendall Hunt.
- 2016 Rodriguez, D., Avtgis, T. A., & Liberman, C. J. Running in while running out: First responder communication during traumatic events. In L. A. Harvell & G. S. Nisbett (Eds.), *Denying death: An interdisciplinary approach to terror management theory* (pp. 174-183). New York: Routledge.
- 2016 Avtgis, T. A. Instructor verbal aggression. In P. L. Witt (Ed.), *Communication and Learning: Handbook of communication science, Vol. 16, Communication Learning* (pp. 259-286). Berlin, Germany: de Gruyter Mouton.
- 2016 Polack, E. P., & Avtgis, T. A. Plastic surgery. In F. Wherry & G. Golson (Eds.), *Encyclopedia of economics and society* (pp. 1280-1282). Thousand Oaks, CA: Sage.
- 2015 Avtgis, T. A. Organizational communication theory. In J. Mattingly & G. Golson (Eds.), *Encyclopedia of theory*. Thousand Oaks, CA: Sage.
- 2014 Avtgis, T. A. Health locus of control. In T. Thompson & G. Geoffrey (Eds.), *Encyclopedia of health communication* (pp. 626-627). Thousand Oaks, CA: Sage.
- 2014 Avtgis, T. A. Trait Approaches. In T. Thompson & G. Geoffrey (Eds.), *Encyclopedia of health communication* (pp. 1406-1408). Thousand Oaks, CA: Sage.
- 2013 Avtgis, T. A., Polack, E. P., & Wise, M. A. Self-perception theory: The case of the surgeon that could. In C. Liberman (Ed.), *Casing persuasive communication* (pp. 145-158). Dubuque, IA: Kendall Hunt.
- 2013 Avtgis, T. A., & Polack, E. P. Coming full circle in rural trauma: Chronicling the development and testing of communication systems in rural trauma networks. In R. Ahmed & B. Bates (Eds.), *Health communication in media contexts* (pp. 151-164). Burlington, VT: Gower.
- 2013 Avtgis, T. A., Rancer, A. S., & Ford, S. G. Affirming communication within the healthcare organization: Validating strength through talk. In T. Socha & M. Pitts (Eds.), *Positive communication in health and wellness* (pp. 207-222). New York: Peter Lang.
- 2012 Avtgis, T. A. Humor in healthcare. In R. L. Dicioccio (Ed.), *Humor communication: Theory, impact, outcomes* (pp. 189-202). Dubuque, IA: Kendall Hunt.
- 2011 Avtgis, T. A., Polack, E. P., Staggers, S. M., & Wicorek, S. M. Healthcare provider – recipient interactions: Is “on-line” interaction the next best thing to being there. In K. B. Wright & L. Webb (Eds.), *Computer mediated communication in personal relationships* (pp. 266-284). Cresskill, NJ: Hampton Press.



- 2011 D'Brot, J. M., Avtgis, T. A., Weber, K. D., & Myers, S. A. The development of a typology for interracial relationships: An extension of an existing model. In D. Brunson, L. Lampl, & F. F. Jordan-Jackson (Eds.), *Interracial communication: Contexts, communities, and choices* (pp. 102-125). Dubuque, IA: Kendall Hunt.
- 2010 Avtgis, T. A., & Rancer, A. S. Burnout and aggressive communication in educational institutions: An emic or etic phenomena? In M. B. Hinner (Ed.), *Freiberger beitrage zur interkulturellen und wirtschaftskommunikation: A forum for general and intercultural business communication* (pp. 149-168). Frankfurt, Germany: Peter Lang.
- 2010 Avtgis, T. A., & Polack, E. P. Aggressive communication within healthcare: Mapping the domain. In T. A. Avtgis & A. S. Rancer (Eds.), *Arguments, aggression, and conflict: New directions in theory and research* (pp. 241-252). New York. Routledge.
- 2010 Avtgis, T. A., & Chory, R. M. The dark side of organizational life: Aggressive expression in the workplace. In T. A. Avtgis & A. S. Rancer (Eds.), *Arguments, aggression, and conflict: New directions in theory and research* (pp. 285-304). New York: Routledge.
- 2009 Polack, E. P., Avtgis, T. A., & Kappel, D. A. Getting your message across: Rural trauma training developmental course. In American College of Surgeons (Ed.), *Rural trauma team development course* (pp. 69-71) (3<sup>rd</sup> ed.). Chicago, IL: American College of Surgeons.
- 2009 Rancer, A. S., & Avtgis, T. A. Communication theory and research. In J. W. Chesebro (Ed.), *From 20<sup>th</sup> century beginnings to 21<sup>st</sup> century advances: Developing and evolving from a century of transformation: Studies in honor of the 100<sup>th</sup> anniversary of the Eastern Communication Association* (pp. 72-88). Los Angeles, CA: Roxbury.
- 2008 Avtgis, T. A., & Madlock, P. E. Diffusing the verbally aggressive patient: Creating a constructive environment. In E. P. Polack, V. P. Richmond, & J. C. McCroskey (Eds.), *Fundamentals of human communication in the health sciences: A core competency* (pp. 169-184). Dubuque, IA: Kendall Hunt.
- 2007 Avtgis, T. A., & Rancer, A. S. The theory of independent mindedness: An organizational theory for individualistic cultures. In M. Hinner (Ed.), *The role of communication in business transactions and relationships: Freiberger beitrage zur interkulturellen und wirtschaftskommunikation: A forum for general and intercultural business communication* (pp. 183-201). Frankfurt, Germany: Peter Lang.
- 2007 Avtgis, T. A. Aggressive communication. In D. W. Klopff and J. C. McCroskey (Eds.), *Intercultural encounters* (pp. 167-168). Boston, MA: Pearson Education.

**WORKBOOKS/INSTRUCTOR'S MANUALS**

- 2006 Avtgis, T. A. *Communication assessment*. Morgantown, WV: West Virginia University.
- 2004 Avtgis, T. A., & Patterson, B. *Communication theory and research*. Morgantown, WV: West Virginia University.
- 2003 Avtgis, T. A., & Weber, K. D. *Communication research methods*. Littleton, MA: Tapestry Press.
- 2003 Avtgis, T. A. Instructor's manual /CD-ROM. *Building communication theory (4<sup>th</sup> edition)*. Prospect Heights, IL: Waveland Press.
- 2003 Avtgis, T. A. *Research methods in communication*. Morgantown, WV: West Virginia.
- 2000 Avtgis, T. A. *Interpersonal communication: A workbook for speech 1015 (1<sup>st</sup> ed.)*. New York: Custom Publishing:

**PROFESSIONAL RESEARCH PRESENTATIONS**

- 2016 Avtgis, T. A. *Revolution or evolution: Foundational advancements in approaches to trait assessment in issues of causality*. Paper presented at the annual meeting of the Eastern Communication Association, Baltimore, MD.
- 2015 Avtgis, T. A., Kappel, D., Knight, J. M., Wilson, A., & Polack, E. P. *Assessing the accuracy of trauma patient prioritization: Communication design of the M.I.S.E.R information system protocol and communication channel during crisis communication exchanges*. National Communication Association, Las Vegas, NV.
- 2015 Rodriguez, D., Avtgis, T. A., & Liberman, C. *Running in while others are running out: First responders communication during traumatic events*. National Communication Association, Las Vegas, NV.
- 2015 Avtgis, T. A. *From the front line: Communication research with first responders*. Eastern Communication Association, Philadelphia, PA.
- 2015 Avtgis, T. A. *Infante's doctoral dissertation: Study of 'invention' as precursor to the inventional system, trait argumentativeness, and trait verbal aggressiveness*. Eastern Communication Association, Philadelphia, PA.
- 2015 Avtgis, T. A. *Saving lives: Communication training of first responders and emergency medical personnel*. Eastern Communication Association, Philadelphia, PA.
- 2014 Avtgis, T. A., Polack, E. P., & Liberman, C. J. *The impact of communication technology on healthcare organizations and patient-provider interaction*. Eastern Communication Association, Providence, RI.
- 2014 Avtgis, T. A. *Recent research involving biological approaches toward understanding trait verbal aggressiveness 2010-2014*. Eastern Communication Association, Providence, RI.

- 2014 Avtgis, T. A. *Communication ethics: Context & Consequences*. Ohio Communication Association, Columbus OH.
- 2013 Avtgis, T. A. *Pedagogical approaches for teaching courses in persuasive communication: A case study approach*. National Communication Association, Washington, D.C.
- 2013 Avtgis, T. A. *Communicating from the field of crisis: First responder communication*. Eastern Communication Association, Pittsburgh, PA.
- 2013 Avtgis, T. A., Polack, E. P., Kappel, D., Wilson, A., Smith, L. B., & Knight, J. *Assessing the accuracy of trauma patient prioritization: Assessing the efficiency of the M.I.S.E.R. categorization and communication channels in crisis communication*. Eastern Communication Association, Pittsburgh, PA.
- 2013 Avtgis, T. A., Polack, E. P., Caranasos, T., Graves, C., Knight, J., & Shaffer, L. *The longitudinal efficacy of communication instruction in a surgical residency program: Preliminary data*. Eastern Communication Association, Pittsburgh, PA.
- 2013 Avtgis, T. A. *The Organizational confluence of healthcare and communication: A roundtable discussion*. Eastern Communication Association, Pittsburgh, PA.
- 2013 Avtgis, T. A., Polack, E. P., Kappel, D., Wilson, A., & Knight, J. *Assessing the accuracy of trauma patient prioritization: Applying crisis communication techniques to increase triage effectiveness*. Washington D.C. Health Communication Conference, Washington, D.C.
- 2012 Avtgis, T. A., & Polack, E. P. *Critical words that save lives: Crisis communication and effective triage*. American Academy of Communication in Healthcare, Providence, RI.
- 2012 Avtgis, T. A. *Medical communication: An interdisciplinary approach*. Ohio Communication Association, Kent, OH.
- 2012 Avtgis, T. A. *Mentoring across the transition: Exploring the mentor/student relationship from undergraduate to Ph.D.* Eastern Communication Association, Cambridge, MA.
- 2012 Avtgis, T. A. *Humor in healthcare*. Eastern Communication Association, Cambridge, MA.
- 2012 Avtgis, T. A. *Reflections of communication trait research in organizational communication*. Eastern Communication Association, Cambridge, MA.
- 2012 Avtgis, T. A. *From the inside out: Breakthroughs in verbal aggressiveness measurement and theory (esp. EEG, FMRI, & Cortical Measures)*. Eastern Communication Association, Cambridge, MA.
- 2012 Avtgis, T. A., Rancer, A. S., & Ford, S. G. *Affirming communication within healthcare organizations: Exploring potentials for positive communication*. Eastern Communication Association, Cambridge, MA.
- 2012 Richmond, V. P., Powell, L., Avtgis, T. A., & McCroskey, J. C. *Students' attitudes toward their first and second languages*. Eastern Communication Association, Cambridge, MA.

- 2012 Smith, L. B., Avtgis, T. A., Kappel, D., Wilson, A., Knight, J., & Polack, E. P. *Assessing accuracy of medical communication among first responders and medical command*. Ottawa Congeren, Kuala Lumpur, Malaysia.
- 2012 Avtgis, T. A. *How to get published: Turning your convention papers into a publication*. Communication about research and development (CARD), National Communication Association, Washington, DC.
- 2012 Polack, E. P., & Avtgis, T. A. *Assessing effects of affirming communication education on surgical residents*. West Virginia Trauma Symposium, Roanoke, WV.
- 2011 Avtgis, T. A., & Polack, E. P. *Assessing effects of affirming communication education on surgical residents*. American Academy on Communication in Healthcare, Chicago, IL.
- 2011 Avtgis, T. A. *Insights from the editors: How to get published in academic journals*. Ohio Communication Association, Findlay, OH.
- 2011 Avtgis, T. A. *Empowering graduate students: Navigating the decision points*. Eastern Communication Association, Washington, DC.
- 2011 Avtgis, T. A. *Communication traits in organizational communication research*. Eastern Communication Association, Washington, DC.
- 2011 Avtgis, T. A. *Publishing power: Emerging issues in academic scholarship*. Eastern Communication Association, Washington, DC.
- 2011 Avtgis, T. A. *Data drives the plan: Medical communication: Mapping the domain through mindfulness and effectiveness*. Association of Program Directors in Surgery, Boston, MA.
- 2010 Avtgis, T. A., Weber, K. D., Hummer, M., & Jacobi, M. *Aggressive communication as competitive edge: Analysis of trash talk among college athletes*. Fourth Summit on Communication and Sport, Cleveland, OH.
- 2010 Avtgis, T. A. *Seeking a horizon: What is "quality" in communication research*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A. *Communication as a scientific endeavor in healthcare practice*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A. *Research productivity: Quality, quantity, or both*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A., Polack, E. P., Martin, M. M., & Rossi, D. *Charting a course for survival: The investigation into problematic communication and delays in inter-hospital transfer of rural trauma patients*. Eastern Communication Association, Baltimore, MD. **Top Paper.**
- 2010 Avtgis, T. A. *The neuroscience of aggressive communication*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A., & Chory, R. M. *Dark side of organizational life: Aggressive expression in the workplace*. Eastern Communication Association, Baltimore, MD.
- 2010 Polack, E. P., Avtgis, T. A., Kappel, D., & Martin, M. M. *Testing the temporal effects of a rural trauma curriculum: Improving procedure and communication among trauma personnel*. Eastern Communication Association, Baltimore, MD. **Top Paper.**

- 2010 Frisby, B. N., Stagers, S. M., Avtgis, T. A., Allara, L. K., Dorzini, L. M., & Keffer, C. M. *The validity of the ICA Audit in examining healthcare organizations, communication, and satisfaction*. Eastern Communication Association, Baltimore, MD.
- 2010 Byrnes, K., Mansson, D., Durbin, J., Avtgis, T. A., Coughenour, J., & Shulte, J. *Investigating the relationship between graduate teaching assistants' training and the ICA Audit*. Eastern Communication Association, Baltimore, MD.
- 2010 Maki, S. M., Shimotsu, S., Avtgis, T. A., Kimble, N., Lilly, L., Petrivich, A., & Ward, D. *International communication association audit: An exploratory investigation into trait or state*. Eastern Communication Association, Baltimore, MD.
- 2010 Durbin, J. M., Avtgis, T. A., & Rancer, A. S. *Revisiting gender differences in verbal aggressiveness*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A., Polack, E. P., & Lewis, J. B. *Charting a course: Meeting new horizons in mapping the verbally aggressive brain*. Eastern Communication Association, Baltimore, MD.
- 2010 Avtgis, T. A. *Biological response to aggressive communication*. Southern States Communication Association, Memphis, TN.
- 2010 Avtgis, T. A. *Aggressive communication in healthcare: The not so silent epidemic*. Southern States Communication Association, Memphis, TN.
- 2010 Wilson, A., & Avtgis, T. A. *Texting while driving: Implications for emergency medicine*. Eastern Association for the Surgery of Trauma (EAST), Phoenix, AZ.
- 2009 Avtgis, T. A., Polack, E. P., & Brefczynski-Lewis. *Initial mapping of the verbally aggressive brain*. National Communication Association, Chicago, IL.
- 2009 Avtgis, T. A. *Aggressive communication and other traits*. Eastern Communication Association, Philadelphia, PA.
- 2009 Avtgis, T. A. *Aggressive communication: Cognitive processes and aggressive communication*. Eastern Communication Association, Philadelphia, PA.
- 2009 Avtgis, T. A. *Personality, temperament, communication traits, and barriers to effective communication*. Eastern Communication Association, Philadelphia, PA.
- 2009 Avtgis, T. A. *The contribution of James C. McCroskey to the field of organizational communication*. Eastern Communication Association, Philadelphia, PA.
- 2009 Avtgis, T. A. *Who am I? Exploring how graduate teaching assistants manage the dialectical dilemma of teacher-student*. Eastern Communication Association, Philadelphia, PA.

- 2009 Polack, E. P., Avtgis, T. A., Martin, M. M., & Rossi, D. *Longitudinal assessment of communication training in trauma care facilities: Testing the efficacy of a problem-centered program for decreasing ineffective communication and decreasing trauma patient transfer time*. Eastern Communication Association, Philadelphia, PA.
- 2009 Avtgis, T. A., & Polack, E. P. *Physician communication competence as predicted by patient perceived information exchange and control expectancies about health*. Eastern Communication Association, Philadelphia, PA.
- 2009 Polack, E. P., Avtgis, T. A., Shaffer, L., & Rossi, D. *Defining moments: Teaching communication, compassion and professionalism in a surgical residency program. Are these 'soft skills' natural abilities?* Association of Program Directors in Surgery, Salt Lake City, UT.
- 2009 Avtgis, T. A. *Aggressive communication as an escalator of conflict: An etic or emic escalator*. Southern States Communication Association, Norfolk, VA.
- 2009 Avtgis, T. A. *Communication competence among rural emergency trauma team members: A training protocol*. Southern States Communication Association, Norfolk, VA.
- 2009 Rossi, D., Polack, E. P., Kappel, D., Avtgis, T. A., & Martin, M. M. *Does the rural trauma team development course shorten the interval from trauma patient arrival to decision to transfer*. Western Trauma Association, Crested Butte, CO.
- 2008 Rossi, D., Polack, E. P., Kappel, D., Avtgis, T. A., & Martin, M. M. *Phase III: It's not about being nice; It's about being a better doctor: The investigation into problematic communication and delays in trauma patient transfer*. American Academy on Communication in Healthcare, Madison, WI.
- 2008 Avtgis, T. A. *Diffusing the verbally aggressive employee: Skills for enhancing a productive workplace*. National Communication Association, San Diego, CA.
- 2008 Avtgis, T. A., Rancer, A. S., Kanjeva, P. A., & Chory, R. M. *Argumentative and aggressive communication in Bulgaria: Testing for methodological and conceptual equivalence*. Eastern Communication Association, Pittsburgh, PA.
- 2008 Avtgis, T. A. *Teaching new teachers: Educating graduate teaching assistants on pedagogical practices to cultivate instructional success*. Eastern Communication Association, Pittsburgh, PA.
- 2008 Polack, E. P., Avtgis, T. A., Martin, M. M., & Rossi, D. *Making a difference: Investigating problematic communication and delays in trauma patient transfer*. Eastern Communication Association, Pittsburgh, PA.
- 2008 Avtgis, T. A. *Spotlight on scholarship: Andrew S. Rancer*. Eastern Communication Association, Pittsburgh, PA.

- 2008 Rossi, D., Polack, E. P., Kappel, D., Avtgis, T. A., & Martin, M. M. *It is not about being nice; It's about being a better doctor: The investigation into problematic communication and delays in trauma patient transfers II*. Accreditation Council for Graduate Medical Education.
- 2008 Avtgis, T. A. *Training in argumentative and aggressive communication: Results from training in an alternative military school for at-risk youth*. Southern States Communication Association, Savannah, GA.
- 2007 Rossi, D., Polack, E. P., Kappel, D., Avtgis, T. A., & Martin, M. *It is not about being nice, it is about being a better doctor: The investigation into problematic communication and delays in trauma patient transfer*. West Virginia Chapter of the American College of Surgeons, Morgantown, West Virginia.
- 2007 D'Brot, J. M., Avtgis, T. A., Weber, K. D., & Myers, S. A. *The development of a typology for interracial relationships*. National Communication Association, Chicago, IL.
- 2007 Avtgis, T. A., & Rancer, A. S. *The role of argumentative and aggressive communication in the explanation of K-12 teacher burnout syndrome*. Ohio Communication Association, Youngstown, OH.
- 2007 Avtgis, T. A., & Polack, E. P. *Location, location, location: Targeting physician communication competence with relevant data in relevant places*. Eastern Communication Association, Providence, RI.
- 2007 Avtgis, T. A., & Rancer, A. S. *An assessment of the theory of independent mindedness*. Southern States Communication Association, Louisville, KY. **Top Paper.**
- 2007 Brann, M., & Avtgis, T. A. *Patient competency/literacy as moderated by context of the medical interview*. Southern States Communication Association, Louisville, KY.
- 2007 Avtgis, T. A., & Rancer, A. S. *A communication trait based approach to superior-subordinate communication*. International Academy of Business Disciplines, Orlando, FL.
- 2006 Avtgis, T. A., & Rancer, A. S. *Argumentative and aggressive communication as predictors of K-12 teacher burnout*. Eastern Communication Association, Philadelphia, PA.
- 2006 Avtgis, T. A., Brann, M., & Staggers, S. *Patient perceived information exchange and health control expectancies as influenced by the medical interview situation*. Eastern Communication Association, Philadelphia, PA.
- 2005 Avtgis, T. A., Thomas-Maddox, C., Taylor, E., & Patterson, B. R. *The relationship between organizational burnout syndrome and organizational dissent*. National Communication Association, Boston, MA.
- 2005 Avtgis, T. A., & Rancer, A. S. *The efficacy of communication training programs: Are we selling ourselves short?* Eastern Communication Association, Pittsburgh, PA.

- 2005 Taber, K. R., & Avtgis, T. A., "I laughed so hard my sides hurt, or is that an ulcer?" *The relationship between work humor, job stress, and burnout among print media employees*. Eastern Communication Association, Pittsburgh, PA. **Top Paper.**
- 2004 Avtgis, T. A., Brann, M., & Staggers, S. *Patient perceived information exchange as influenced by health control expectancies and context of the medical interview*. National Communication Association, Chicago, IL.
- 2004 Brann, M., Avtgis, T. A., & Staggers, S. *Predicting patient socio-emotional support from information exchange as influenced by medical interview context*. National Communication Association, Chicago, IL.
- 2004 Avtgis, T. A., Myers, S. A., & Kassing, J. W. *Development of the Instructional dissent measure*. Eastern Communication Association, Boston, MA.
- 2004 Avtgis, T. A., & Knapp, J. L. *Personalization of conflict and perceived understanding as a function of esteem protection*. Eastern Communication Association, Boston, MA.
- 2004 Avtgis, T. A., Regan, K., Kubic, K., & Hanselman, M. *Applying the theory of independent mindedness to the family*. Central States Communication Association, Cleveland, OH.
- 2003 Avtgis, T. A. *Comparing affective orientation and touch apprehension by sibling gender*. National Communication Association, Miami, FL.
- 2003 Avtgis, T. A., & Rancer, A. S. *Personalization of conflict across cultures: A comparison among United States, New Zealand and Australia*. National Communication Association, Miami, FL.
- 2003 Avtgis, T. A. *Male sibling social and emotional support as a function of attributional confidence*. Eastern Communication Association, Washington, DC.
- 2003 Avtgis, T. A. *Future directions for state, trait, and interactional research on argumentativeness and aggressive communication*. Eastern Communication Association, Washington, DC.
- 2003 Avtgis, T. A., & Rancer, A. S. *Comparing touch apprehension and affective orientation between Asian-American and European-American siblings*. Eastern Communication Association. Washington, DC. **Top Paper.**
- 2002 Avtgis, T. A. *The interpersonal goal oriented control scale: Development and validation studies*. National Communication Association. New Orleans, LA.
- 2002 Avtgis, T. A. *Adult-child conflict control expectancies: Effects on taking conflict personally with parents II*. Eastern Communication Association. New York, NY.
- 2001 Avtgis, T. A. *Adult children conflict control expectancies: Effects on taking conflict personally toward parents*. Speech Communication Association of Puerto Rico. San Juan, PR.
- 2001 Avtgis, T. A., & Kassing, J. W. *Elucidating influences on superior-subordinate communication: Attributional confidence and organizational control expectancies*. National Communication Association, Atlanta, GA.



- 2001 Avtgis, T. A., Rancer, A. S., & Hussein, S. *Aggressive communication across cultures: A comparison of aggressive communication among United States, New Zealand, and Australian college students*. National Communication Association, Atlanta, GA.
- 2001 Copstead, G. J., Lanzetta, C. N., & Avtgis, T. A. *Adult children conflict control expectancies: Effects on aggressive communication toward parents*. Eastern Communication Association, Portland, ME.
- 2001 Kassing, J. W., & Avtgis, T. A. *Dissent in the organization as a function of control expectancies*. Western States Communication Association, Coeur d' Alene, ID.
- 2000 Avtgis, T. A. *Marital satisfaction and support giving as a function of attributional confidence*. National Communication Association, Seattle, WA.
- 2000 Avtgis, T. A. *The relationship between affective learning, teacher clarity, and student motivation as a function of uncertainty reduction*. Eastern Communication Association, Pittsburgh, PA.
- 1999 Germano, M. C., Avtgis, T. A., & Adamko, C. *Adolescent perceptions of sexual abstinence compliance-gaining strategies used by parents and teachers*. National Communication Association, Chicago, IL.
- 1999 Rancer, A. S., Avtgis, T. A., Kosberg, R. L., & Whitecap V. G. *Assessing aggressive communication in adolescents: Problems and alternatives*. National Communication Association, Chicago, IL.
- 1999 Avtgis, T. A., & Brogan, S. *Quality of organizational relationships as a function of work locus of control*. Eastern Communication Association, Charleston, WV.
- 1999 Avtgis, T. A., Martin, M. M., & Rocca, K. A. *Social support in the brother relationship*. Eastern Communication Association, Charleston, WV.
- 1998 Avtgis, T. A. *Effects of locus of control on persuasion, social influence, and conformity: A meta-analytic review*. Eastern Communication Association, Saratoga Springs, NY.
- 1998 Avtgis, T. A. *A communication domain approach to locus of control*. Eastern Communication Association, Saratoga Springs, NY.
- 1998 Avtgis, T. A., Rancer, A. S., & Amato, P. P. *Differences in esteem protection disposition and tendencies toward verbal aggressiveness*. Eastern Communication Association, Saratoga Springs, NY.
- 1998 Avtgis, T. A., West, D. V., & Anderson, T. L. *Relationship stages: An extension of Knapp's model and development of a measurement instrument*. Eastern Communication Association, Saratoga Springs, NY.
- 1998 Freitas, F. A., Avtgis, T. A., & Myers, S. A. *Teacher immediacy and learning outcomes: Comparison between traditional instruction and distance learning*. Eastern Communication Association, Saratoga Springs, NY.

- 1998 Rancer, A. S., Avtgis, T. A., Kosberg, R. L., & Whitecap, V. G. A *longitudinal assessment of the influence of training on trait argumentativeness and verbal aggressiveness*. Eastern Communication Association, Saratoga Springs.
- 1998 Kassing, J. W., & Avtgis, T. A. *The relationship between organizational dissent and aggressive communication*. Western States Communication Association, Denver, CO.
- 1997 Avtgis, T. A. *The impact of argumentative skills training: A longitudinal assessment of the use of effectiveness of training adolescents in argument*. National Communication Association, Chicago, IL.
- 1997 Avtgis, T. A., & Rancer, A. S. *Argumentativeness and verbal aggressiveness as a function of locus of control*. Speech Communication Association, Chicago, IL.
- 1997 Cornette, S. L., & Avtgis, T. A. *Reliability issues in assessing group communication competence*. Speech Communication Association, Chicago, IL.
- 1997 Avtgis, T. A. *Validation of the nonverbal immediacy behaviors instrument*. Eastern Communication Association, Baltimore, MD.
- 1997 Avtgis, T. A., & Myers, S. A. *Perceived control and communicative adaptability: How outlook on life influences ability to change*. Eastern Communication Association, Baltimore, MD.
- 1997 Avtgis, T. A., & Richmond, V. P. *The factor structure of the communication specific locus of control scale*. Eastern Communication Association, Baltimore, MD.
- 1997 Myers, S. A., & Avtgis, T. A. *The impact of socio-communicative style and relational context on perceptions of nonverbal immediacy*. Eastern Communication Association, Baltimore, MD.
- 1997 Schumacher, B. K., Avtgis, T. A., & Dobos, J. A. *Organizational conflict strategy and communicative adaptability*. Eastern Communication Association, Baltimore, MD.
- 1997 Avtgis, T. A. *Brotherhood: Communication motives, verbal aggressiveness, and accounts of critical events*. Eastern Communication Association, Baltimore, MD.
- 1997 Avtgis, T. A. *Communication training and group role playing in the business and professional speaking course*. Eastern Communication Association, Baltimore, MD.
- 1996 Rancer, A. S., Whitecap, V., Kosberg, R. L., & Avtgis, T. A. *Training in argumentativeness: Testing the efficacy of a communication training program to increase argumentativeness and argumentative behavior in adolescents*. Speech Communication Association, San Diego, CA.
- 1996 Avtgis, T. A. *Elderly viewing habits: Why are they watching?* American/Midwestern Popular Culture Association, Bowling Green, OH.
- 1996 Avtgis, T. A. *The relationship between perceived control and self-handicapping: An initial investigation*. Eastern Communication Association, New York, NY.

- 1994 Avtgis, T. A., & Brenders, D. A. *The relationship between locus of control, communication apprehension, and esteem protection*. Speech Communication Association, New Orleans, LA.
- 1994 Brenders, D. A., & Avtgis, T. A. *Perceived control, image protection and proactive vs. reactive interaction styles*. International Communication Association, Sydney, Australia.

### **EDITORSHIPS/EDITORIAL BOARD MEMBERSHIPS/SERVICE**

- 2022 *Reviewer*, Journal of Business and Professional Communication Quarterly
- 2017-2020 *Editorial Board Member*, Communication Research Reports (Nicholas Bowman, Editor)
- 2015 *Reviewer*, National Communication Association Health Communication Division
- 2015 *Reviewer*, Eastern Communication Association Undergraduate Scholars Conference
- 2015 *Reviewer*, International Communication Association Health Communication Division
- 2015 *Special Reviewer*, Journal of Social and Personal Relationships
- 2014-2017 *Editorial Board Member*, Humor: International Journal of Humor Research (Giselinde Kuipers, Editor)
- 2014-2016 *Editorial Board Member*, Communication Research Reports (Don W. Stacks, Editor)
- 2014 *Special Reviewer*, Management Communication Quarterly
- 2014 *Special Reviewer*, Learning and Individual Differences
- 2013 *Special Reviewer*, Communication Quarterly
- 2013 *Special Reviewer*, Journal of Patient Education and Counseling
- 2013 *Special Reviewer*, Management Communication Quarterly
- 2012-present *Editorial Board Member*, Ohio Communication Journal. (Amber Ferris, Editor)
- 2012 *Special Reviewer*, Journal of Family Communication
- 2012 *Special Reviewer*, Communication Quarterly
- 2012 *Special Reviewer*, Patient Education and Counseling
- 2012 *Special Reviewer*, Management Communication Quarterly
- 2011-2017 *Editorial Board Member*, Journal of Broadcasting and Electronic Media (Zizi Papacharissi, Editor)
- 2011-2013 *Editor-in-Chief*, Communication Research Reports
- 2011 *Special Reviewer*, Patient Education and Counseling
- 2011 *Special Reviewer*, Journal of Broadcasting and Electronic Media.
- 2010-2015 *Editorial Board Member*, Journal of Intercultural Communication Research (Steven Croucher, Editor)
- 2010 *Special Reviewer*, Patient Education and Counseling
- 2010 *Special Reviewer*, Management Communication Quarterly
- 2010 *Special Reviewer*, Social Psychology of Education
- 2010 *Special Reviewer*, Communication Education
- 2010 *Special Reviewer*, Psychological Reports

- 2010 *Special Reviewer*, Communication Quarterly
- 2010 *Special Reviewer*, Journal of Business Communication
- 2009 *Special Reviewer*, Patient Education and Counseling
- 2008 *Special Reviewer*, Western Journal of Communication
- 2008-2010 *Editorial Board Member*, Journal of Communication Studies (Lawrence Hugenberg, Editor)
- 2008-2010 *Editorial Board Member*, Journal of Intercultural Communication Research (Jerry Allen, Editor)
- 2007-2009 *Editorial Board Member*, Communication Quarterly (Janette Muir, Editor)
- 2007-2010 *Editorial Board Member*, Argumentation and Advocacy (Dale Hample, Editor)
- 2007-2015 *Editorial Board Member*, Human Communication (Virginia Richmond, Editor)
- 2007 *Special Reviewer*, Journal of Personal and Social Relationships
- 2007 *Special Reviewer*, Western Journal of Communication
- 2007 *Special Reviewer*, Psychological Reports
- 2006-2010 *Editorial Board Member*, Communication Research Reports (Wendy Samter, Editor)
- 2006 *Special Reviewer*, Psychological Reports
- 2005-2008 *Editorial Board Member*, Communication Teacher (Kent Menzel, Editor)
- 2005-2007 *Editorial Board Member*, Communication Studies (Jim Query, Editor)
- 2005 *Special Reviewer*, Psychological Reports
- 2004-2006 *Editorial Board Member*, Communication Research Reports (Lisa Sparks, Editor)
- 2004 *Special Reviewer*, Western Journal of Communication.
- 2004 *Special Reviewer*, Psychological Reports
- 2003-2007 *Editorial Board Member*, Journal of Education for Students at Risk (Kirsten Ewart Sundell, Managing Editor)
- 2003 *Special Reviewer*, Journal of Applied Communication Research
- 2003 *Special Reviewer*, Psychological Reports
- 2001-2004 *Editorial Board Member*, Communication Research Reports (John Sherblom, Editor)
- 2001-2004 *Editorial Board Member*, Communication Teacher (Scott Myers, Editor)
- 2001-2003 *Special Reviewer*, Southern Communication Journal
- 1999-2001 *Editorial Board Member*, Communication Research Reports (Andrew Rancer, Editor)

### **GRANT ACTIVITY**

- 2011 *Consultant*, Communication in the Medical System, WV Grant WV Grant#G110421, \$735,791.00.
- 2011 *Principal Investigator*, Neural Correlates of Aggressive Communication in Teen Dating Relationships. National Institutes of Health, Grant# 10716509. Not Funded
- 2010 *Consultant*, SMART Technology. Claude Worthington Benedum Foundation of Pittsburgh, Grant#20100288, \$242,000.00.

- 2009 *Consultant*, Rural Trauma Educational Curriculum, Health Plan of the Upper Ohio Valley, \$5,000.00
- 2009 *Consultant*. Teaching a course in Applied Medical Communication. Pfizer, \$4,500.00
- 2009 *Principal Investigator*. Faculty development seed grant to conduct pilot study into brain activity and verbal aggressiveness. West Virginia University, Eberly College of Arts and Sciences, 3U034, \$8,000.00.
- 2009 *Principal Investigator*. Faculty Book Preparation Stipend Program. West Virginia University, Eberly College of Arts and Sciences, 3U034, \$1,000.00.
- 2008 *Consultant*. Centralized Hospital and Emergency Medical Triage and Coordination. Claude Worthington Benedum Foundation of Pittsburgh, Grant#20070228, \$300,000.00.
- 2007 *Consultant*. Communication grant for support process and analysis of an improved communications system to maximize care of trauma patients. Claude Worthington Benedum Foundation of Pittsburgh, Grant#2007037, \$150,000.00.

### **PROFESSIONAL CONSULTING**

- 2012 Rural Emergency Trauma Institute, *Assessment Consultant*
- 2011 State Trauma and Emergency Medical System. *Assessment consultant*
- 2010 American College of Surgeons, *Assessment consultant*.
- 2010 Department of Surgery, West Virginia University. *Educational Consultant*
- 2010 Rural Emergency Trauma Institute, *Assessment consultant*
- 2009 American College of Surgeons, West Virginia Chapter, *Assessment consultant*
- 2009 Rural Emergency Trauma Institute, *Training video talent*
- 2009 Department of Surgery, West Virginia University. *Educational consultant*
- 2009 Rural Emergency Trauma Institute, *Assessment consultant*
- 2007-present Medical Communication Specialists LLC. *Co-founder*
- 2007 American College of Surgeons. *Assessment consultant*
- 2007 Rural Emergency Trauma Institute. *Assessment consultant for grant*
- 2004 Progressity Development Solutions. *Communication consultant for feasibility study*
- 2003 Daisy Seed Communications Inc. *Data analysis for project Heavy Metal*.
- 2003 Hellenic Republic Ministry of Press & Mass Media. *Greece's Image in the United States and Canadian Mass Media*.

### **COMMUNICATION SHORT COURSES**

- 2013 Polack, E. P., & Avtgis, T. A. *Connecting medical communication*. National Communication Association, Washington, DC.
- 2012 Polack, E. P., & Avtgis, T. A. *The new horizon for pre-professional students: Defining the discipline of medical communication*. Eastern Communication Association, Cambridge, MA.

- 2012 Liberman, C. J., Rancer, A. S., & Avtgis, T. A. *Practicing what we preach: Strategies for teaching the applied organizational communication course*. Eastern Communication Association, Cambridge, MA.
- 2011 Avtgis, T. A., Rancer, A. S., & Lieberman, C. *Teaching applied organizational communication: Investigating organizational voice through the eyes of theory, research, and application*. National Communication Association, New Orleans, LA.
- 2011 Polack, E. P., & Avtgis, T. A. *Medical communication*. National Communication Association, New Orleans, LA.
- 2011 Polack, E. P., & Avtgis, T. A. *Communication and power to the patient: Applied medical communication as a breakthrough approach to a course in medical communication*. Eastern Communication Association, Washington, DC.
- 2010 Avtgis, T. A., & Rancer, A. S. *Teaching a course on applied organizational communication: Charting a new course for relevancy in the workplace*. Eastern Communication Association, Baltimore, MD.
- 2009 Avtgis, T. A., & Polack, E. P. *Defining moments: Applied medical communication as a breakthrough approach to the interpersonal medical communication course*. Eastern Communication Association, Philadelphia, PA.
- 2008 Avtgis, T. A., & Polack, E. P. *An unconventional approach to the interpersonal medical communication course*. National Communication Association, San Diego, CA.
- 2007 Avtgis, T. A., & Rancer, A. S. *Teaching a college course on personality and personality*. National Communication Association, Chicago, IL.
- 2007 Avtgis, T. A., & Rancer, A. S. *Teaching a course or unit on argumentative and aggressive communication: Taking action and changing lives*. Eastern Communication Association, Providence, RI.

### **GUEST LECTURES/COLLOQUIA**

- 2014 *Breaking down the silos: Research in interdisciplinary relevance*, School of Communication, University of Akron.
- 2011 *Aggressive communication and conflict*, Department of Surgery, West Virginia University.
- 2011 *Temperaments, traits, and predispositions of communication*, Department of Surgery, West Virginia University.
- 2011 *Medical communication: Reasons and motivations*, Department of Surgery, West Virginia University.
- 2010 *Aggressive communication in healthcare*, Department of Surgery, West Virginia University.
- 2009 *The Brain and communication*, Department of Surgery, West Virginia University.
- 2009 *Communication in patient care*, Department of Surgery, West Virginia University.

- 2009 *Communication and system-wide medical practice.* West Virginia Junior College.
- 2009 *Empathy in healthcare,* School of Medicine. West Virginia University.
- 2008 *Communication efficacy in medicine,* Department of Surgery. West Virginia University.

### **COMMUNICATION TRAINING & DEVELOPMENT**

- 2012 *Workshop Director,* Communication and managerial effectiveness: Sending messages that matter. Mayor's Management Staff, Ashland, OH.
- 2012 *Workshop Director,* Training the trainer. West Virginia Medical Command, Flatwoods, WV.
- 2012 *Workshop Director,* Diffusing aggressive communication. West Virginia Medical Command (Morgantown Detachment), Morgantown, WV.
- 2012 *Workshop Director,* Diffusing aggressive communication. West Virginia Medical Command (Charleston Detachment), Charleston, WV.
- 2012 *Workshop Director,* Being persuasive: It's all in the argument. Cuyahoga County Board of Developmental Disabilities, Cleveland, OH.
- 2012 *Workshop Director,* Aggressive communication in the workplace: Ways to redirect, redefine, and create a constructive environment. Cuyahoga County Board of Developmental Disabilities, Cleveland, OH.
- 2012 *Workshop Director,* Affirming communication: Being effective and appropriate in the workplace. Cuyahoga County Board of Developmental Disabilities, Cleveland, OH.
- 2012 *Workshop Director,* Diffusing aggressive communication. West Virginia Medical Command (Huntington Detachment), Huntington, WV.
- 2011 *Workshop Director,* Strategic communication: Satisfying needs and achieving objectives. City of Ashland.
- 2011 *Workshop Director,* Diffusing aggressive communication. West Virginia Medical Command (Beckley Detachment), Beckley, WV.
- 2011 *Workshop Director,* Understanding and diffusing conflict, West Virginia Medical Command (Flatwoods detachment), Flatwoods, WV.
- 2007 *Workshop Director,* The personality of a leader, Department of Health and Human Resources, West Virginia.
- 2005 *Workshop Director,* Nonverbal immediacy in business settings. Leadership West Virginia.
- 2004 *Workshop Director,* Public speaking and addressing the media. West Virginia University Local Government Leadership Academy.
- 2002 *Workshop Director,* Techniques for enhancing communication within the corporate world, Catholic Healthcare Administration Personnel Program (C.H.A.P.), St. Vincent Catholic Medical Center.
- 2002 *Workshop Director,* Dynamics of relationships in the religious context, St. John's Religious Acculturation Program, St. John's University.
- 2001 *Workshop Director,* Interpersonal communication and preaching hints, St. John's Religious Acculturation Program, St. John's University.

- 1997      *Workshop Director, Interpersonal communication skills, Kent State University, Office of Human Resources.*
- 1997      *Workshop Director, Public speaking skills, Kent State University, Office of Human Resources.*
- 1996      *Workshop Director, Team communication skills, Kent State University, Office of Human Resources.*

### **DOCTORAL DISSERTATION DIRECTED**

- 2009      Madlock, P. E., *The development of a technological management model: A conceptualization of computer technology in the workplace.*

### **MASTER'S THESES: DIRECTED**

- 2016      Reymer, J. *Organizational socialization during times of social change.*
- 2016      Fielder, E. *Communication accommodation theory within the organization.*
- 2006      D'Brot, J. M. *The development of a typology for interracial relationships.*
- 2005      Sutton, M. L. *A candidate's use of aggressive communication and the election response: Predicting presidential election outcomes.*
- 2003      Dohanos, A. *Group member perceptions of group supportive communication, control expectancies, and homophily in college fraternities and sororities.*

### **MASTER'S THESES: COMMITTEE MEMBER**

- 2003      Rogers, M. F. *The influence of birth order on verbal aggressiveness and argumentativeness.*
- 1999      Cole, J. G. *An examination of an interpersonal dominance construct.*
- 1999      Geiser, J. *An exploration of the relationship of nonverbal aggression with verbal aggression, nonverbal immediacy, assertiveness, and responsiveness.*

### **INDEPENDENT STUDY DIRECTED**

- Undergraduate
- 2016      Wiles, H. *Assessing health literacy and information seeking.*
- 2015      Miller, L. *Online support groups: The effectiveness and themes for cancer patients.*
- 2015      Cronin, N. *Exploring aggressive communication traits in organizational well-being.*
- 2014      Fattlar, L., & Miller, L. *Exploring perceptions of Lung cancer and peritoneal mesothelioma: Initial campaign design.*
- 2013      Wise, M. *Deception detection in text messaging.*
- 2003      Staggers, S. *Perceived control and patient perceptions of healthcare provider social support.*



- 2001 Scorianò, V. *Cultural influences on aggressive communication.*
- 2000 Copstead, G. J., & Lanzetta, C. *Adult children conflict control expectancies: Effects on aggressive communication toward parents.*
- Graduate
- 2004 Hanselman, M. *Dissent and independent mindedness in the classroom.*
- 2003 Regan, K., Kubic, K., & Hanselman, M. *Applying the theory of independent mindedness to the family.*
- 2000 Martinoff, W. *Player perception of coach credibility, homophily, and predictability.*

### **LEADERSHIP/SERVICE TO THE PROFESSIONAL DISCIPLINE**

- 2015-present *Committee of Scholars*, Eastern Communication Association
- 2014-2016 *President*, Ohio Communication Association.
- 2014 *Session Chair*, Ohio Communication Association
- 2013 *Chair*, Ohio Communication Association Conference Review Committee
- 2013-present *Member*, ECA Teaching Fellows Committee. Eastern Communication Association.
- 2013 *Session Chair*, Eastern Communication Association.
- 2013 *Session Chair*, Ohio Communication Association.
- 2012-2014 *Vice President*, Ohio Communication Association.
- 2012-present *Member*, ECA Research Fellows Committee. Eastern Communication Association.
- 2012 *Reviewer*, Short Course Division, National communication Association.
- 2012 *Reviewer*, Health Communication Interest Group, International Communication Association.
- 2011-2012 *Executive Council*, Ohio Communication Association, Central District Representative.
- 2011 *Reviewer*, Communication Traits Interest Group, Eastern Communication Association.
- 2011 *Session Chair*, Communication Trait Interest Group, Eastern Communication Association.
- 2011 *Interest Group Chair*, Communication Traits Interest Group, Eastern Communication Association.
- 2010-2013 *Member*, Centennial Scholar Committee, Eastern Communication Association.
- 2010-2013 *Editor*, Communication Research Reports, Eastern Communication Association.
- 2010-2013 *Member (ex officio)*, Publications Committee, Eastern Communication Association.
- 2010-2013 *Member (ex officio)*, Finance Committee, Eastern Communication Association.
- 2010-2013 *Member (ex officio)*, Executive Council, Eastern Communication Association.

- 2010 *Respondent*, Communication and Ethics Conference, Duquesne University.
- 2010 *Respondent*, Communication Law and Ethics Interest Group, Eastern Communication Association.
- 2009 *Vice Chair*, Communication Traits Interest Group, Eastern Communication Association.
- 2009 *Reviewer*, Communication Traits Interest Group, Eastern Communication Association.
- 2008 *Respondent*, Mass Communication Division, Ohio Communication Association.
- 2008 *Reader*, Organizational Communication Division, Eastern Communication Association.
- 2008 *Respondent*, Organizational Communication Division, Eastern Communication Association.
- 2007 *Session Chair*, Organizational Communication Division, Eastern Communication Association.
- 2005 *Reader*, Organizational Communication Division, Eastern Communication Association.
- 2004 *Reader*, Nonverbal Communication Division, Eastern Communication Association.
- 2002 *Session Chair*, Table Talk Series, National Communication Association.
- 2002 *Respondent*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 2001 *Respondent*, Intrapersonal Communication/Social Cognition Commission, National Communication Association.
- 2001 *Reader*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 2000 *Reader*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 1999 *Interest Group Chair*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 1999 *Respondent*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 1998-1999 *Secretary*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 1998 *Reader*, Interpersonal/Organizational Communication Division, Eastern Communication Association.
- 1998 *Reader*, Applied Communication Division, Eastern Communication Association.
- 1997 *Reader*, Family Communication Division, Speech Communication Association.

**LEADERSHIP/SERVICE TO THE UNIVERSITY**

## Ashland University

- 2013 *Faculty Advisor, Kappa Sigma Fraternity.*
- 2013-2016 *Advisor, Public Relations Student Society of America. Department of Communication Studies.*
- 2013 *Chair, Search Committee (tenure-track), Public Relations and Health Communication, Ashland University, Department of Communication Studies.*
- 2013-2016 *Committee Member, Graduate School Cabinet.*
- 2012-2016 *Committee Member, Undergraduate Research and Creative Activity Symposium Committee.*
- 2012-2016 *Advisor, Accent on PR, Ashland University, Department of Communication Studies.*
- 2012 *Advisor, Sport Communication Club, Ashland University, Department of Communication Studies.*
- 2012 *Advisor, Lambda Pi Eta, Alpha Alpha Rho, Ashland University, Department of Communication Studies.*
- 2012 *Chair, Search Committee (tenure-track), Sport Communication, Ashland University, Department of Communication Studies.*
- 2012 *Member, Search Committee (non-tenure-track), Professional Instructor of Radio, Department of Journalism and Digital Media.*
- 2011 *Chair, Search Committee (non-tenure-track), Sport Communication, Department of Communication Studies.*

## West Virginia University

- 2010 *Chair, Promotion, Retention, & Tenure Committee, West Virginia University, Department of Communication Studies.*
- 2009 *Chair, Promotion, Retention, & Tenure Committee, West Virginia University, Department of Communication Studies.*
- 2009 *Off-Campus Graduate Committee, West Virginia University, Department of Communication Studies.*
- 2009 *On-Campus Graduate Committee, West Virginia University, Department of Communication Studies.*
- 2008 *Chair, Promotion, Retention, & Tenure Committee. West Virginia University, Eberly College of Arts and Sciences.*
- 2008 *Off-Campus Graduate Committee, West Virginia University, Department of Communication Studies.*
- 2008 *On-Campus Graduate Committee, West Virginia University, Department of Communication Studies.*
- 2007 *Promotion, Retention, & Tenure Committee. West Virginia University, Eberly College of Arts and Sciences.*
- 2007 *On-Campus Graduate Committee. West Virginia University, Department of Communication Studies.*
- 2007 *Off-Campus Graduate Committee. West Virginia University, Department of Communication Studies.*

- 2005 *Off-Campus Graduate Committee*. West Virginia University, Department of Communication Studies.
- 2005 *On Campus Graduate Committee*. West Virginia University, Department of Communication Studies.
- 2004 *Off-Campus Graduate Committee*. West Virginia University. Department of Communication Studies.
- 2004 *Eberly College Assessment Task Force*. West Virginia University, Eberly College of Arts and Sciences.
- 2003-2004 *Promotion, Retention, & Tenure Committee*. West Virginia University, Department of Communication Studies.
- 2003-2004 *Graduate Studies Committee*. West Virginia University, Department of Communication Studies.
- 2002-2003 *Department Library Representative*. West Virginia University, Department of Communication Studies.
- 2000-2002 *Speech Department duties* (Chair of Interpersonal Search Committee, Chair of Educational Acquisition Committee, Undergraduate Education Policy Committee, Director of Independent Studies). St. John's University, Department of Communication.
- 1996-1997 *President*, School of Communication Graduate Student Association, Kent State University; also elected to serve as Treasurer and Student Representative on faculty search committees.
- 1995-1996 *Treasurer*, School of Communication Graduate Student Association, Kent State University.

### **AWARDS/DISTINCTIONS**

- 2015 *Academic Mentor Award*, Ashland University.
- 2013 *Honoree*, Ohio Magazine Excellence in Education.
- 2013 *Teaching Fellow*, Eastern Communication Association.
- 2012 *Research Fellow*, Eastern Communication Association.
- 2011 *Past Presidents' Award Recipient*, Eastern Communication Association.
- 2011 *Distinguished Scholar*, Committee of Scholars, Eastern Communication Association.
- 2009 *Centennial Scholar*, Eastern Communication Association.
- 2008 *Sabbatical*, Awarded by the Eberly College of Arts and Science, West Virginia University.
- 2007 *Member*, Recognized as member of the World Council of Hellenes Abroad USA Region of American Academics.
- 2006-2007 *Instructor*, Mountaineer Challenge Academy, Trained at risk children argumentation skills to control verbal aggressive episodes. Taught four sections.
- 2004 *Top 50 Researcher*, Recognized as one of the top 50 most productive researchers in field of communication studies between 1996-2001 (tied for 12<sup>th</sup>).
- 1998 *Research Award*, Kent State University, Department of Communication Studies.

1993            *Research Grant*, Emerson College, Department of Communication.

**CERTIFICATIONS**

- 2013            *Training Certification*, Crisis and Emergency Risk Communication (CERC). Centers for Disease Control and Prevention (CDC).
- 2009            *MRI Safety Certification*, West Virginia University.
- 2008            *Research Certification*, Collaborative Institutional Training Initiative.
- 2002            *Research Certification*, Health Insurance Portability and Accountability Act.
- 1995            *Teacher Certification*, Business English, Massachusetts Department of Education.