Department of Communication Student Internship Survey

The Department of Communication Internship Program routinely seeks feedback from student interns and their on-site supervisor’s so that we can monitor the quality of the program and enhance its benefits for both students and their internship sites.

The attached student’s survey will take approximately five minutes to complete. If you elect to write extensive comments (we hope that you do) it may take somewhat longer. Your answers will remain confidential and will only be used to enhance our internship program.

Completion of this survey is required as a part of the internship. Even so, we thank you for your thoughtful input and welcome any comments you might have. If you have any questions about this survey or the internship program please contact Ms. Cindy Ridle, Internship Coordinator at (309) 298-2107 or Dr. Pete Jorgensen, Chair, Department of Communication, at (309) 298-1507.

Cordially,

Dr. Pete Jorgensen
Chair, Department of Communication

Ms. Cindy Ridle
Internship Coordinator

Department of Communication
Western Illinois University
One University Circle
Macomb, IL  61455
**Student’s Internship Survey**

**Internship Site:** ______________________

*Instructions.* The Communication Department attempts to foster students’ expertise in several different areas, including the areas listed below. Please answer the first series of questions about how effective these classroom skills/competencies were in preparing you for your internship.

<table>
<thead>
<tr>
<th>Skill</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>N/A</th>
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<td>Listening skills</td>
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<td>Persuasion skills</td>
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<td>Demonstrate of how organizations function</td>
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The following questions are designed to link the utility of your Western Illinois University conceptual and theoretical academic information/experiences with your internship experience. Please rate the usefulness of your abstract classroom learning during your internship experience.

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<tr>
<th>Component</th>
<th>Useless</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
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<td>Concepts</td>
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<td>Principles</td>
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<td>Theories</td>
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*Instructions.* The following questions ask about your experience with, and your general feelings about, your internship.

1. How well did your internship meet your needs?
   - Low Satisfaction  1  2  3  4  5  High Satisfaction

2. How satisfied are you with your internship?
   - Low Satisfaction  1  2  3  4  5  High Satisfaction

3. How good do you feel your internship experience was compared to that of other students?
   - Very Poor  1  2  3  4  5  Very Good or N/A

4. How often do you wish that you hadn’t taken the internship?
   - Never  1  2  3  4  5  Often
5. To what extent did your internship meet your original expectations?

Low Satisfaction  1  2  3  4  5  High Satisfaction

*Instructions.* The next set of questions concerns your overall assessment of your internship experience. Please be sure to answer each question.

My internship experience was:

unimportant  1  2  3  4  5  important
not valuable  1  2  3  4  5  valuable
useless  1  2  3  4  5  useful
not meaningful  1  2  3  4  5  meaningful
uninteresting  1  2  3  4  5  interesting
not helpful  1  2  3  4  5  helpful

*Instructions.* The next open-ended questions can help us understand your internship experience in ways that go beyond the previous questions. Please provide as much detail as practical.

1. Please identify classes that you found particularly helpful in preparing you for your internship. How were they helpful?

2. How can the Communication Department better prepare its students for future internships?
3. Are there any other things that you would like us to know about your internship experience?

Background Information

Please provide us some information about yourself. These demographic questions will only be used to analyze group differences among respondents; your personal data will remain confidential.

Sex:  Male  Female

Age (in years): __________

Class standing (Circle one):
   Sophomore  Junior  Senior

These last two questions concern the organization for which you interned.

1. My internship was:
   Paid  Unpaid

2. The organization was:
   For profit  Not for profit

Thank you for your time and information. If you have any questions regarding this survey, please call Ms. Cindy Ridle, Internship Coordinator, or Dr. Pete Jorgensen, Chair, Department of Communication, Western Illinois University, One University Circle, Macomb, IL  61455, (309) 298-2107.