



CMS COVID-19 Benefits Resources

The Illinois Department Central Management Services (CMS) is working to support the physical, mental and financial health of members who may be affected, either directly or indirectly by COVID-19. Please see below for a list of resources and links including information for new voluntary benefits.



Benefit Choice

Benefit Choice Annual enrollment period begins **May 1, 2020**. Through virtual Benefit Choice fairs, members will have access to resources about individual health plans and new voluntary benefits.



MyBenefits Plus (New)

CMS has negotiated **new voluntary benefit options** for employees including accident, critical illness and hospital insurance, legal services, identity theft protection, as well as pet health insurance. MyBenefitsPlus provides employees exclusive discounted rates for these commonly purchased voluntary benefits, with the convenience of payroll deductions.



Questions about Benefits Information?

Members are encouraged to visit www.MyBenefits.illinois.gov or call the **MyBenefits Service Center** (844) 251-1777 from 8:00 AM – 6:00 PM CT, Monday through Friday to address benefit and enrollment questions.



Telehealth, Testing and Exams

Fees for Telehealth virtual visits, COVID-19 tests and exams have been waived for all employee health plans. Telemedicine and telehealth information for individual health plans can be found at www.MyBenefits.illinois.gov.



Emotional Health and Support

The Employee Assistance Program (EAP) and Personal Support Program (PSP) have expanded their operations in response to COVID-19. All services are free and confidential. All members, including retirees, also have Behavioral Health benefits available through their respective health plan.

PSP for AFSCME31 members (800) 647-8776, Monday – Friday, 8:30 AM- 4:30 PM
EAP through Magellan for non-AFSCME31 members (866) 659-3848



Dependent Eligibility Verification Audit (DEVA)

CMS has worked to extend the due date for remaining dependent documentation to June 18, 2020 to provide additional time to access appropriate documentation. Dependents who still require verification should submit required documentation at www.VerifyOS.com, via fax to (877) 223-8478 or mail to HMS, PO Box 165308, Irving TX 75016-9923.