Western Illinois University Libraries recognizes the value of diversity in the University community and, therefore, seeks to promote a welcoming and usable environment for persons with disabilities. Along with the University, the Libraries are committed to taking necessary steps to ensure that persons with disabilities are not denied benefits of, excluded from participation in, or otherwise subjected to discrimination because of the absence of educational auxiliary aids. Furthermore, the Libraries comply with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act, as amended, in accordance with the Western Illinois University Policy on Services for Students with Disabilities, the University Equal Opportunity & Access Office, and the University Affirmative Action Officer.

Reporting Barriers and Requesting Accommodations

Our goal is to create a barrier-free environment that allows for equal access for all persons to the greatest extent, including services provided in the library during operating hours, in addition to 24/7 web site accessibility.

However, it is difficult to anticipate the needs of all of our users. If you wish to report a barrier to access and request an accommodation, you may contact the Library Administration Office at (309) 298-2762 from 8-4:30 Monday through Friday or email lj-adcock@wiu.edu.

Services we offer include:

- Physical accommodation and assistance
- Book order and pickup
- Materials retrieval
- Assistive workstation and equipment
- Printing and scanning
- Closed-captioned materials where available

These services are available during library operating hours. Hours are available on the library web site. For more information regarding these services, please contact the access services desk in Malpass Library or (309) 298-2705, or the service desk at the Music, Curriculum, and Physical Sciences libraries. Persons with questions or concerns about services for disable services on the WIU-Quad Cities campus may contact the service desk at the WIU-Quad Cities Library or (309) 762-1598.

You may also contact the Disability Resource Center at 309-298-2512 or disability@wiu.edu.

Revised: 2016
Approved by Dean of University Libraries