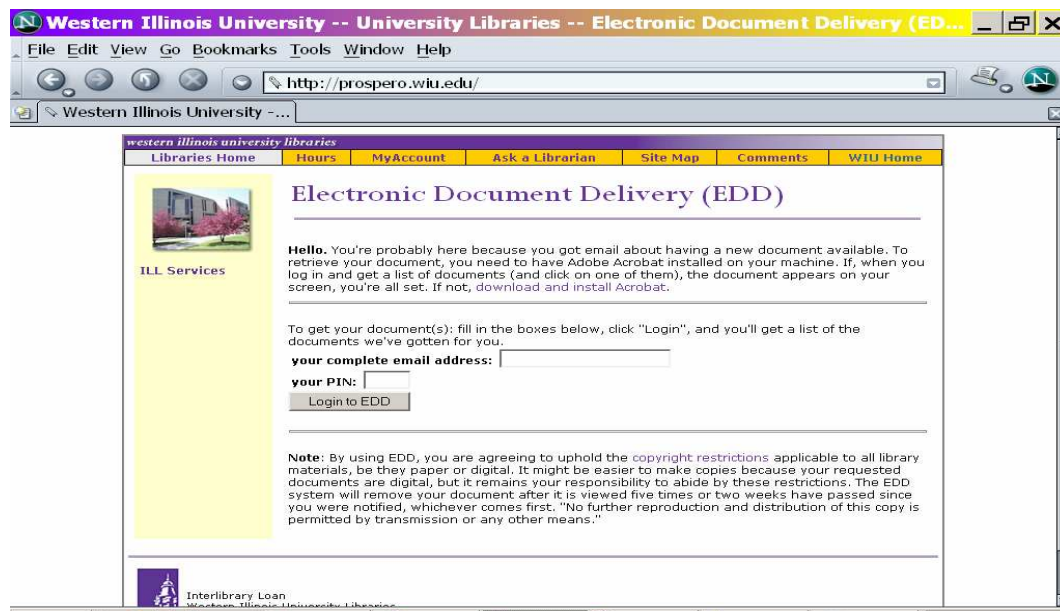


Quick Guide to Access Interlibrary Loan Articles on the Web (E-Delivery/Prospero)

Web site address for E-Delivery: <http://prospero.wiu.edu/>

Login is your **complete E-mail address**.

E-Delivery is **case sensitive**, please note how your address is typed in the E-mail you receive.



Your **PIN** number usually is the **last 4 digits** of your **WIU ID** number.

Hotmail and **Internet Explorer** is **NOT** allowing users to access the E-delivery Web site by clicking on the link in the E-mail that is sent to you.

YOU Should go **directly** to the **HTTP** address from your **browser**.

It is suggested you have the **latest edition of adobe.

***Be sure to **copy, save or print** from **Adobe Acrobat's** print, copy and save **buttons** *NOT the BROWSERS' buttons*.

******The copy will only be available for 14 days**.

*****You are only allowed to **access each article 5 times**—this may not mean 5 viewings. If downloading takes awhile or you click to open the article and it doesn't appear, these actions will subtract one view each time you click to open the article.

Questions or problems?

Please contact Interlibrary Loan at: **E-mail:** Interlibrary-Loan@wiu.edu

Phone: 309-298-2761 Monday-Friday 8:00am – 4:30pm