Mission

University Libraries identifies, collects, organizes, preserves and provides access to information resources and services to support the University's commitment to academic excellence, educational opportunity, personal growth and social responsibility.
Library Personnel

**Staff**
- 2 Administration
  (Dean, Assoc. Dean)
- 1/3 Academic Support Personnel
  (Development Director)
- 17 Faculty
- 41 Civil Service
- 63 Students

**20+ years of service**
- Lora Adcock (25)
- Sharon Brown (37)
- Felix Chu (29)
- Mary Day (32)
- Andrea Francis (20)
- Barb Grindstaff (36)
- Connie Pollock (35)
- Marilyn Shelley (39)
- Jeanne Stierman (22)
- John Stierman (23)
- Linda Wade (23)
- Mike Wallick (33)

354 years of service to WIU
2012 Accomplishments
On-line Database Usage

Calendar Year Overview of Online Database Usage - Total Sessions Reported

By Calendar Year 2009, a number of databases began reporting COUNTER-compliant statistics and started to make session data available.
Library instruction guides showed a large increase in traffic between 2010 and 2011. Guides were accessed 40% more in 2011. There was a 31% increase in 2012 guide hits as well.
Feeding 7 Billion People?
A Horticultural Perspective

Dr. Mari Loehrlein
Professor of Horticulture and Landscaping
School of Agriculture
Western Illinois University

Chat (Everyone)

David Bowie: 75
David Bowie: yes, the control panel probably needs backed a bit too
David Bowie: sounds real nice
Multiple Attendees are typing...
Web Conferencing

Instruction design for Library, Educational Leadership, and Recreation, Park and Tourism courses
Messing
Media Development

- collaborated with the Anthropology/Women Studies 395 course, Gender, Race, & the Environment to develop and teach a three part video workshop
- combination of lectures, group activity, and hands-on development
collaborated with practicum students, student workers and interns to create innovative information objects, like infographics, graphic visual representations of information, data or knowledge intended to present complex information quickly.
Digital Collection

12 Collections were converted and added to our digital collection

- National Union League Pledge
- Grantham Letters
- Priscilla Williams Diary
- Salem Baptist Minutes
- Epilogue
- Remington Letter
- WIU Bulletin
Traveling Exhibits

African Americans in Civil War
Medicine: Binding Wounds

Lincoln in Illinois
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation</td>
<td>47,403</td>
<td>24,951</td>
<td>20,501</td>
<td>18% decrease</td>
</tr>
<tr>
<td>Reserves (Traditional)</td>
<td>1,120</td>
<td>3,902</td>
<td>5,598</td>
<td>44% increase</td>
</tr>
<tr>
<td>Reserves (courses)</td>
<td>124 courses</td>
<td>231 courses</td>
<td>296 courses</td>
<td>28% increase</td>
</tr>
<tr>
<td>E-Reserves</td>
<td>7 courses (2006 data)</td>
<td>75 courses</td>
<td>61 courses</td>
<td>19% decrease</td>
</tr>
<tr>
<td>Gate Count</td>
<td>326,777</td>
<td>476,709</td>
<td>490,882</td>
<td>3% increase</td>
</tr>
<tr>
<td>Instructional Programs</td>
<td>120 (2002 data)</td>
<td>280</td>
<td>304</td>
<td>9% increase</td>
</tr>
<tr>
<td>Interlibrary Loan Borrowed</td>
<td>11,319</td>
<td>15,552</td>
<td>14,995</td>
<td>3.6% decrease</td>
</tr>
<tr>
<td>Interlibrary Loan Lending</td>
<td>17,602</td>
<td>16,226</td>
<td>13,839</td>
<td>15% decrease</td>
</tr>
<tr>
<td>Electronic Journal Access</td>
<td>Approx. 300</td>
<td>46,353</td>
<td>55,062</td>
<td>19% increase</td>
</tr>
<tr>
<td>Reference Questions</td>
<td>10,914 (2003 data)</td>
<td>6,493</td>
<td>6,019</td>
<td>7% decrease</td>
</tr>
<tr>
<td>Web Stats Pages viewed</td>
<td>2,138,156 (2002 data)</td>
<td>3,869,566</td>
<td>254,587*</td>
<td></td>
</tr>
</tbody>
</table>

*Unfortunately data is now being collected using Google Analytics-only provides off-campus data
# CARLI Benefits

## CARLI’s VALUE TO Western Illinois University - FY 2012

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Western Illinois University INVESTED</th>
<th>VALUE to Western Illinois University for these products and services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Research &amp; development, infrastructure and administration</td>
<td>$10,000</td>
<td>$9,303</td>
</tr>
<tr>
<td>I-Share</td>
<td>$28,121</td>
<td>$495,634</td>
</tr>
<tr>
<td>Created content managed by CARLI (Internet Archive, CARLI Digital Collections on CONTENTdm)</td>
<td>$0</td>
<td>$20,356</td>
</tr>
<tr>
<td>Subsidized Products and Services</td>
<td>$0</td>
<td>$68,660</td>
</tr>
<tr>
<td>Brokered Products and Services</td>
<td>$268,726</td>
<td>$379,842</td>
</tr>
<tr>
<td>Education, training and networking</td>
<td></td>
<td>$2,625</td>
</tr>
<tr>
<td>ILDS</td>
<td>$0</td>
<td>$4,800</td>
</tr>
<tr>
<td><strong>Total FY 2012</strong></td>
<td><strong>$306,847</strong></td>
<td><strong>$981,220</strong></td>
</tr>
</tbody>
</table>
I-Share Borrowing

• During 2012 WIU Libraries borrowed 13,594 books through I-Share as a benefit of our membership to CARLI

• At the average cost ($30 per book) we would spent $407,820 to purchase these materials individually
University Writing Center
Patent and Trademark Resource Center
Art & Self Perception

- Created and implemented the Art & Self Perception series of programs showcasing faculty, staff and students’ artwork as a presentation of themselves
  - 37 programs to run throughout the 2013 academic year
Hosted our 5th annual Banned and Determined celebration of ALA Banned Books Week.
WIU Authors Reception

- 442 citations were gathered to augment an expanding database of the university’s scholarly and creative activities

Including our own library staff
Hosted Receptions

Birds, Birds, Birds (Sculpture dedication)

Nielsen Collection Celebration
Hosted Receptions

Library Atrium Society
Gardener Donor Reception
Facilities Enhancements

Replaced retaining walls at east and west entrances

Renovated Digital Commons
QC Library website
<table>
<thead>
<tr>
<th>Dates</th>
<th>LAS Account (883171)</th>
<th>Book Sales Account (343200)</th>
<th>Total Amount</th>
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</thead>
<tbody>
<tr>
<td>2/19/07-2/22/07</td>
<td>816.85</td>
<td></td>
<td>816.85</td>
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<tr>
<td>2/4/08-2/7/08</td>
<td>2,918.32</td>
<td></td>
<td>2,918.32</td>
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<tr>
<td>2/2/09-2/5/09</td>
<td>1,820.00</td>
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<td>1,820.00</td>
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<tr>
<td>2/8/10-2/11/10</td>
<td>2,083.49</td>
<td>605.00</td>
<td>2,688.49</td>
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<tr>
<td>2/7/11-2/10/11</td>
<td>1,665.45</td>
<td>800.00</td>
<td>2,465.45</td>
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<tr>
<td>2/6/12-2/9/12</td>
<td>4,099.50</td>
<td>1,056.00</td>
<td>5,155.50</td>
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<tr>
<td>2/4/13-2/7/13</td>
<td>1,698.75</td>
<td>646.00</td>
<td>2,344.75</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$15,102.36</strong></td>
<td><strong>$3,107.00</strong></td>
<td><strong>$18,209.36</strong></td>
</tr>
</tbody>
</table>
2014 Goals
Enhanced Culture for Teaching & Learning

- Continue our primary function of educating our student, staff, faculty and communities users
  - 5 library faculty will participate in UNIV 100
- Continue to develop and maintain our collection
  - With a reduction of between $68,000 and $150,000
- Continue to examine the relocation of archival materials from 1st floor storage
- Update all outdated equipment (i.e. printers, computers, laptops for checkout)
Student & Faculty Recitals Portal
Establish a digital archive to preserve, disseminate and provide public access to scholarly information through consortial relations to maximize use of materials and expenditures

- Raise $471,195 to meet the Libraries’ campaign goal of $1.165 million
- Continue training for all library personnel
- Improve procedures and campus-wide compliance with the Records Management program
Laws of Illinois

Continue to digitize
Capital Campaign

University Libraries Annual Campaign Progress

Dollars

Year

2006 2007 2008 2009 2010 2011 2012 2013
Focus on Statewide Public Agenda & Performance Funding Initiatives

- Provide Patent & Trademark outreach
- Create a Library Service video to be displayed prior to the start of library events
Facilities Enhancement & Deferred Maintenance

• Assist uTech with the implementation of the 3rd floor wiring closet and updates to the 1st floor (and possibly 2nd floor) egress for the Malpass Library

• Continue to work with University officials on upgrades/repairs to the existing building issues
  • West entrance doors and framework replacement
  • Elevator repairs and replacement
  • Roof repairs
  • Ceiling tile replacement (2nd floor)
  • Floor covering replacement (2nd floor)
Technology Enhancement

• Upgrade Voyager & Integrated Library System (in collaboration with CARLI)
Securing permanent funding for a sustainable 4-year replacement cycle of technology.

Develop and support web-based databases, applications, gateways, and other technologies that integrate and provide access to library resources, services, and information.

Utilize technology to eliminate redundancies in acquiring, processing, and managing print and digital information.
Internal Reallocations/Reorganizations

• None planned – awaiting new Dean
• We are auditing several positions to support upgrading and retaining our staff
• A reduction to our collection budget of between 10% ($151,620) and 4.2% ($63,680.40) will decrease the support we can offer departments, academic programs, and faculty and student scholarship
Finding new funds

- WIU Libraries are critical to the university’s mission and should continue to receive the majority of funding from central funds.
- WIU Libraries need resources for scholarships, digitization, compact shelving, information literacy, curriculum, collection materials, aesthetic improvements (carpet, paintings) and special events/lecture space.
Long-term External Funding Goals

- After the campaign ends, the next phase of strategic funding initiatives will begin. The new Dean of Libraries will need to work with the 33% development officer on discovering new donors, while providing extraordinary stewardship to existing donors.

- The new Dean of Libraries will need to develop a plan to increase efforts in development to reach the libraries’ goal of $1.165 million.

- We are currently at 60.43% of our campaign goal ($703,997 of $1.165 million)
WIU – Quad Cities

• One library faculty member is currently housed in the Quad Cities.

• Macomb faculty teach instructional sessions in the Quad Cities as needed. No adjuncts are used.

• No additional faculty/staff are being requested for FY14 but when the library moves to the new facility there will be need for additional staffing perhaps at both the administrative level and the support staff.
## New Operating/Base Resources
Not Associated with New Degree/Option/Certificate/Concentration Development

<table>
<thead>
<tr>
<th>Priority Number</th>
<th>Title of Funding Request</th>
<th>One-Time Funding (FY2014 Only)</th>
<th>Continuous Funding (Beginning FY2014)</th>
<th>Requested Funding (Beginning FY2015)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Collection Materials*</td>
<td>62,000</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Security System</td>
<td>60,000</td>
<td>2,000</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>5</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>6</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
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<tr>
<td><strong>TOTALS</strong></td>
<td></td>
<td><strong>60,000</strong></td>
<td><strong>64,000</strong></td>
<td><strong>0</strong></td>
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<tr>
<td>Priority Number</td>
<td>Title of Funding Request</td>
<td>One-Time Funding (FY2014 Only)</td>
<td>Continuous Funding (Beginning FY2014)</td>
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<td>-----------------</td>
<td>---------------------------------------------------------------</td>
<td>--------------------------------</td>
<td>--------------------------------------</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>4-year Computer Replacement Plan</td>
<td>200,000</td>
<td>100,000</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>2nd Floor Carpeting Replacement</td>
<td>200,000</td>
<td>0</td>
<td></td>
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<tr>
<td>3</td>
<td>Malpass Library Elevators</td>
<td>150,000</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Malpass Library West Entrance</td>
<td>150,000</td>
<td>0</td>
<td></td>
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<tr>
<td>5</td>
<td>Compact Shelving for University Archives</td>
<td>300,000</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td>0</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>TOTALS</td>
<td></td>
<td>1,000,000</td>
<td>100,000</td>
<td></td>
</tr>
</tbody>
</table>
Scholarly/Professional Activities

January 1 – December 31, 2012

• Book publications
  • none

• Chapter/monograph/refereed article publications
  • 4 refereed article publications

• Creative activities
  • 2 book reviews
  • No international activities

• Conference presentations
  • 18 conference presentations
  • 2 international conference presentations
Top Issues Facing WIU Libraries

• Communicating Value
• Collection Budget for Library Resources
• Information Technology
• Staffing for the 21st Century
• Library Facilities (maintenance & renovation)
“Whatever the cost of our libraries, the price is cheap compared to that of an ignorant nation.”

— Walter Cronkite
"What a school thinks about its library is a measure of what it feels about education."

— Harold Howe