

ADA PARATRANSIT SERVICE

Eligibility Information Sheet

What is the ADA (Americans with Disabilities Act)?

The American with Disabilities Act (ADA) is a civil rights law. The intent of the ADA is to remove barriers that have prevented people with disabilities from fully participating in life. Under the ADA, Go West buses are to be the primary means of public transportation for everyone, including people with disabilities.

The Americans with Disabilities Act (ADA) requires that complimentary paratransit (curb-to-curb) service be available to persons who, because of a disability, are unable to use the regular bus system.

McDonough County Public Transportation (MCPT) either operates or provides funding to operate this service in Macomb.

Service Boundaries

The service boundaries for complimentary paratransit services provided by McDonough County Public Transportation in conjunction with Go West Transit are the municipal boundaries of the city of Macomb.

Eligibility

Eligibility for paratransit service is based upon a person's functional inability to use regular Go West bus service. Three categories of persons who are eligible for paratransit are established by the ADA.

Category 1

Any person who is unable, because of a disability, to independently board, ride, and/or disembark from a lift equipped bus. This includes persons who are unable to "navigate" Go West's system without the assistance of another person.

Category 2

Any person with a disability who is able to use a lift or ramp equipped bus, but for whom any desired trip cannot be made because the fixed route he/she wants to ride is not operated by a lift equipped bus. *Currently 100% of Go West's regular buses are ramp equipped. Persons in this category may not be eligible for paratransit service.*

Category 3

Any person with a disability who has a specific impairment-related condition that prevents him or her from traveling to or from a boarding or disembarking location.

Conditional Eligibility

Some people with disabilities may be able to use the regular Go West bus service under certain conditions, but not under others. Therefore, eligibility for paratransit for some people will be determined on a trip-by-trip basis.

Temporary Eligibility

A person with a temporary disability will be eligible for paratransit service if the disability results in his/her functional inability to use the Go West bus system as described in the three eligibility categories. Temporary eligibility may be granted up to the amount of time recommended by a medical professional.

Visitors

If you are eligible for paratransit services by another agency or have a disability and plan on visiting our area, you may be given “presumptive” eligibility to use paratransit services for up to 21 days. Visitors should complete only part A of this application and return it to Disability Support Services.

In-Person Evaluation

It may be necessary for some paratransit applicants to participate in an in-person evaluation to determine eligibility for paratransit services. Notification will be given if this will be required.

Mobile Assistive Devices

Mobile assistive devices included in the complimentary paratransit service may not exceed 30” (width) and 48” (length) and may not exceed 600 pounds when occupied.

Right to Appeal

Persons who are denied eligibility for paratransit services have the right to appeal the decision. A request for appeal must be filed in writing within 60 days of the denial of the application. The Appeals Committee will review your appeal. Appeal decisions are made within 30 days of their delivery.

Renewals

Paratransit eligibility may be granted for up to four years. New applications must be submitted to renew service. Renewal applications should be submitted at least 30 days prior to the expiration date of your eligibility period. To request an application, please call **309-298-3553**, or visit our website at **www.gowest.wiu.edu**.

Submit completed applications to DSS. You will be notified in writing whether or not you are eligible within 21 days of DSS receiving your application; however, incomplete applications may take longer to process. Please include a color photo of yourself no smaller than 1.5 inches x 2 inches. Photos cannot be returned. You may also visit the DSS headquarters to have your photo taken. If you need further assistance with your photo, please call 298-2512.

Travel Training

Go West offers free one-on-one training to teach people with disabilities how to ride the regular city buses. Call Go West for Travel Training information at 309-298-3553.

To request this application in an alternative format (Braille), please call DSS at 298-2512.

PART-A

FOR THE APPLICANT TO COMPLETE

- If you believe that you have a disability that prevents you from using the Go West bus, please complete this application and return it to DSS. Your disability must prevent you from using the Go West bus system. *Please read the ADA Paratransit Information Sheet carefully for further clarification.*
- An in-person evaluation of your inability to use the Go West bus may be necessary. You may be found eligible for paratransit curb-to-curb service for all of your trips, for some of your trips, or capable of using the Go West bus.
- It is important that all parts of this application be completed. If not, it will be returned to you for completion. All information will be kept confidential.

PLEASE PRINT

Name, First: _____ Last: _____ Initial: _____

Title: Mr. Mrs. Ms. Miss Other: _____

Are you a ? (Circle one) New Applicant Renewal Applicant

Date of Birth (month/date/year): _____ / _____ / _____

Address: _____ City: _____ Zip: _____

Phone (day): _____ (evening) _____ TDD: _____

In case of emergency, notify:

Name: _____ Phone: _____

Do you reside with: Family/Friend By Yourself Supported Living
 Group Home Nursing Home Assisted Living

Please indicate the type of alternative format you require for future mailings:

None Cassette Large Print

PART A – FOR THE APPLICANT TO COMPLETE

Disability Information

A. Please choose the best category that describes how your disability affects your ability to ride the city bus. (*See information sheet for further clarification.*)

- I am always able to ride Go West buses but with some difficulty.
- I am unable to ride Go West buses without the assistance of someone else.
- I am unable to get to and from the bus stop.
- I am unable to board Go West buses without the use of a ramp.

What is your disabling condition(s)?

B. Please, explain how your disability prevents you from using the Go West bus system. Be specific. (*Attach separate sheets, if necessary.*)

C. Does your disability or health condition change from time to time in ways that affect your ability to use Go West's regular city bus system?

- No Yes (how?) _____

D. Do you require an attendant to accompany you when you travel by public transit? (either Go West city buses, American Red Cross, Barry's Taxi, or Bridgeway)

- No Yes (If yes, why?) _____

E. Do you require Door to Door Assistance? (Drivers may provide assistance from your door to the vehicle depending on the level of help you require).

- Yes No (You will have to meet the vehicle at the curb closest to your location.)

PART A – FOR THE APPLICANT TO COMPLETE

Mobility Information

F. Which of these mobility aids do you use? (If none required, skip to J.)

- | | | |
|--|------------------------------------|---|
| <input type="checkbox"/> Manual Wheelchair | <input type="checkbox"/> Cane | <input type="checkbox"/> Oxygen Tank |
| <input type="checkbox"/> Power Wheelchair | <input type="checkbox"/> Crutches | <input type="checkbox"/> White Cane |
| <input type="checkbox"/> Power Scooter | <input type="checkbox"/> Walker | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Prosthesis | <input type="checkbox"/> Leg Brace | <input type="checkbox"/> Service Animal |

G. Is your wheelchair or scooter larger than 30 inches wide by 48 inches long?

If so, you may not be able to enter or ride on an accessible paratransit vehicle with it.

- Yes (Width) _____ (Length) _____ No, it is under these sizes.

H. Does your wheelchair or scooter (with you in it) weigh more than 600 pounds?

If so, you may not be able to enter or ride on an accessible paratransit vehicle with it.

- Yes, the combined weight is _____. No, weight is less than 600 pounds.

I. Can you transfer from your wheelchair or scooter to another seat without assistance?

- Yes No

J. Using your mobility aid or on your own, how many blocks can you travel? (Imagine a city block to be approximately 500 feet in length.)

- 1 to 2 3 to 4 5 or more Don't know

K. How often do you currently ride the Go West buses?

- Daily Weekly Monthly Other: _____

PART A – FOR THE APPLICANT TO COMPLETE

L. How long can you wait outside at a Go West bus stop?

- 5-10 minutes 10-15 minutes 15-30 minutes
 Other

Why? _____

M. What skills do you know that enable you to ride Go West's fixed route buses?

- To travel to and from bus stops To cross streets
 To ride all or some bus routes To read bus schedules
 Deal with unexpected situations Read informational signs
 Navigate independently Ask for, understand & follow directions
 Other _____

N. Can you get to and from the closest Go West bus stop, from your home?

- Always Never Sometimes Don't know

If never why? _____

If sometimes why? _____

O. Have you ever been taught how to ride Go West's buses or public buses in another city?

- Yes No

If yes, when? _____ By whom? _____

P. Please, tell us anything else about your disability and how it affects your ability to use Go West buses (attach additional sheets, if required).

PART A – FOR THE APPLICANT TO COMPLETE

In order for MCPT to evaluate your request for paratransit services, it is necessary to contact your medical professional, health care provider to confirm the information you have provided.

Please complete and sign the following authorization.

I authorize the MCPT to contact the medical professional listed below to obtain information regarding my disability and its affect on my ability to get around on my own. I understand that all information will be kept confidential, and only the information required to provide the services will be disclosed to those who perform those services.

Name of Medical Professional: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Telephone: (_____) _____

Applicant's Name: _____

(Please print.)

Applicant's Signature: _____

I hereby certify that the information given in this application is correct. I understand that falsification of information may result in denial of service.

Applicant's Signature: _____ Date: _____

If you are not the applicant but have completed this application on the applicant's behalf, you must provide the following information:

Your Name: _____

Address: _____

Phone Number: _____

Relationship to Applicant: _____

Signature: _____ Date: _____

STOP

YOU HAVE COMPLETED PART-A

Take or mail Part-B of this document
to your medical professional.

The professional certification (Part-B attached)
must be filled out by an appropriate professional.

Who Can Certify:

If your disability prevents you from using the regular bus system, one of the following professionals, as appropriate to your case, should complete **Part-B**. If you plan to use another professional not listed below, you must get prior approval from the MCPT first. Please understand that MCPT may contact your chosen professional for additional assistance.

Physician	Physical therapist	Special Education Teacher
Psychiatrist	Social worker	O&M Specialist
Psychologist	Rehabilitation specialist	Registered Nurse
Occupational therapist	Physiatrist	Other (<i>MCPT approval</i>)

PART-B

FOR THE PROFESSIONAL TO COMPLETE

- **Part B must be personally completed by an Accepted Licensed Professional.**
- **Please Write Legibly. Typed applications may not be accepted.**

Professional: You are being asked by the applicant to provide information regarding his or her ability to use Go West's fixed-route transit services. MCPT (McDonough County Public Transportation) may provide paratransit services to persons who cannot use the accessible fixed-route transit services. The information you provide will help us evaluate the request and provide appropriate transportation services for the applicant. All information will be kept confidential.

To qualify for paratransit services, the applicant must be unable to use Go West's accessible fixed-route city buses due to the effects of a disability. Your certification should consider only the effects of the applicants' disability that prevents them from riding Go West buses.

Please note this does not include persons who find it uncomfortable or difficult to ride the bus or get to and from the bus stop.

Go West buses are 100% accessible for individuals with disabilities. Go West buses are equipped with . . .

- Low floor entrances, no steps to climb when boarding or exiting the bus.
- Kneeling features that lower the bus to the same height of a curb.
- Audio announcements to identify buses, stops, and major landmarks.
- Interior displays with dates, times, and route numbers and destinations.
- Exterior displays to identify buses and their destinations.
- Designated seating for passengers with disabilities and seniors.
- Ramps that can be deployed over sidewalks for easy no-step boarding.
- Wheelchair seating locations and wheelchair securement devices.
- Fare boxes that accept passes or tokens instead of money.
- Drivers, who will assist with boarding, exiting, or giving directions.

PART B – REQUEST FOR PROFESSIONAL CERTIFICATION

Please answer ALL of the following about the functional ability of the applicant.

Name of Applicant: _____

Capacity in which you know the applicant: _____

Primary Condition Causing Disability: (Please Describe)

Severity: ___ Mild ___ Moderate ___ Severe ___ Profound

Secondary Condition Causing Disability: (Please Describe)

Severity: ___ Mild ___ Moderate ___ Severe ___ Profound

Is the condition temporary? ___ No ___ Yes (expected duration)

1. How does this person's disability cause a functional limitation(s) that prevents his or her ability to ride the city bus?

2. If the person's ability to get around on his/her own varies in degree at different times, please explain. Please be specific.

3. Assuming the length of a city block is 500 feet, how many city blocks can this person walk or wheel?

1 to 2 3 to 4 5 or more Other: _____

4. What is this person's ability to deal with unexpected situations one may encounter when riding the city bus?

PART B – REQUEST FOR PROFESSIONAL CERTIFICATION

5. What is this person's ability to recognize their destination(s) and leave the bus?

6. What is this person's ability to understand directions needed to ride the bus?

7. Does this applicant require the assistance of a competent aid to travel with him or her?

*Yes (always) Yes (sometimes) No

If yes, why? _____

**If "Yes Always," then you are requiring this applicant to travel with an aid at all times and requiring that MCPT must not schedule independent trips for this applicant. Acquiring and paying for an aid is the responsibility of the applicant, not MCPT.*

8. Can this person cross streets at pedestrian cross walks without assistance?

Yes No (If no, why?) _____

9. Could this person benefit from Travel Training (learning how to ride the bus)?

No (If no, why?) _____

Yes (choose type of training below)

Destination Training:

One-to-one instruction on how to ride the city bus to and from specific destinations.

General Training:

Applicants learn how to read bus schedules and navigate Go West's fixed bus routes.

Mobility Practice:

Applicants practice boarding and exiting Go West buses.

PART B – REQUEST FOR PROFESSIONAL CERTIFICATION

Is (are) there any other effect(s) of the applicant's disability that MCPT should be aware of? If so, please provide the information here. Please print (attach additional sheets, if required).

I have reviewed the information in this section (Part-B) and hereby certify that it is true and correct to the best of my knowledge. I understand that knowingly providing false information on this application to obtain, aid, or facilitate another in obtaining complementary paratransit service violates United States Code Title 18. Penalties are fines and imprisonment.

Print Name and Title: _____

Signature: _____ Date: _____

Clinic/Agency: _____ Phone: _____

Address: _____ City: _____ Zip: _____

Professional License, Registration or Certification #: _____

Completion of this application by any other professional will not be accepted without prior authorization of MCPT.

Profession (check one):

- | | | |
|---------------------------------------|--|---|
| <input type="checkbox"/> Physician | <input type="checkbox"/> Physical therapist | <input type="checkbox"/> Special Education Teacher |
| <input type="checkbox"/> Psychiatrist | <input type="checkbox"/> Social worker | <input type="checkbox"/> O&M Specialist |
| <input type="checkbox"/> Psychologist | <input type="checkbox"/> Rehabilitation specialist | <input type="checkbox"/> Registered Nurse |
| <input type="checkbox"/> Physiatrist | <input type="checkbox"/> Occupational therapist | <input type="checkbox"/> Other (<i>MCPT approval</i>) |

Please Return Completed Applications to . . .

MCPT Paratransit Applications
1 University Circle
Disability Support Services
Seal Hall
Macomb, IL 61455