OUR MISSION

The Division of Student Services provides activities and programs that support the academic mission of Western Illinois University. Quality support services are offered to students as our primary focus whenever, however, and wherever they are needed. Opportunities for student development and learning are provided through leadership, and co-curricular experiences in environments that are supportive, challenging, and inclusive.
Review of Goals FY 11

1. Meet or exceed Admission goals for 2009-2010 academic year.

2. Integrate Noel-Levitz recommendations into Admissions planning for 2010-2011.

3. Continue residence hall and dining center renovations.

4. Support campus efforts to improve retention.

Division of Student Services
Review of Goals FY 11

5. Integrate the recommendations of the Retention Task Force into departments as appropriate.

6. Seek additional support for Financial Aid.

7. Continue to work on alcohol education and other related issues both on and off campus.
Review of Goals FY 11

8. Continue the development of the Veterans Resource Center and seek additional funding for expanded opportunities for Veterans on campus.

9. Continue to support and enhance the Division of Student Services’ technology goals and plans.
Review of Goals FY 11

10. Continue remodeling properties in the University Union.

11. Implement a fully functioning textbook rental program for students.

12. Design and complete the Go West bus garage.

13. Continue to expand late night programming.
Review of Goals FY 11

14. Continue development efforts within the Division of Student Services.

15. Implement the WIU Threat Assessment Team and related State requirements.

16. Explore Beu Health Center expansion opportunities.
Student Services Leadership Team
1. Meet or exceed Admission goals for 2009-2010 academic year.

Goal: to achieve optimum controlled enrollment
Goal: to support learning inside and outside the classroom

• Fall 2010 new freshman, transfer and graduate student enrollments increased.

• Total new freshman student enrollment for Fall 2010 was 1,758, up 117 students from 2009.
Admission goals-con’t

- New transfer student enrollment is up from 1,332 in Fall 2009 to 1,344 in Fall 2010, up 12 students.

- Continuing to work with Noel Levitz consulting to make changes and improvements to attract more students and increase enrollment.
Admission goals-con’t

• Freshman applicant pool for Fall 2011 is 9,282, up 1,262 (as of April 15, 2011).

• Freshman accepts for Fall 2011 are 6,123 up 938 (as of April 15, 2011).

• Fall transfer applicants are up 102 and accepts are up 135 (as of April 15, 2011).

• Future registration numbers are up 254 and Housing contracts are up 77 (as of April 15, 2011).
2. Integrate Noel-Levitz recommendations into Admissions planning for 2010-2011.

Goal: to achieve optimum controlled enrollment

- Working closely with academic departments to increase communication with accepted students.

- Sending WIU Admissions information to a larger list purchased from ACT.
Noel-Levitz-con’t

• Hired student telecounselors to call prospective students.

• Implemented “Admissions Chats” twice a month to reach students in a different way.

Your Journey Begins...
Noel-Levitz-con’t

- Restructured Discover Western to make it more customer oriented.

- Improved the campus tour route.
3. Continue residence hall and dining center renovations.

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies

• Corbin Olson Renovation - The Corbin and Olson Complex will remain off-line for a period of 2 years and reopen in the Fall of 2012.

• Lincoln Washington Student Room Remodel.
Renovations – con’t

• Lincoln Washington Bathroom Remodel.

• Building Decommissioning-Wetzel & LaMoine Village.

• Building Exterior and Thompson Hall Siding Assessment.

• Floor Phones in residence halls.
Renovations – con’t

• South Quad Dining.
• Asbestos Abatement Crew - Corbin Olson.
• Furniture RFP selection.
4. Support campus efforts to improve retention.

Goal: to achieve optimum controlled enrollment
Goal: to support learning inside and outside the classroom

• Divisional representation and co-chairing of the Retention Task Force.

• Noel-Levitz consulting firm on campus to evaluate retention and admission efforts.
Retention– con’t

• Successful completion at a 96% completion rate of MAP-Works (Making Achievement Possible) Survey in the residence halls.
Retention—con’t

• **Transfer Year Experience (TYE):** UHDS
  This program was recognized on the regional level as the GLACUHO Outstanding Program.

• **Housing Ambassadors:** UHDS worked to create a new opportunity for students to participate in the retention and recruitment efforts of WIU.
Retention– con’t

• **Student Success Programming: UHDS** continued to provide student success programming through the *First Year Experience* program in Thompson and Tanner Halls.

• **Camp Leatherneck: Funded by the Vice President for Student Services and the Provost.** There were 18 Leatherneck Leaders and 96 Camp Leatherneck participants. (Over 225 applicants).
Retention– con’t

Camp Leatherneck

Division of Student Services
5. Integrate the recommendations of the Retention Task Force into departments as appropriate.

Goal: to achieve optimum controlled enrollment
Goal: to support learning inside and outside the classroom

• Parents and family resources section is more easily accessible on the WIU website.

• Student employment opportunities will be created as budgets allow.
6. Seek additional support for financial aid.

Goal: to provide statewide and national leadership in reducing levels of student indebtedness and increasing cost predictability and affordability

• The packaging goals for academic year 2011-12 were met. The first Award Letters were added to STARS on January 10, 2011.
Financial Aid – con’t

- WIU continues to be the earliest Illinois public institution to send award notifications to new students in an attempt to allow those students to make timely and informed educational choices.

- Completed a national search for a new Director and Associate Director, and hired an Administrative Assistant for Financial Aid.
Financial Aid – con’t

- Implemented the Federally mandated Direct Loan program. This project was a major enhancement to loan processing and increased productivity and reduced the overall processing time for loans.

- Implemented the Western Heritage Program for use during the 2011-2012 academic year. The first 10 renewable scholarships were awarded.
Financial Aid – con’t

• Implementation of the Western Advantage Scholarship has been completed with the support of the President. The tuition waiver for 50 incoming freshmen from the local 10 county area was awarded. This renewable scholarship will help attract local students to Western for the 2011-2012 academic year.
7. Continue to work on alcohol education and other related issues both on and off campus.

Goal: to support learning inside and outside the classroom and initiatives designed to increase student success

• Continued availability of alcohol and other drug assessment through AOD center which relocated to Seal Hall.

• Mandated Alcohol Wise pre-matriculation Education – over 2800 new undergraduates completed program.
Alcohol education – con’t

• Alcohol risk-reduction Steering Committee (faculty, staff and students) completed Drug Free Schools and Communities Act compliance and policy.

• Awarded 3rd year of funding from the Enforcing the Underage Drinking Laws (EUDL) Program.
Alcohol education – con’t

• BAC Squad, student peer educator group, was active for the 2\textsuperscript{nd} year.

• 56 BAC Squad events including presentations, table fairs and events.
8. Continue the development of the Veterans Resource Center and seek additional funding for expanded opportunities for Veterans on campus.

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

Goal: to support learning inside and outside the classroom

Goal: to encourage diversity of perspectives and engage in activities that support social responsibility, personal development, and leadership
Veteran’s Resources – con’t

• The Student Assistance and Parent Service Center has implemented a successful one stop service for students who recognize themselves as veterans or reservists.
Veteran’s Resources – con’t

• The SAPSC is currently serving 700 veterans on the Macomb campus, an increase from last year of over 15.38%.

• Collaboration with the Illinois Department of Veterans Affairs, the VA Medical Center in Iowa City, the Peoria Vets Center, and the Illinois Department of Employment and Security.
Veteran’s Resources – con’t

• Services to veterans and military personnel continue to increase in numbers and complexity as troops are returning from combat areas.

• WIU has experienced an increase in veteran/military personnel enrollment of approximately 7.5% each semester.
Veteran’s Resources – con’t

• The VRC prides itself in maximizing the utilization of external resources by hiring, training, and supervising 8 student veterans whose stipends are paid 100% by the Veterans Administration.
9. Continue to support and enhance the Division’s technology goals and plans.

Goal: to deliver a strong, user-centered information technology infrastructure

- Electronic Student Services works closely with each of our departments to develop and maintain internet visibility.
Technology goals and plans – con’t

• Most of the past year has been spent adding divisional offices’ websites to the content management system.

• Added 740 pages in 22 web sites and trained 12 offices on how to add and update their own web sites through the content management system.
Technology goals and plans – con’t

• Worked with the installation of TimePro and helped automate the process of importing and exporting of data for dining services student employee making easier access for Sodexo, University Housing and Dining and Payroll.
Technology goals and plans – con’t

• Upgraded the bookstore’s application allowing them to export STARS course number information and customer rental information and set it up so that staff can enter additional course information submitted by faculty and staff.

• Changed the way money can be added to Rocky Dollars.
Technology goals and plans – con’t

• Continued thin client virtual server strategy for technology development in the division.
10. Continue remodeling properties in the University Union.

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

Goal: to support learning inside and outside the classroom

• Installed an elevator to provide access to the second floor.
University Union – con’t

• Replaced the outside entry way to the University Union as it was been deemed unsafe.
11. Implement a fully functioning textbook rental program for students.

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

Goal: to support learning inside and outside the classroom

• Book rental went from zero titles to over 225.
Textbook rental program – con’t

• Savings of 55% gross cost per book saves students significant money.

• Savings allows students to more fully invest in their learning materials (our research shows 20% of them not currently doing this). One in five students do not buy their books.
12. Design and complete the Go West bus garage.

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies

- The new garage has not been bid yet, but is fully funded.
- The transfer center is under construction, set to open in late July.
Go West bus garage – con’t

• Go West provides socially responsible service to the surrounding community in a model way that no other community in Illinois does.

• The building will create efficiencies in our service that will serve our campus with much greater reliability and safety.
Go West bus garage – con’t

- Technology is being heavily used through GPS & Route Shout.

- Continuing the integration of our real time- and schedule-based software.

- Go West will carry approximately 1.75 million riders this year.
13. Continue to expand late night programming.

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies.

Goal: to support learning inside and outside the classroom and initiatives designed to increase student success.
Late night programming con’t

- Late Night Programming – included WestFest, Friday Nights Rec After Dark, outdoor movies, Sandburg Theatre movie events, Homecoming, Speed Dating, Black Tie Affair, Comedy Showcases, Game Night, Bingo nights, dance/disco/club events, diverse Coffeehouse music and poetry events, UUBoo Halloween pumpkin carving activity, Edutainment-based speakers, intentional program collaborations.
Late night programming con’t

• 5th Annual First Night Fun – collaborative program during opening weekend with UHDS, SDO, Campus Recreation, SGA, IHC, and other groups across campus. The event draws over 2,000 students to the intramural fields for a carnival, live music, and fun giveaways.
14. Continue development efforts within the Division of Student Services.

Goal: to reach out to the region, the state of Illinois, and beyond by serving as a vital economic, educational, cultural, and social resource

Goal: to identify additional ways to maintain alumni involvement and increase their commitment to and partnership with the University community
Division Development – con’t

• Hosted fourth annual Student Services/College Student Personnel Summer Institute
Division Development – con’t

• Attended annual conferences and hosted socials for WIU alumni to continue their involvement and keep them updated and connected with campus.
Division Development – con’t

• Larry Miltenberger and Nell Glynn Koester Awards acknowledge outstanding alumni/former staff for their outstanding accomplishments in residence life and student services. Awarded 2nd Miltenberger award to Dr. Gregory Blimling.

• New Jim Miner Award to be given for the first time in Student Activities.
15. Implement the WIU Threat Assessment Team (TAM) and related State requirements.

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies

• The Director’s proposed Campus Violence Prevention Plan (CVPP) was signed by President Goldfarb on April 26, 2010.

• To date, approximately 8 cases have been handled by the team.
The mission statement for TAM is as follows: The Western Illinois University Threat Assessment and Management Team is committed to providing a means by which its community can proactively address behaviors of concern. This multidisciplinary team seeks to improve campus and community safety through a proactive, collaborative, objective, and thoughtful approach to the prevention, identification, intervention, management, and behavioral assessment of situations that pose, or may reasonably pose, a threat to the safety and well-being of the campus community.
16. Explore Beu Health Center expansion opportunities.

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies

• The Health Center is undergoing a pre-design study of enhanced facilities, with a targeted completion date of April 2011.
Bue Health Center expansion – con’t

- Engaged services of Bill Lindeman of Well Designs to perform a pre-design consultation.

- Three site visits were performed to assess current operations and determine a space program based on current and projected needs.
Beu Health Center expansion – con’t

• Options include building at the present site, or new site construction.

• Either option will include combining the AOD Center and Health Education with the medical services, which are currently Seal Hall.
Beu Health Center expansion – cont'

- Only the new site construction option would allow students to pursue an academic-clinical practice partnership with the School of Nursing.

- Cost range estimates $8.5 – $13.7 million plus architectural design fees.
Other Student Services Highlights
Undergraduate Admissions

- Hosted 1,373 students in campus visits.
- Hosted 7 Discover Western Programs in which a total of 4,439 guests attended.
- Improved the acceptance grid for students, making the student acceptance process more efficient.
- Refocused on local student recruitment.
Undergraduate Admissions

- Al Harris & Jessica Butcher have over-seen Admissions. A search is underway for a new director.

- Hosting the IACAC Summer Drive-In Conference in July.
Athletics

- Student-athletes overall Graduate Success Rate for the most recent reported cohort is 77%.
- Spring 2010
  - 3.19 Student-Athlete Semester GPA (3rd consecutive semester over 3.00 GPA)
  - 64 student-athletes earned perfect 4.00 GPA
  - 58% of all student-athletes earned 3.00 GPA or better
  - 28% of all student-athletes earned University Honors
  - Volleyball had highest team GPA, 3.71
  - Men’s Cross Country had highest men’s team GPA, 3.56
Athletics

- Field turf and scoreboard projects will begin soon.
- Fall 2010
  - 3.00 Student-Athlete Semester GPA (4th consecutive semester at or above 3.00 GPA)
  - 25 student-athletes earned perfect 4.00 GPA
  - 53% of all student-athletes earned 3.00 GPA or better
  - 24.5% of all student-athletes earned University Honors
  - Volleyball had highest team GPA, 3.64
  - Men’s Cross Country had highest men’s team GPA, 3.26

Division of Student Services
Athletics

- Caitlin Barrett (Soccer) earned Academic All-District Honors
- 50 student-athletes earned Fall 2010 All-Summit League Academic Honors
- 6 football student-athletes earned 2010 MVFC All-Academic Team Honors
Athletics

• Kyle Glazier (Football) earned First Team Academic All-America Honors
• Jenny Green (Soccer) earned Academic All-District Honors
• 60% of student-athletes earned Summit League Commissioner’s List of Academic Excellence (3.00 minimum GPA)
• Eric Anerino (Track/Cross Country) named Fall 2010 Department Scholar for the English Department
• Matt Barr (Football) named as one of 19 MVFC student-athletes to earn the President’s Council Academic Excellence Award
Beu Health Center

- Laboratory recertified through COLA and Clinical Laboratory Improvement Act (CLIA).
- Alcohol and Other Drug Resource Center maintained certification through Illinois Department of Human Services.
Beu Health Center

• Physicians Iverson, Karkare, and McPherson maintained board-certifications.
• Clinical staff certified in CPR and Basic Life Support; 6 staff certified in Advanced Life Support.
Beu Health Center

• Total of 21,408 visits and procedures (Fall 2010)
• Office visits 7,544 (increased overall by 2%)
• Laboratory tests 5,615 (slightly increased 0.5%)
• Maintained low no-show rate (5.83%)
• Continued influenza surveillance with the CDC
Campus Recreation

- Increased collaborative efforts with other campus departments to increase student health initiatives. (Fitness Services, Beu, Employee Wellness, Kinesiology, Health Education, Dietetics & Counseling Center).
Campus Recreation

• Big Pink Volleyball - Co-sponsored with Thompson Hall had 218 teams and 1,619 participants; Oct. 4-7, 2010; raised $15,032.60; split donations to MDH and Susan G. Komen Foundation.
Campus Recreation

- Sport Clubs - Fall ’10-518 male participants, 171 female participants, a total of 31 teams
- Men’s Ice Hockey Club made the playoff in Peoria and played Feb. 18 & 19, 2011, at the Owens Center in Peoria, IL. This is the first time the club has been to playoffs since the club started in 2005.
- Over 12,819 total participants in Fitness classes this past year. (SP ‘10-FA ‘10) Increased total participants by 24%.
Campus Recreation

• First Annual Autism Walk, SP ‘10, raised $3100 (collaboration with IHC & SGA)

• Total Participants for Special Events Mar. ‘10-Feb. ‘11: 2610

• Total Card swipes - 132,659

• Total Faculty and Staff memberships: 288 (compared to 241 for ’09)
Career Services

- Established new office in Memorial Hall.
- Interviews coordinated through Career Services – 211 students.
- Total jobs entered by Career Services – 1,953.
- Total job vacancies listed on eRecruiting – 135,000.
- WIU Fall Career Fair – 369 students.
Career Services

- WIU Spring Career Fair – 383 students.
- Pre-Employment Preparation Classes taught Spring and Fall semesters – 14 classes to 299 students.
- Search for a new director to be conducted in 2011-12.
Casa Latina

• Casa Latina remains open during evening hours to accommodate and encourage student study groups, to make computers available to students conducting research, and to provide a quiet environment for studying.

• Applications for scholarships and information on internships and employment opportunities are posted regularly on the bulletin board.
Casa Latina

• The Latin American Student Organization (LASO) and Tradicion Hispana Dance Troupe executive board attended the United States Hispanic Leadership Conference in Chicago.

• Casa Latina holds a “Mentoring Program” for new Latino students during orientation. The new students are able to pair with an upper class student who helps them acclimate to campus life at WIU.
Casa Latina

• Casa Latina monitors the Latino student’s grades and encourages the student to receive one-on-one tutoring at the Center or other areas on campus.
Disability Resource Center

- Name changed from Disability Support Services to Disability Resource Center.
- Established new office in Memorial Hall.
- 115 new students completed their Welcome appointments during FY11. In addition, 30 more students were approved for services, but have not yet completed their Welcome appointments with DRC.
Disability Resource Center

- The number of students eligible for services through the disability resource center increased by 69 students in FY 11.
- A total of 319 undergraduate and 39 graduate/professional students with disabilities were eligible for services during FY 2011.
Electronic Student Services

-Began adding offices to content management system.
-Created several applications for the division.
-Continued to explore virtual desktops.
-Implemented Time Pro for housing and dining.
-Created an application to help log students entering residence halls at time of emergency.
Financial Aid

• Award notices began January 10, 2011.
• Hired a Director of Financial Aid, Associate Director, and Administrative Assistant.
• Used institutional grant funds to target students who were having difficulty registering for spring term due to not being able to pay their fall bill.
• A large number of reports were converted to electronic format reducing the need for paper reports.
• Move to document management system.

Division of Student Services
Financial Aid

- Developed a template for Consortium Agreements with community colleges. The new agreements are compliant with Federal Regulations governing Consortium Agreements between higher education institutions. Three agreements have now been approved and signed with Black Hawk College, Carl Sandburg College and Eastern Iowa Community College District.
Go West

- Disposed of 10 buses.
- New contract saved over 1.5 million dollars over the last contract.
- Received the National Globe Award for Security - first rural transit system to receive the award.
Gwendolyn Brooks Cultural Center

- Supported student engagement and participation at national conferences: Big 12 Conference on Black Student Government, NACA, and ACUI National Poetry Slam.
- Welcome Roundup in its 6th year and continues to attract new freshmen and transfer students.
Gwendolyn Brooks Cultural Center

• Black Student Association hosted their annual Thanksgiving Project which resulted in the distribution of 180 food baskets throughout McDonough County.

• Gwendolyn Brooks Cultural Center hosted Martin Luther King Jr. Day of Service Project with over 80 participants.

• Juneteenth Celebration attracted over 2000 people, making it the largest attendance since it began 8 years ago.
Office of Student Activities

• Began meeting with the Recreation, Parks and Tourism Administration department to support and help create a new Leadership Minor at WIU.

• Students in Service (SIS) is a program through AmeriCorps and the Washington Campus Compact that engages students to volunteer 300 hours of service in their communities over the course of a year.

• Developed a new LGBT Office and graduate support for the office.
Office of Student Activities

• Make a Difference Day was attended by approximately 150 students to complete 3-4 service hours on October 23, 2010 at eight (8) different service sites throughout the Macomb community.
Office of Student Activities

• During FY10 the Greek community contributed 5172 hours of service to the local community and donated $22,995.38 to philanthropy. So far in FY11, the community has contributed 1800 hours of service and $10,904.37 to philanthropy.
Office of Student Activities

- Participated in the Multi-Institutional Study of Leadership (MSL), a national measure of college student leadership development, to focus on student leadership development needs and to update and refresh antiquated programs in the LTL program and other student leadership programs offered through the OSA.
Office of Student Activities

Division of Student Services
Student Assistance and Parent Service Center

- Moms’ Weekend - 404 participants.
- Dads’ Weekend - 200 participants.
Student Assistance and Parent Service Center

- During FY11-12 the SAPSC processed 6,000 WIU ID cards for students, faculty, and staff; including being the primary provider for IDs at New Student Summer Orientation and Registration programs.

- PFA kicked off their fourth year of fundraising. PFA is making a $25,000 endowment in honor of the service from PFA President and Vice President, Bernie and Diane Dalcamo.
Student Assistance and Parent Service Center

- The goal set for the Parent fund is $40,000; currently almost 2/3 of the way to that goal.
- Veterans Resource Center (VRC) serves as a model for other programs to emulate as it is one of only a few dedicated centers in the state.
- Awarded a $75,000 grant yesterday.
Student Assistance and Parent Service Center

WIU Veteran’s Club

Division of Student Services
Student Development and Orientation

- Offered support and acted as a crisis intervention contact for 2,449 students.
- Coordinated nine 2-Day orientation/registration programs for 1,664 new freshmen and their families (4,644), assisting with their transition to the University.
- Student Development and Orientation had 1,649 faculty contacts while working with students.
Student Development and Orientation

• Provided support and assistance to students and families related to the bomb threats. In addition, SDO worked closely with OPS in regard to the threats being posted on Facebook.

• Coordinated three Transfer Registration Programs for approximately 258 new Transfer students and 504 family members and an orientation/registration program December 1, 2010, for 64 new students (24 freshmen & 40 transfers) who were entering the University 2011 Spring Semester.
Student Development and Orientation

• Nearly 46 programs were offered to new students throughout the first two weeks of the fall semester in an effort to help them succeed in their new academic environment.

• Minority Student Orientation took place August 20 & 21 – 63 students and over 170 family members attended.
Student Legal Services

- Assisted 414 new clients from January 1 to December 31, 2010—that is, clients for which a formal file was prepared—compared to 355 during this period last year.

- The Director appeared in McDonough County Court 480 times on behalf of student clients during the period.

- The number of criminal misdemeanor cases increased by 146 to 231.
Student Legal Services

- Cases combining both criminal and traffic offenses numbered 33. DUI cases numbered 37; however, of those cases, 6 were second offenses.
- Cases involving only traffic offenses numbered 83.
- Landlord/tenant complaints for which the attorney was involved in a court case was 6.
- Preparing to move offices to Seal Hall.
Student Publications

- Staff earned 10 awards at the 2010 Illinois College Press Association convention.
- Produced two issues of a new student-run, advertising-supported regional general interest publication called Western Illinois Magazine.
- Staff members attended professional training seminars at the annual Associated Collegiate Press convention (Louisville, KY) and the annual Illinois College Press Association meeting (Chicago).
University Counseling Center

- Established new Counseling Center in Memorial Hall.
- The UCC continues to provide leadership for *Western Connect*, a suicide intervention gatekeeper training program that seeks to train WIU employees on how to identify and successfully refer troubled students.
University Counseling Center

• Offered a weekly study skills seminar during the 2010 fall semester and 2011 spring semester in an effort to increase retention rates. 118 students participated in the fall 2010 Study Skills Seminar Series.

• The Associate Director served as president of the Illinois College Counseling Association (ICCA).
University Counseling Center

• All students in crisis were seen the day they called and students who did not have an emergency were offered counseling services one to four business days from the time of their first contact.

• Depression Screening Day was held on Tuesday, October 5, 2010, with 245 attendees.

• Eating Wellness Screening Day on February 24, 2011, with 128 attendees.
University Housing and Dining Services

• Launched a new initiative for the housing assignment process. This collaborative initiative allows students to select their own roommates through a matching system. The Fall 2011 class will be the first to take advantage of the system.

• More than 5,800 people attended 30 conferences and nine new student registration programs between March 1, 2010, and February 28, 2011.
University Housing and Dining Services

• Academic Success - Residence Hall students’ grades again out-gained those living off campus when compared class to class. UHDS coordinated its annual academic banquet in which 175 students were recognized for 4.0 GPAs and an additional group were recognized for 3.60 GPAs and above.
University Housing and Dining Services

- Hosting NACURH, national residence hall conference in May, with over 2,500 students from across the nation and 4 different countries attending.
University Housing and Dining Services
University Union

• Provides facilities and staff for campus events including: BCA, Foundation and Civil Service functions, New Student Orientation and Registration, International Bazaar, Founders Day, career fairs, speakers, concerts, student meetings, etc. Approximately 49,410 students attended 1,498 student events in the Union to date in FY11. (Date Range of July 1, 2010, to February 28, 2011) This is an average of 6.2 student events per day held in the Union.
University Union

- The University Union provided space and service for over 5,429 events to date in FY11 for an average of 22 events per day. Over 12.8% of the total events involved catered food service. Approximately 153,197 people attend events scheduled by the following groups: Students organizations – 1,498 events; administrative/academic departments – 3,588 events; conferences – 206; and off-campus groups – 137 events.
University Union

• Many student organizations take advantage of the tables in the Union Concourse to promote their organizations or do fundraisers. 554 tables were scheduled in the Union Concourse to date in FY11.
Women’s Center

- Celebrated the 25th Anniversary of the center.
- Take Back the Night planning committee members worked hard to plan and implement the 21th annual TBTN March and Rally, which had 600 in attendance.
- V-Day 2010 Cast and Crew presented another amazing production, with 450 in attendance.
Women’s Center

- REAL Women presentation series, Women’s Art Women’s Vision Art Exhibition, and the Women’s Voices Journal are a few examples of how the center promotes academic excellence.
- Provided on-going collaboration with numerous campus and community organizations, offices, departments, and agencies for co-sponsorship of programs and activities throughout the year.
Women’s Center

Division of Student Services
STUDENT SERVICES

Goals for the Future: 2011-12
Goals for the Future:

1. Meet or exceed Admissions Goals for FY2011
2. Continue to work with Noel-Levitz to ensure enrollment stability over time
Goals for the Future:

3. Continue residence hall and dining center renovations

4. Complete phase for demolishing Wetzel Hall and Lamoine Village

5. Continue to assist with campus retention efforts
Goals for the Future:

6. Seek additional support for student financial aid programs

7. Continue work with alcohol and other drug related issues on- and off-campus

8. Expand opportunities for veterans on campus through expanded support for the Veterans Resource Center
Goals for the Future:

9. Enhance divisional technology when possible as funding is made available.


11. Complete and utilize the facilities study being conducted for the University Union.
Goals for the Future:

12. Complete and utilize the program study being conducted by Beu Health Center and determine future direction to be taken

13. Complete Go West Transfer Center and begin building new Go West bus garage
Goals for the Future:

14. Expand text book rental program for students
Goals for the Future:

15. Continue to support and expand late night programming
16. Determine future plans for student health insurance program
17. Support new WIU leadership team as they transition
## Requests for additional funding

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<thead>
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<th>ITEM REQUESTED</th>
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<tr>
<td>Financial Aid-Replace lost funds</td>
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<tr>
<td>Disability Resource Center – Replace lost GA positions</td>
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<td>Admissions – ACT List of names</td>
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<td>Assistant Director of Student Judicial Programs</td>
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QUESTIONS??

Division of Student Services