REVIEW OF FY 2012 GOALS

1. Meet or exceed Admissions Goals for 2010-11
2. Continue to work with Noel-Levitz to ensure enrollment stability over time
3. Continue residence hall and dining center renovations
4. Complete demolition of Wetzel Hall and Lamoine Village
5. Continue to assist with campus retention efforts
6. Seek additional support for student financial aid programs
7. Continue work with alcohol and other drug related issues on- and off-campus
8. Expand opportunities for veterans on campus through expanded support for the Veterans Resource Center
9. Enhance divisional technology when possible as funding is made available
10. Begin process of document management system for Financial Aid
11. Complete and utilize the facilities study being conducted for the University Union
12. Complete and utilize the program study being conducted by Beu Health Center and determine future direction to be taken
13. Complete Go West Transfer Center and begin building new Go West bus garage
14. Expand textbook rental program for students
15. Continue to support and expand late night programming
16. Determine future plans for student health insurance program
17. Support new WIU leadership team as they transition
DIVISIONAL ACCOMPLISHMENTS

1. Meet or exceed Admissions goals for 2010-11

Goal: to achieve optimum controlled enrollment
Goal: to support learning inside and outside the classroom

Fall 2011 new freshman enrollment increased. Transfer goal was not met.

<table>
<thead>
<tr>
<th></th>
<th>Fall 2010</th>
<th>GOAL</th>
<th>ACTUAL</th>
<th>DIFFERENCE</th>
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<td>Freshmen:</td>
<td>1,758</td>
<td>1,885</td>
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<tr>
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<td>1,435</td>
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<td>3,102</td>
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<td>3,256</td>
<td>+154 (5.0%)</td>
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2. Continue to work with Noel-Levitz to ensure enrollment stability

*Goal: to achieve optimum controlled enrollment*

Created three new Noel-Levitz contracts. Completed the previous contract of developing a freshmen communication plan. The first new contract was to focus on 1) Financial Aid & Scholarships, 2) Web Opportunities, and 3) developing a transfer communication plan. The second new contract was to comply with the federal mandate of a cost calculator that includes financial aid awards. The third new contract was to develop a 10-year model of enrollment projections based on the available student population within WIU’s recruitment territory.
3. Continue residence hall and dining center renovations

Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies

•Corbin Olson Renovation - Substantial completion is scheduled for June 15, 2012, and final completion is scheduled for July 15, 2012.
Renovations – con’t

- Lincoln Washington Student Room Remodel - This project includes the replacement of all student furniture as well as new lighting, paint, wireless internet and a new floor lounge. The project is being done in a phased approach with construction of 2 floors at a time. Washington was completed in May 2011 and Lincoln Hall is currently underway with scheduled final completion May 2012. This project has transitioned 117 rooms in each tower back to double occupancy.
Lincoln Washington Bathroom Remodel - In 2011, construction in Washington occurred. 13 residential floor bathrooms, plus 2 gender-neutral bathrooms on the 1st and basement floors were completed in a little over 12 weeks. Lincoln will be undergoing the same scope during the summer of 2012.
Renovations – con’t

• Building Exterior and Thompson Hall Siding Assessment - CTL Group was selected in 2011 to assist with the repair of the Thompson Hall siding, which has been experiencing issues for several years with water infiltration. This project will encumber asbestos abatement in all student rooms, replacement of all student room furniture, new lighting, carpet, and paint. In addition, all 19 stories will receive a complete replacement of the window wall system. A short-term repair was completed in fall 2011. In March 2012, $21m worth of Revenue bonds were sold in order to finance the project. It is slated to be completed July 2013.
4. Complete demolition of Wetzel Hall and Lamoine Village

*Goal: to provide safe, accessible, responsive campus environments that meet the needs of University constituencies*

Building Decommissioning - Selected Durrant Architects to begin the study necessary to tear down Lamoine Village and Wetzel Hall. Lamoine Village Building #1 was taken offline in June 2011. Buildings #2 & #3 are scheduled to be taken offline June 2012. In February 2012, received favorable bids for the demolition and implosion of Wetzel Hall. Received final board approval at the March board meeting. No firm dates have been announced for implosion, however, it is tentatively slated for a weekend in July 2012.
5. Continue to assist with campus retention efforts

Goal: To provide support services to encourage student success and increase retention and graduation rates

- Divisional representation and co-chairing of the Retention Task Force.
- Noel-Levitz finished evaluating retention and admission efforts and gave recommendations.
- Successful completion at a 100% completion rate of College Student Inventory (CSI) and MAP-Works (Making Achievement Possible) Surveys in the residence halls.
Retention efforts – con’t

•Division-wide mentoring of Tanner Hall students taking the CSI assessment.
•Transfer Year Experience (TYE): Housed in Higgins Hall, TYE is a four week program that provided transfer students with information and resources to assist them with their transition to WIU. The TYE program was recognized on the regional level as the GLACUHO Outstanding Program.
•Student Success Programming: University Housing and Dining Services continued to provide student success programming through the First Year Experience program in Thompson and Tanner Halls.
Retention efforts – con’t

• Housing Ambassadors: UHDS opportunity for students to participate in the retention and recruitment efforts of WIU. Twelve student leaders were hired to serve as Housing Student Ambassadors to assist with hall tours when groups and individuals arrive to the halls to see a room.
Retention efforts – con’t

• Camp Leatherneck: UHDS again hosted this initiative for new students three days prior to freshman move-in on campus. There were a total of 20 Leatherneck Leaders and 98 Camp Leatherneck participants who attended the camp. Camp Leatherneck was funded by the Vice President for Student Services Office and the Provost.
Retention efforts – con’t
6. Seek additional support for student financial aid programs

**Goal:** to provide statewide and national leadership in reducing levels of student indebtedness and increasing cost predictability and affordability

• The packaging goals for academic year 2012-13 were met. The first Award Letters were added to STARS on February 1, 2012, and by the end of February, 3,000 award letters were added to STARS, a significant increase from prior years.

• WIU continues to be the earliest Illinois public institution to send award notifications to new students in an attempt to allow those students to make timely and informed educational choices.
Additional student financial aid – con’t

• Established the Western Commitment Scholarship Program to reward students with excellent academic ability and demonstrated achievement in high school by offering 4-year scholarships towards the cost of attendance at Western Illinois University.

• Implemented a Net Price Calculator for incoming freshman using the Noel-Levitz True Cost Calculator program. The calculator was enhanced in January adding functionality to determine the amount of the Western Commitment Scholarship for eligible new freshman. The addition of the new scholarship improved the packaging of awards which is an integral component of the calculator.
7. Continue work with alcohol and other drug related issues on- and off-campus

Goal: to support learning inside and outside the classroom and initiatives designed to increase student success

• Alcohol Wise education - In the third year of population-based education, 2805 (98%) of freshmen and transfer students completed the initial on-line course and follow-up.
Alcohol education – con’t

• AOD Resource Center
  ▪ Treatment: AOD Resource Center provided 468 hours of service for Initial Assessments, Student Judicial Assessments, Treatment, Early Intervention, DUI services, Comprehensive evaluations
  ▪ Outreach:
    o 80 educational and alternative events (including outdoor movies, tailgating, Root Beer Olympics, Dodgeball tournament)
    o Battling Alcohol Consequences (BAC) Squad Peer Educators
    o Step Up Program Bystander training
  ▪ Evaluation:
    o Conducted CORE Survey Spring 2012 (results pending)
Alcohol education – con’t

- Enforcing Underage Drinking Laws Grant – (year 4) Supports and enhances efforts by states and local jurisdictions to prohibit the sale of alcoholic beverages to minors and the purchase and consumption of alcoholic beverages by minors.

- Through partnership with Beu Health Center at Western Illinois University, Heart of Illinois HIV/AIDS Center (HIHAC) offered free HIV testing, which included counseling and education at Western Illinois University Fall semester.
8. Expand opportunities for veterans on campus through expanded support for the Veterans Resource Center

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

Goal: to support learning inside and outside the classroom

Goal: to encourage diversity of perspectives and engage in activities that support social responsibility, personal development, and leadership

• Implemented the Center for Military/Academic Transition and Health: In collaboration with the Iowa City Veterans Administration and the University of Iowa, to link veterans on campus with services via tele-medicine.
Expand opportunities for veterans – con’t

• Provided individual and group assistance to approximately 1,200 student veterans/military personnel and their family members resulting in approximately 800 student veterans enrolling at Western.
• Provided an early warning system (Project STRIVE – Students Transitioning & Reintegrating in Veterans Education) for approximately 150 newly enrolled student veterans and military personnel who may be identified as high risk students.
Expand opportunities for veterans – con’t

• Held academic and social opportunities designed to encourage student veteran participation in programs promoting personal wellness, the maintenance of healthy lifestyles, and minimizing self-medicating behaviors.
9. Enhance divisional technology when possible as funding is made available

Goal: to deliver a strong, user-centered information technology infrastructure

- Enhanced divisional websites according to suggestions from Noel Levitz for creating better communication with students.
- Implemented inSite textbook rental site.
- Set up Collegiate Link for student organizations as a way of documenting co-curricular activities.
- Created a 21\textsuperscript{st} birthday card application that sends a birthday email to students turning 21 with a gift certificate and a chance to win a $5 dining credit.
10. Begin process of document management system for Financial Aid

Goal: To respond to student concerns with a culture of responsiveness at all service points

• Planning and development began early in FY11 and continued until the implementation of the system in March 2012.
11. Complete and utilize the facilities study being conducted for the University Union

*Goal:* to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university
*Goal:* to support learning inside and outside the classroom

- Architect firms FGM and Mackey Mitchell were contracted to conduct programming study Fall ‘11. The study was completed and design for Phase 1 of the Union Renovation will begin Spring ‘12 with construction beginning Spring ‘13.
12. Complete and utilize the program study being conducted by Beu Health Center and determine future direction to be taken

**Goal:** to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university

**Goal:** to support learning inside and outside the classroom

- Study Completed Summer 2011. Recommendations include two options: Remain at current location and expand facilities or new site option in collaboration with the School of Nursing.
- Report disseminated to Administration and Physical Plant.
13. Complete Go West Transfer Center and begin building new Go West bus garage

Goal: to provide safe, accessible, responsive campus environments that meet the needs of university constituencies

- City Center transfer center successfully opened in December.
- The new garage is 50% complete and on time at this point.
- The building will create efficiencies in our service that will serve our campus with much greater reliability and safety.
14. Expand text book rental program for students

Goal: to expand and improve facilities to meet the needs of university constituencies and reflect the core values of the university
Goal: to support learning inside and outside the classroom

• Book rental went from 225 titles to over 1,000.
• Book rental now tops 4,000 units.
• Savings of 55% gross cost per book saves students significant money.
• Savings allows students to more fully invest in their learning materials.
15. Continue to support and expand late night programming

Goal: to provide safe, accessible, responsive campus environments that meet the needs of university constituencies
Goal: to support learning inside and outside the classroom and initiatives designed to increase student success

• Late Night Programming – included WestFest, Friday Nights Rec After Dark, outdoor movies, Homecoming, Black Tie Formal, Comedy Showcases, diverse Coffeehouse music and poetry events, Edutainment-based speakers, and intentional program collaborations.
• 6th Annual First Night Fun – collaborative program during opening weekend. Over 2,000 students gathered at the intramural fields for a carnival, live music, and fun giveaways.
16. Determine future plans for student health insurance program

Goal: To respond to student concerns with a culture of responsiveness at all service points

• Obtained proposals for fully-funded program through Midwestern Higher Education Compact for comparison with self-insured program (to be discussed at June 2012 BOT).
• Monitored Affordable Care Act for impact on student health insurance plans
  ✓ Does not apply to self-funded plans
  ✓ Final Rules pending release from Health Human Services
17. Support new WIU leadership team as they transition

Goal: To develop and foster a superior staff and administration that is responsive, effective, and efficient in supporting the institution’s missions, values and objectives

• Divisional support on campus-wide review committees such as FYE review.
• Divisional participation in campus-wide retention efforts.
• Some staff members are in temporary or interim positions until permanent decisions and placements can be made.
STUDENT SERVICES LEADERSHIP TEAM
Undergraduate Admissions

- Hired Director Andy Borst and a new Assistant Director who starts July 1.
- Western Illinois University’s Macomb campus welcomed its largest and most diverse incoming class since 2007. The largest increase of students came from Cook County, Illinois, primarily students from Chicago Public Schools.
- WIU’s growth in enrollment represents an increase in diversity with more Black and Hispanic students choosing to attend WIU primarily from the Chicago-land area.
Beu Health Center

- Re-accreditation in Association for Accreditation in Ambulatory Healthcare (8/11/12-8/14/12).
- Laboratory re-certification through COLA and Clinical Laboratory Improvement Act (CLIA).
- Alcohol and Other Drug Resource Center re-licensing through Illinois Department of Human Services Division of Alcohol and Substance Abuse.
• Physicians maintain board-certifications.
• Clinical staff certified in CPR, First Aid, and Basic Life Support and Advanced Cardiac Life Support.
• Dr. Iverson selected as Rural Physician of Excellence by the Illinois Rural Health Association.
• Overall productivity for Fall 2012 has been reduced, due to staffing shortages. Patients unable to be seen due to staff shortages have been referred to MDH Prompt Care or Emergency Room.
  • Patient visits (-10%)
  • Procedures (-7.3%)
  • Labs (-13.45%)
  • X-ray (-19%)
Bookstore

- Book rental went from 225 titles to over 1500.
- The apparel department went from 500 offerings to 650.
- Acquired seven new vendors.
- Marketing was increased drastically. Social media regularly is attended to, sales website has been heavily utilized, and all signage has changed.
- New Point of Sale system being implemented which will improve operations from both a customer and internal perspective.
Campus Recreation

- Increased collaborative efforts with other campus departments to increase student health initiatives. (Fitness Services, Beu, Employee Wellness, Kinesiology, Health Education, Veterans Resource Center, Dietetics & Counseling Center).
- Big Pink Volleyball - Co-sponsored with Thompson Hall had 234 teams (up from 218) and 1,717 participants; Oct. 10-13, 2011; raised $16,407.30; split donations to MDH and Susan G. Komen Foundation.
- In fall 2011, 3,124 students participated in 31 intramural sports.
- Sport Clubs – 32 clubs with 700 members.
• Group Fitness continues to grow. There were a total of 16,805 participants in 2011, compared to 12,819 in 2010. This is a 23% increase in attendance.
• Total Card swipes @ entrance - 281,038 swipes (increase of 3,393 from last year)
• The 3rd Annual Big Blue Ladder Golf Tournament, April 30, 2011, had 20 participants. Event proceeds were donated to the Prostate Cancer Foundation.
• Hosted a Halloween Fitness-a-thon on Hanson Field to offer an alternative to Halloween parties in October 2011.
• Rock n’ Roll Skate program held on November 11, 2011.
Career Services

• Graduates registered with Career Services eRecruiting system – 548 students
• Total jobs posted to Career Services – 2,739
• Total job vacancies listed on eRecruiting – 135,549
• WIU Fall Career Fair – 369 students
• Law Enforcement Justice & Administration Career Fair – 722 Students
• WIU Spring Career Fair – 383 students
• Pre-Employment Preparation Classes – 14 classes/262 students
Casa Latina

- Serving 500+ students, Casa Latina remains open during evening hours to accommodate and encourage student study groups, to make computers available to students conducting research, and to provide a quiet environment for studying.
- Applications for scholarships and information on internships and employment opportunities are posted regularly on the bulletin board. Announcements are made at student organization meetings on upcoming deadlines for internships and scholarships.
• Casa Latina holds a “Mentoring Program” for new Latino students during orientation. The new students are able to pair with an upper class student who helps them acclimate to campus life at WIU.
• Casa Latina monitors the Latino student’s grades and encourages the student to receive one-on-one tutoring at the Center or other areas on campus, if needed.
Disability Resource Center

- 154 new students connected with the DRC to receive services, up from 115 in FY11.
- Since FY 09, DRC has experienced a 63% increase in student numbers.
- 435 undergraduates and 33 graduate students received DRC services, in FY11 403 undergraduates and 47 graduates received services.
Celebrating Disability Culture Day was completely reconstructed. The purpose of the day is to educate the campus community about the history of oppression experienced by people with disabilities, the expression of the disability experience through literature and art, and the development of the disability rights movement. Evaluation of the fall event suggests that the new format provides a more direct educational experience for participants. For the spring event, DRC partnered with Curriculum & Instruction to increase participation.
Faculty Partnerships for Accessible Solutions (FPAS) encourages faculty to implement Universal Design (UD) techniques in the classroom. UD makes the classroom more usable to all students and has the potential to affect retention. The first program was executed during spring 2012 with 6 faculty participants. The feedback from the first 2 sessions has been excellent.
Electronic Student Services

- Converted online credit card processing to Paypal.
- Assisted with Beu’s migration to Medicat.
- Continued with Noel-Levitz communication and web recommendations.
- Planning for the revamp of the admissions application.

(Spanish language version)
Financial Aid

- Award notices began February 1, 2012, and by the end of February, 3,000 award letters had been added to STARS, a significant increase from prior years.
- To increase the understanding of the Award Letter, an interactive webpage was developed to explain the award letter components in detail.
- Worked with Admissions on the Western Commitment Scholarships to develop the program, identify and create policies and procedures, and to automate the awarding and disbursement of new program.
- Began implementing document imaging.
Go West

- City ridership is up 3000% since 1999, and will top 300,000 non-university riders this year.
- Improving smart phone application to be WIU branded.
- Continuing the integration of our real time- and schedule-based software.
- Go West will carry approximately 2 million riders this year.
Gwendolyn Brooks Cultural Center

• Collaborated with SDO and Casa Latina on Minority Student Orientation with 650 students and their families participating.
• Welcome Roundup in its 7th year and continues to attract new freshmen and transfer students. The goal of this program is to empower students with tools to assist in their successful matriculation. More than 90% of the new students who attended the program became actively involved in various student organizations. Approximately 10% went on to serve in leadership positions.
• Black Student Association hosted their annual Thanksgiving Project which resulted in the distribution of 189 food baskets throughout McDonough County.
• The 3rd Annual Black Student Summit hosted more than 100 students, giving them an opportunity to dialogue about the unique challenges that underrepresented groups face at WIU.
Intercollegiate Athletics

• Jenna Verity, Track/Field, named as finalist for a Rhodes Scholarship - First student (student-athlete) from Western Illinois University selected as finalist.
• Laura Lins, Women’s Soccer, named as Western Illinois University 2011 Lincoln Laureate - Three of last five Lincoln Laureate honorees have been student-athletes.
• Fall 2012, 5.8% student-athletes earned a perfect 4.00 GPA.
• 50% of all student-athletes earned 3.00 GPA or better.
• 20% earned University Honors.
• 13 of 18 teams with 3.00 GPA (indoor/outdoor track combined).
• Student-athlete cumulative GPA, 3.13.
• Completed artificial turf project at Hanson Field ($1.3 million).
• Renovated throws/jumps quadrant for men’s and women’s track/field.
• Added $50,000 new weight room equipment (Purple/Gold Auction proceeds).
• Completed construction on new men’s/women’s basketball practice court ($115,000).
• Added new infield to softball field, new sound system, new windscreen.
• Added new sprinkler system to baseball infield.
• Men’s Basketball advanced to Summit League Championship Game - Game was broadcast on national television, ESPN2 (first ever national broadcast).
• Men’s Basketball participated in first ever Division I post-season tournament, CBI - Game was broadcast live on national television, HDNET (second ever national broadcast).
Office of Student Activities

• Hired a new Director Michelle Janisz and Assistant Director for Leadership & Service Michelle Harvey which was critical to the success in OSA as they continue to provide students with practical, educational, and leadership opportunities that complement the academic experience.
• Established a partnership with Collegiate Link to provide a new web-based student organization system.
• The all-fraternity and all-sorority gpa during the fall 2011 semester was higher than the all-men and all-women gpa. This is a significant accomplishment that has not been reached in over a decade.
• The expansion/extension of all three fraternity/sorority councils was determined and finalized during the spring 2012 semester. Over the next two years we are adding two national fraternities to Inter-Fraternity Council, one national sorority to Panhellenic Council, and one national sorority to University Greek Council.
• UUB produced or participated in over 40 individual events for fiscal year 2011-2012.
• Attendance numbers have increased for FY2011-12. Homecoming Week: maintained a steady participation-parade saw an increase by 10 entries; Bingo nights/Murray Street Cafe: fall/150 attendees, spring/240; Outdoor Movies: 150+ attendees; WestFest: vendors expended supplies for up to 300 participants; Steve O event: 1800 attendees; First Night Fun: 1400 attendees.
Student Assistance and Parent Service Center

• During FY09-10 the SAPSC processed 6,000 WIU ID cards for students, faculty, and staff; including being the primary provider for IDs at New Student Summer Orientation and Registration programs.
• Moms’ Weekend – Over 600 participants.
• Dads’ Weekend – Over 400 participants.
• PFA kicked off their fourth year of fundraising. The organization is making a $25,000 endowment for a continuous scholarship linked to the organization in honor of the service of PFA President and Vice President, Bernie and Diane Dalcamo.
Veterans Resource Center (VRC) serves as a model for other programs to emulate as it is one of only a few dedicated centers in the state. Services to veterans and military personnel continue to increase in numbers and complexity as troops are returning from combat areas.
• The VRC is providing early outreach services to 800 of the prospective and newly accepted students to maximize the opportunities for these students to matriculate and succeed at Western. To determine their needs, the VRC has been surveying currently enrolled veterans and military personnel to gain additional knowledge for the specific services and resources that would facilitate a successful transition to the University.
• The VRC has conducted seminars to educate and assist both veterans and the campus community.
Student Development and Orientation

• Offered academic assistance to 1,710 students helping them with their academic goals and develop positive relationships with faculty, staff, and peers by aiding in the interpretation of their academic concerns and difficulties, providing referrals when appropriate.
• Worked to successfully establish the LGBTQ Resource Center and the Retention Specialist Graduate Assistantship.
• Coordinated 11 2-Day orientation/registration programs for 1,898 new freshmen and their families (3,425), assisting with their transition to the University. Coordinated two Transfer Registration programs for approximately 189 transfer students and 350 family members.
• Offered support and acted as crisis intervention contact and liaison for 2,245 students, some of which included student deaths, family member deaths, and absence contacts.
• Nearly 42 programs were offered to new students throughout the first two weeks of the fall semester in an effort to help them succeed in their new academic environment.
• Minority Student Orientation took place August 19 & 20 – 119 students and over 150 family members attended.
Student Legal Services

• Assisted 494 new clients from January 1 to December 31, 2011—that is, clients for which a formal file was prepared—compared to 471 last year.
• The Director appeared in McDonough County Court 471 times on behalf of student clients during the period.
• The number of criminal misdemeanor cases decreased from 231 to 147.
• Cases combining both criminal and traffic offenses numbered 30. DUI cases numbered 33; however, of those cases, 1 was a third offense.
• Cases involving only traffic offenses numbered 87.
• Landlord/tenant complaints for which the attorney was involved were 22.
Student Judicial Programs

• Hired an Interim Assistant Director Jessica Mueller to assist with the increasing number of judicial cases.
• Approximately 1,000 employer background checks completed annually.
• Judicial Board Hearings conducted through April 20 for the past 7 years:
  2005-2006  103
  2006-2007  121
  2007-2008  111
  2008-2009  134
  2009-2010  143
  2010-2011  154
  2011-2012  167
Student Publications

• Produced 87 issues of the *Western Courier* newspaper, which is published three-days per week during the school year. (Discontinued the summer editions.)
• Staff earned 7 awards at the 2011 Illinois College Press Association convention, including: First Place for Best Special Supplement; Second place for Best Feature Story, Best Feature Photo and Best Sport News Photo; Third Place for Best Daily Column (non sports); and Honorable Mention for Best Headline Writing and Best News Story.
• Produced two issues of a new student-run, advertising-supported regional general interest publication called *Western Illinois Magazine*.
• Staff members attended professional training seminars at the annual Illinois College Press Association (ICPA) convention in Chicago. At the conference, the WIU Director of Student Publications, Richard Moreno, was elected First Vice President of ICPA for a two-year term and will become President of the organization for 2014-2015. At the 2012 and 2013 conventions, he will serve as the conference organizer in charge of developing the program and procuring speakers.
University Counseling Center

• Basic Statistics to date (August 1, 2011 to March 1, 2012):
  # of students who received counseling services during this time period N=729
  # of individual sessions provided N=2,451
  # of group counseling contact hours N= 491
  # of students who sought assessment services for ADHD & LD N=34, totaling 102.75 hours of testing

• Group Counseling Services were offered, 4 of these groups ran:
  1) What to Do with Family Chaos-for students dealing with difficult family problems,
  2) Forget Them-Focus on Yourself - self-esteem,
  3) Relaxation-to manage anxiety,
  4) Surviving & Thriving-for survivors of childhood and adult sexual trauma.
• Depression Screening Day was held on October 6, 2011 where 244 students were screened for depression and other mental health conditions.
• Eating Wellness Screening Day: On March 1, 2012 where 127 students completed a screening of their eating attitudes and behaviors with three of them making follow up appointments.
• Implementation of the new electronic check-in stations began on January 17, 2012. In addition to the check-in stations, a new *Informed Consent For Services* form was put into place greatly expanding points not covered in the previous form.

• Re-accreditation - The University Counseling Center was fully re-accredited by the *International Association of Counseling Services*. To receive accreditation, centers must meet all of the rigorous standards set by IACS.

• The UCC continues to provide leadership for *Western Connect*, a suicide intervention gatekeeper training program that seeks to train WIU employees on how to identify and successfully refer troubled students.
University Housing and Dining Services

• Major projects, including Corbin Olson renovation, Lincoln Washington remodel, Lincoln Washington Bathroom remodel, building decommissioning, and Thompson Hall siding assessment to name a few, are underway.
• Bid a new dining service contract for 5 years with the option of 3 1-year renewables-winning bidder was Sodexo Campus Services.
• Hosted the National Association of College and University Residence Halls (NACURH) Annual Conference with 2,500 participants from across the nation.
• Continued to be active partners in the community by putting on programs such as Mud Volleyball, which raised over $2400 for the Macomb Fire Department and Big Pink Volleyball with Campus Rec. The residence halls put on the annual Safe Trick-O-Treat for kids in Graduate and Family Housing and Macomb. RA Council cooked dinner for over 100 community members at the Salvation Army on Thanksgiving. St. Baldrick’s and Corbinstock are planned for late spring and will be raising money to benefit cures for childhood cancer. The total raised by residence hall students for FY2011 was $51,000.
• Academic Success - Residence Hall students’ grades again out-gained those living off campus when compared class to class. UHDS coordinated its annual academic banquet in which 175 students were recognized for 4.0 GPAs and an additional group was recognized for 3.60 GPAs and above.

### Western Illinois University
#### Cumulative GPA by Classification

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*Macomb Campus students only (final grade files)*

Source: MIGT14KL
University Union

•Worked with Mackey Mitchell Group to get an assessment of the mechanical functionality of the Union, and to create a vision of how to aesthetically improve the Union for our students and community. The programming study is complete and design of Phase 1 has begun. Phase 1 will focus on the northwest entrance of the Union, the Lamoine Room, Murray St. Café eating area, and moving the OSA/SOC into the existing bowling and billiards space. This initial phase will focus on student-centered spaces and help us move toward updating mechanical systems.
• Worked with Sodexo to successfully open Einstein Bros. Bagels.
• The Union provides facilities and staff for campus events including: BCA, Foundation and Civil Service functions, New Student Orientation and Registration, International Bazaar, Founders Day, career fairs, speakers, concerts, student meetings, etc. Approximately 47,610 students attended 1,464 student events in the Union to date in FY12. (Date Range of July 1, 2011, to February 28, 2012) This is an average of 6 student events per day held in the Union.
• Provided space and service for over 5,035 events to date in FY12 for an average of 21 events per day. Over 13% of the total events involved catered food service. Approximately 139,414 people attended events scheduled by the following groups: Students organizations – 1,464 events; administrative/academic departments – 3,157 events; conferences – 219; and off-campus groups – 196 events.

• In October 2011, a door count study was conducted to determine foot traffic in the Union and to help provide data for the Union Programming Study. Over a week, Sunday – Saturday, from open to close each door was monitored. Approximately 23,000 people entered the building, with peak hours between 10:30 a.m. – 1:30 p.m.
Women’s Center

• Celebrated the 26th Anniversary of the center.
• Take Back the Night planning committee members worked hard to plan and implement the 22nd annual TBTN March and Rally, with 600 attendees.
• Hired the Interpersonal Violence Prevention Coordinator Justine Johnson and in the process of implementing the goals and objectives outlined in the Interpersonal Violence Prevention grant.
• REAL Women presentation series, Women’s Art Women’s Vision Art Exhibition, and the Women’s Voices Journal are a few examples of how the center promotes academic excellence.
• Provided on-going collaboration with numerous campus and community organizations, offices, departments, and agencies for co-sponsorship of programs and activities throughout the year.
GOALS 2012-13

1. Meet or exceed Admissions Goals for 2011-2012
2. Continue to assist with campus retention efforts (*Building Connections* program)
3. Coordinate Enrollment Management Team comprised of Admissions, Financial Aid, Scholarship, and Student Development and Orientation
4. Continue residence hall and dining center renovations
5. Complete demolition of Wetzel Hall and prepare for Lamoine Village
6. Seek additional support for student financial aid programs
7. Continue work with alcohol and other drug related issues on- and off-campus
8. Expand opportunities for veterans on campus through expanded support for the Veterans Resource Center
9. Enhance divisional technology when possible as funding is made available
10. Continue process of document management system for Financial Aid
11. Utilize the facilities study being conducted for the University Union
12. Utilize the program study being conducted by Beu Health Center and determine future direction to be taken
13. Expand text book rental program for students
14. Continue to support and expand late night programming
15. Determine future plans for student health insurance program
# Funding Requests

<table>
<thead>
<tr>
<th>Funding Request</th>
<th>Purpose</th>
<th>Amount</th>
<th>Continuous or One-time Request</th>
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<td>Admissions</td>
<td>Assistant Director of On-Campus Programming</td>
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<td>Financial Aid</td>
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<td>Disability Resource Center</td>
<td>Graduate Assistant/Student Employment</td>
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<tr>
<td>Veterans Resource Center</td>
<td>Graduate Assistant/Student Employment</td>
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<td>Office preparation Operational expenses</td>
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<td>LGBTQ Resource Center</td>
<td>Operational expenses</td>
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QUESTIONS?