The following applications will open in a new window or tab.

**Central Sign-On Applications**
- Zimbra
- WesternOnline
- Guava
- Knowledgebase
- Directory
- SycAid
- Mailing Lists
- SycAid DEV

**Other Applications**
- STARS
- WIUP
- Library

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**Welcome, Kevin**

Welcome to the my.WIU Portal. This website is a single point of access to applications, tools, and information commonly used by WIU students, faculty, and staff. [Log out of my.WIU]

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**University Events**

**Public Events**

- May 30, 2014: Bicycle and Lost Property Auction
- Jun. 04, 2014: Western Wednesdays After-Hours in Plainfield
- Jun. 08, 2014: Discovering the World Through Science Summer Enrichment Program
- Jun. 15, 2014: Art for Gifted and Talented Students Summer Enrichment Programs (Grades 4-6 and...
- Jun. 21, 2014: ****Canceled**** 11th Annual Juneteenth Celebration
- Jul. 13, 2014: Adventures in Filmmaking Summer Enrichment Program
- Jul. 20, 2014: Girls Plus Math Summer Enrichment Program
- Sep. 04, 2014: University Art Gallery Reception
- View More
- Subscribe to this RSS feed

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**Registrar's Office**

- May 30, 2014: Pre-session ends
- Jun. 02, 2014: Classes begin for eight-week session
- Jun. 02, 2014: Classes begin for first four-week session
Do I need to bring a computer?

- Broadcasting and Art computer requirement
- uTech Labs & CRCs
  - Res Halls and Academic buildings
  - 24 hour labs
  - 550 computers
  - Scanners
  - Collaborative work spaces
Look for these specs.

<table>
<thead>
<tr>
<th></th>
<th>Already Own?</th>
<th>Looking to Purchase?</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU</td>
<td>Intel Core i3</td>
<td>Intel Core i5</td>
</tr>
<tr>
<td>RAM</td>
<td>4 GB</td>
<td>8 GB</td>
</tr>
<tr>
<td>Hard Drive</td>
<td>500 GB</td>
<td>1 TB</td>
</tr>
<tr>
<td>Optical Drive</td>
<td>CD-ROM</td>
<td>DVD-RW</td>
</tr>
<tr>
<td>OS</td>
<td>Windows Vista/7/8</td>
<td>Windows 8.1</td>
</tr>
<tr>
<td></td>
<td>OS X 10.7+</td>
<td></td>
</tr>
<tr>
<td>Video</td>
<td>Onboard</td>
<td>512 MB dedicated/discreet</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(AMD or nVidia)</td>
</tr>
<tr>
<td>NIC</td>
<td>100 Mb Ethernet</td>
<td>Gigabit Ethernet</td>
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<tr>
<td>Wireless</td>
<td>802.11 g/n</td>
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</tbody>
</table>
Systems at the uTech Computer Store

MacBook Pro

MacBook Air
Systems at the uTech Computer Store

Inspiron 11/14/15

Venue 7/8
Systems at the uTech Computer Store

iPad

iMac
Do I need to bring a printer?

- Black and white printing
  - No per page fee
  - All uTech Labs and CRCs
  - uPrint release stations
    - Many Labs and CRCs
    - Tanner Information Desk
  - uPrint.wiu.edu
    - Upload from personal devices
    - Release at any release station

- Color Printing (release)
  - Horrabin Hall Lab complex
  - $0.25 per page (side)
What software do I need?

- Operating System
  - Windows (not XP)
  - OS X
  - Linux
  - Keep them patched

- Antivirus software
  - WIU does not provide AV software
  - Some suggestions are at wiu.edu/antivirus
  - Keep those definitions up-to-date and scan regularly (weekly)
  - Back up your data

- Microsoft Office 365
  - Current students
  - Online
  - Mobile Apps
    - Office Mobile
    - OneNote
  - Download full version
    - Word
    - Excel
    - PowerPoint
    - Outlook
How do I get connected on move-in day?

- **Wired Network**
  - All Residence Halls
  - Shared 620 Mbps bandwidth (1 Gbps by fall)

- Hooking up one device requires one Cat 5 Ethernet cable

- Hooking up more than one device
  - Small Ethernet switch
  - Cat 5 Ethernet cables

- **Wireless network**
  - All Residence hall rooms are scheduled to have wireless in living spaces by fall
  - Use WIU-SECURE
  - Deactivate wireless when not using it
Connecting Multiple Computers in a WIU Residence Hall Room

All computers must support 100BaseT Networking

Black port is phone jack
Red port is network jack

To connect multiple computers to the network, you must have a switch (routers and wireless access points are not supported on WIU Resnet.)
How do I get help once I arrive?

- uTech Support Center (located in Stipes 126)
  - Phone: 309-298-2704
  - myWIU: SysAid
    - Service request
    - Chat
  - We can help with:
    - Access to many campus resources
    - Reset your password
    - Help with viruses
    - Mobile device configuration

We don’t provide hardware installation/repair or OS reinstall services for personal devices.
Where can I get repair service for my computer?

- Apple warranty repairs
  - iMacs
  - MacBook (Pros)
- Dell warranty repairs
  - Inspiron 11/14/15
  - Purchased from our store
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- Follow us on Twitter
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- Download WIU Mobile
  - Google Play store
  - Apple App store
  - It’s free!!!
Questions?