Inside Tech

uTech UNIVERSITY TECHNOLOGY
WIU Applications

The following applications will open in a new window or tab.

Central Sign-On Applications

- Zimbra
- WesternOnline
- Knowledgebase
- SysAd
- Bulletin Board
- Guava
- Directory
- Beu Online
- SysAd DEV
- Gmail

Other Applications

- STARS
- WIUP

University Events

Public Events

- Jun. 05, 2016: Discovering the World Through Science summer camp
- Jun. 09, 2016: Peace Corps Youth Leadership summer camp
- Jun. 11, 2016: Atlanta Alumni and Friends Event at Turner Field, Braves vs. Cubs Game
- Jun. 12, 2016: Art for Gifted and Talented Students summer camps
- Jun. 20, 2016: Quad Cities Alumni and Friends Golf Outing
- Jun. 23, 2016: College Student Personnel/Student Services Summer Institute
- Jun. 27, 2016: 1, 2 and 3D Robotics, Printing and Design summer camp
- Jun. 27, 2016: Exploring Harry Potter summer camp

Registar's Office

- May 26, 2016: Last day to drop classes for the pre-session
Do I need to bring a computer?

- Broadcasting and Art computer requirement
- uTech Labs & CRCs
  - Res Halls and Academic buildings
  - 24 hour labs
  - 550 computers
  - Scanners
  - Collaborative work spaces
### What specs do I look for?

<table>
<thead>
<tr>
<th></th>
<th>Already Own?</th>
<th>Looking to Purchase?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CPU</strong></td>
<td>Intel Core i3</td>
<td>Intel Core i5</td>
</tr>
<tr>
<td><strong>RAM</strong></td>
<td>4 GB</td>
<td>4-8 GB</td>
</tr>
<tr>
<td><strong>Hard Drive</strong></td>
<td>500 GB</td>
<td>As needed</td>
</tr>
<tr>
<td><strong>Optical Drive</strong></td>
<td>CD-ROM</td>
<td>DVD-RW</td>
</tr>
<tr>
<td>(optional)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>OS</strong></td>
<td>Windows 7/8</td>
<td>Windows 10</td>
</tr>
<tr>
<td></td>
<td>OS X 10.8+</td>
<td>OS X 10.10</td>
</tr>
<tr>
<td><strong>Video</strong></td>
<td>Onboard</td>
<td>As needed</td>
</tr>
<tr>
<td><strong>NIC</strong></td>
<td>100 Mb Ethernet</td>
<td>Gigabit Ethernet</td>
</tr>
<tr>
<td><strong>Wireless</strong></td>
<td>802.11 g or n</td>
<td>802.11 n or ac</td>
</tr>
</tbody>
</table>
Do I need to bring a printer?

- Black and white printing
  - No per page fee
  - All uTech Labs and CRCs
  - uPrint release stations
    - Many Labs and CRCs
    - Tanner Information Desk
  - uPrint.wiu.edu
    - Upload from personal devices
    - Release at any release station

- Color Printing (release)
  - Horrabin Hall Lab complex
  - $0.25 per page (side)
  - Uses Rocky Dollars

Responsible Printing with uPrint
What software do I need?

- Operating System
  - Windows (not XP)
  - OS X
  - Linux
  - Keep them patched

- Antivirus software
  - WIU does not provide AV software
  - Some suggestions are at wiu.edu/antivirus
  - Keep those definitions up-to-date and scan regularly (weekly)
  - Back up your data
What software do I need?

- Google Apps for Education
  - Gmail
  - Google Calendar
  - Google Drive
  - Unlimited space
  - Mobile Apps for iOS, Android, and Windows

- Microsoft Office 365
  - Current students
  - Online
  - Mobile Apps
    - Office Mobile
    - OneNote
  - Download full version
    - Word
    - Excel
    - PowerPoint
    - Outlook
How do I get connected on move-in day?

- **Wired Network**
  - All residence hall rooms
  - Shared 3 Gbps bandwidth

- Hooking up one device requires one Cat 5/6 Ethernet cable

- Hooking up more than one device
  - Small Ethernet switch
  - Cat 5/6 Ethernet cables

- **Wireless network**
  - All residence hall rooms
  - Start by connecting to WIU-SETUP
  - Game systems use MAC Registration
  - Deactivate wireless when not using it
How do I hook up multiple devices?

- Ethernet Switch
- Cat 5/6 Cable
- Network Port
- Inactive Phone Line
How do I get help once I arrive?

- uTech Support Center (located in Stipes 126)
  - Phone: 309-298-TECH
  - myWIU: SysAid
    - Service request
    - Chat
  - We can help with:
    - Access to many campus resources
    - Reset your password
    - Help removing viruses
    - Mobile device configuration

We don’t provide hardware installation/repair or OS reinstall services for personal devices.
Stay in the loop.

- Like us on Facebook
  - facebook.com/uTechWIU
- Follow us on Twitter
  - twitter.com/WIU_uTech
- Download WIU Mobile
  - Google Play store
  - Apple App store
  - It’s free!!!
Questions?

A copy of this presentation can be downloaded at wiu.edu/utech.