

Count and Percent

Go West

	Count	Percent	
Have you used Go West Transit?			Respondents: 731
yes	678	92.75 %	
no	53	7.25 %	
Total Responses	731	100.00 %	

Do you find the routes and times to be easily accessible?			Respondents: 678
yes	553	81.56 %	
no	125	18.44 %	
Total Responses	678	100.00 %	

Do you find the schedules both online and in print easy to use?			Respondents: 671
yes	553	82.41 %	
no	118	17.59 %	
Total Responses	671	100.00 %	

Where do you get the Go West schedule?			Respondents: 647
Online	446	68.93 %	
Residence Hall	143	22.10 %	
Bus	205	31.68 %	
Union	49	7.57 %	
Total Responses	843		

How do you get to your classes?			Respondents: 53
Walk	38	71.70 %	
Car	26	49.06 %	
Other	1	1.89 %	
Total Responses	65		

Do you have your own vehicle on campus?			Respondents: 53
yes	49	92.45 %	
no	4	7.55 %	
Total Responses	53	100.00 %	

Does having your own vehicle on campus keep you from using Go West?			Respondents: 49
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Does having your own vehicle on campus keep you from using Go West?		
		Respondents: 49
yes	25	51.02 %
no	24	48.98 %
Total Responses		49 100.00 %

Do you find the routes and times to be easily accessible?		
		Respondents: 45
yes	27	60.00 %
no	18	40.00 %
Total Responses		45 100.00 %

Why do you find the schedules difficult to use?		
		Respondents: 118
Hard to understand	58	49.15 %
Lack of availability	51	43.22 %
Printed map is too large	11	9.32 %
Other	24	20.34 %
Total Responses		144

How do you check the routes and times for Go West?		
		Respondents: 641
Print copy	195	30.42 %
Online (gowest.wiu.edu)	403	62.87 %
Other	118	18.41 %
Total Responses		716

When waiting for the bus, do you find that it runs on schedule?		
		Respondents: 661
All of the time	28	4.24 %
Most of the time	406	61.42 %
Some of the time	213	32.22 %
Never	14	2.12 %
Total Responses		661 100.00 %

When waiting for the bus, how long do you usually wait?		
		Respondents: 663
0-2 minutes	34	5.13 %
3-5 minutes	183	27.60 %
4-7 minutes	237	35.75 %
8-10 minutes	147	22.17 %
11+ minutes	62	9.35 %
Total Responses		663 100.00 %

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When waiting for the bus, how long do you usually wait?		
		Respondents: 663

Overall cleanliness of the bus		Respondents: 654
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1 (Poor)	1	0.15 %
2	1	0.15 %
3	12	1.83 %
4	25	3.82 %
5	51	7.80 %
6	55	8.41 %
7	125	19.11 %
8	173	26.45 %
9	129	19.72 %
10 (exceptional)	82	12.54 %

Total Responses	654	100.00 %
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Friendliness of the bus driver (greetes you, seems approachable)		Respondents: 651
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1 (Poor)	7	1.08 %
2	2	0.31 %
3	9	1.38 %
4	19	2.92 %
5	39	5.99 %
6	61	9.37 %
7	105	16.13 %
8	125	19.20 %
9	131	20.12 %
10 (exceptional)	153	23.50 %

Total Responses	651	100.00 %
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Quality of the bus ride (clean stops, smooth starts, no crowding)		Respondents: 651
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1 (Poor)	22	3.38 %
2	39	5.99 %
3	57	8.76 %
4	69	10.60 %
5	95	14.59 %
6	94	14.44 %
7	100	15.36 %
8	84	12.90 %
9	41	6.30 %
10 (exceptional)	50	7.68 %

Total Responses	651	100.00 %
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Overall quality of the Go West experience		Respondents: 651
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Overall quality of the Go West experience			Respondents: 651
1 (Poor)	4	0.61 %	
2	5	0.77 %	
3	14	2.15 %	
4	25	3.84 %	
5	69	10.60 %	
6	78	11.98 %	
7	131	20.12 %	
8	154	23.66 %	
9	111	17.05 %	
10 (exceptional)	60	9.22 %	
	Total Responses	651	100.00 %

Availability of route and time information			Respondents: 651
1 (Poor)	16	2.46 %	
2	9	1.38 %	
3	15	2.30 %	
4	33	5.07 %	
5	59	9.06 %	
6	58	8.91 %	
7	89	13.67 %	
8	132	20.28 %	
9	125	19.20 %	
10 (exceptional)	115	17.67 %	
	Total Responses	651	100.00 %

Ease in accessibility of route and time information			Respondents: 647
1 (Poor)	13	2.01 %	
2	10	1.55 %	
3	18	2.78 %	
4	23	3.55 %	
5	64	9.89 %	
6	63	9.74 %	
7	98	15.15 %	
8	141	21.79 %	
9	116	17.93 %	
10 (exceptional)	101	15.61 %	
	Total Responses	647	100.00 %

Variety of stops			Respondents: 652
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	Count	Percent	
Variety of stops			Respondents: 652
1 (Poor)	17	2.61 %	
2	16	2.45 %	
3	23	3.53 %	
4	24	3.68 %	
5	59	9.05 %	
6	78	11.96 %	
7	111	17.02 %	
8	129	19.79 %	
9	119	18.25 %	
10 (exceptional)	76	11.66 %	
	Total Responses	652	100.00 %

Overall value of Go West for your student dollars			Respondents: 652
1 (Poor)	6	0.92 %	
2	9	1.38 %	
3	13	1.99 %	
4	23	3.53 %	
5	53	8.13 %	
6	51	7.82 %	
7	108	16.56 %	
8	134	20.55 %	
9	120	18.40 %	
10 (exceptional)	135	20.71 %	
	Total Responses	652	100.00 %