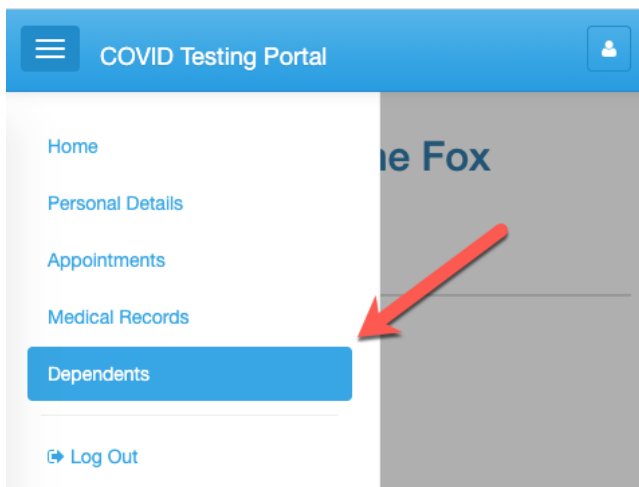


Family Portal Accounts

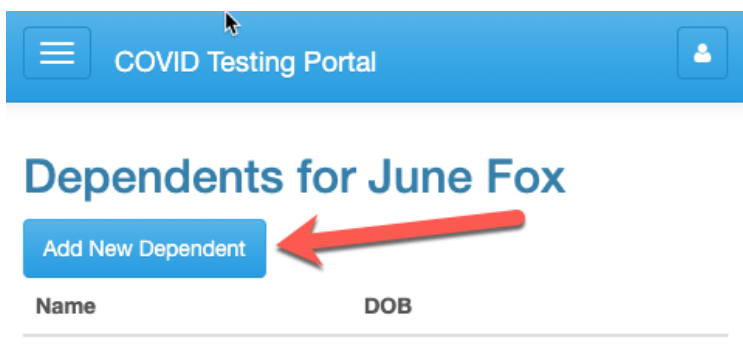
You can now create Family Portal Accounts on the [SHIELD Illinois testing portal](#). This allows you to add your own dependents to the system and manage their information. Dependents typically do not receive unique login credentials. The relationship can be removed if needed due to a change in legal guardianship or when the dependent turns 18.

Add Dependents

Choose **Dependents** from the menu option



Click **Add New Dependent**



Complete the required fields: first name, last name, date of birth, zip code, race, ethnicity, and consent text. Submit when complete.

Add New Dependent

First Name **Last Name**

Date of Birth **Email (Optional)** **Confirm Email Address**

Mobile Phone # (Optional) **Zip Code (The zip code of your local residence)** **Gender**
 Male Female Other

Extra Details

Ethnicity **Race** **2nd Race (optional)**

Consent to Testing

I consent to testing and agree to have my information shared with public health officials.

I Agree

Launch the Dependent Portal

Click the **“Launch”** option that corresponds to the appropriate dependent or in the menu options select **“Change Dependent”** and select the dependent. You now have access to book appointments (if configured) and view lab results for the dependent.

The screenshot shows the 'COVID Testing Portal' interface. On the left is a navigation menu with options: Home, Personal Details, Appointments, Medical Records, Dependents (highlighted in blue), Change Dependent (with a red arrow pointing to it), and Log Out. The main content area is titled 'Dependents for June Fox' and includes an 'Add New Dependent' button. Below this is a table with columns 'Name' and 'DOB'. The table contains one entry: 'Fox, James' with 'DOB' '3/19/2014'. A red arrow points to a 'Launch' button located to the right of this entry.

Name	DOB
Fox, James	3/19/2014

Return to the parent portal

Click “**Exit Dependent Mode**” in the menu options or from the drop-down in the upper right. This will take you back to your portal account.

