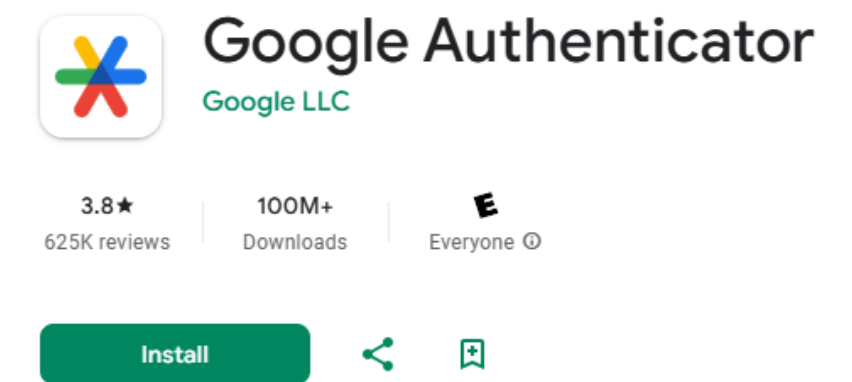


MULTIFACTOR AUTHENTICATION

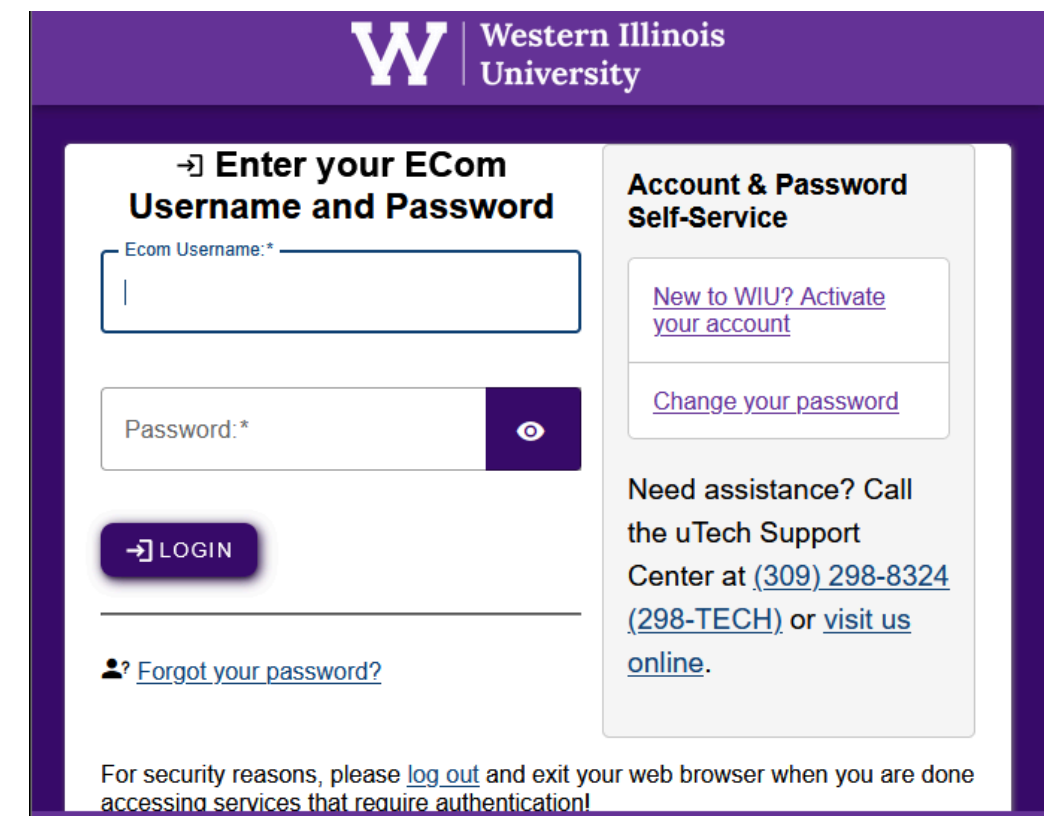
DOWNLOAD

- Download an authenticator app
WIU recommends Google Authenticator



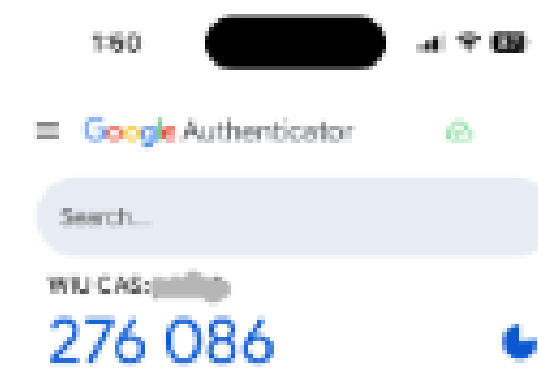
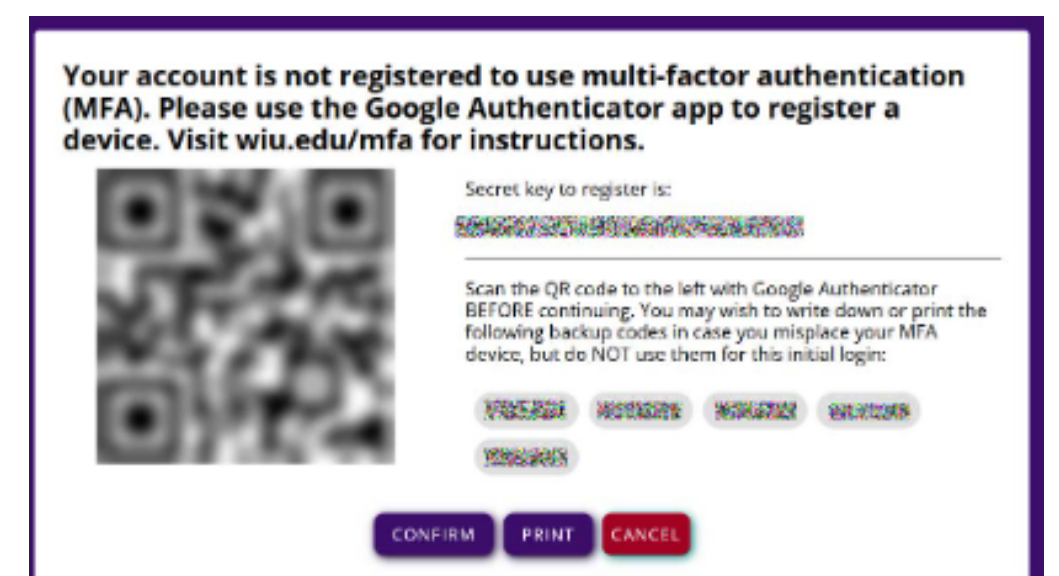
SET UP

- On a computer (not a smartphone)
- Log out of any personal GMAIL accounts
- Go to [gmail.wiu.edu](mailto:mail.wiu.edu)
- Enter your WIU ECOM and password



CONNECT

- DO NOT CLICK CONFIRM UNTIL ALL STEPS ARE COMPLETE
- On your computer, a QR code appears
- With your phone, open authenticator app
- With your phone, select 'scan a QR code'
- With your phone, scan and token appears
- On your computer, click 'confirm'
- Enter token and change device name
- On your computer, click 'register'



GET HELP

UTECH Support Center

- Call 309-298-8324
- Email support@wiu.edu
- Website wiu.edu/mfa