

University Libraries 2016 Consolidated Annual Report

Mission

University Libraries identifies, collects, organizes, preserves and provides access to information resources and services to support the University's commitment to academic excellence, educational opportunity, personal growth and social responsibility.

Library Personnel

Current Staff

3 Administration

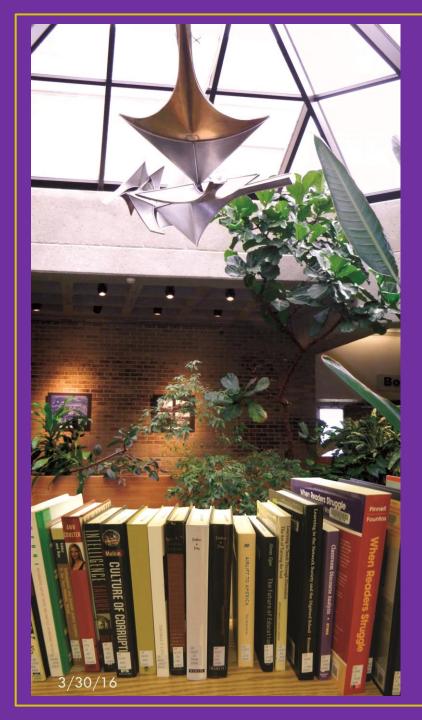
(Dean, Assist. Dean, Development Director)

- 15 Faculty
- 34 Civil Service
- 75 Students including:
 - 3 Graduate Assistants
 - 2 IRAD

	FY'11	FY'17
Staff	42	31
Faculty	18	15*

*Since one of our faculty members is out on longterm disability, we effectively have 14 faculty members.

- Over the past five years, WIU Libraries has provided increasingly efficient service! We have not replaced faculty and staff who have left
- We adapted positions and reallocated functions in an effort to maximize our most needed services and make the best use of resources
- We have pared our department faculty and staff by 25%



Accomplishments

CARLI Grant

 Received \$4999 for CARLI Research Subsidy Grant "Assessment of Rural High School Students Information Literacy Skills"

Quad Cities Riverfront campus

 Began the process of inventorying WIU-QC records backlog in preparation for adding a new Vice Presidential area to the WIU Records Retention Schedule



Music Recital Database

- Transitioned to processing cassette tapes from 1980s and 1990s and "digital-born" audio files
- Recitals 2005-2015 have been fully processed
- Retrospective processing (1987-2004) are ongoing
- Available at http://www.wiulibraries.org/recitals

Digitization Projects

- 52,694 digital images were created (982GBs of bibliographic, archival and special collections data)
- Purchased Zeutschel OmniScan 12002
 Color Planetary Scanner



Gaming Collection

- Established a circulating collection of board games and video games
- Located on the 3rd floor of the Malpass Library







WIU Libraries On Top

Top 10 WIU Home Pages — 2015CY						
Rank	WIU Page	Pageviews	Unique Visits	Avg. Page Time	Bounce %	Exit %
1	WIU Libraries	402,744	241,975	00:02:42	40.64%	32.33%
2	Student Services	231,837	149,835	00:02:38	40.67%	26.37%
3	Quad Cities	173,275	120,348	00:01:08	22.12%	20.45%
4	AIMS (STARS/WIUP)	169,282	143,752	00:05:48	64.20%	57.04%
5	Admissions	163,563	114,053	00:00:31	16.33%	8.73%
6	Academics	158,764	114,860	00:00:24	11.47%	5.12%
7	Provider Connections	139,482	112,190	00:02:28	64.47%	61.28%
8	Academics (Majors)	131,493	80,264	00:00:45	32.82%	9.78%
9	Admissions (Application2)	99,871	47,517	00:01:15	52.26%	12.91%
10	Provost (Calendar)	92,592	80,696	00:02:35	73.60%	56.45%

WIU Authors Database

- Processed 313 citations for works published in 2014 by WIU authors
- Available at: https://www.wiu.edu/library/bibliograph/wiuau_approach.php





Western Courier

- Completed imaging of the Western Courier 1960-1970
 - 144 separate months were uploaded
 - 14,079 pages



1960-07 (Jul)



1960-10 (Oct)

Library Events

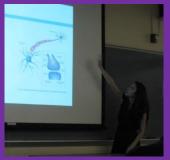
Women's History Month Panel







Constitution Day



Music & Well Being





QCAD Donation Reception

Cost-Savings

- Did not renew 143 journals
 - Online Journals cancelled titles if fewer than 7 downloads per year
 - Print Periodicals retained titles if re-shelved 30 or more times since 2010
- Savings of \$50,000

WIU Libraries Budget Breakdown					
	FY12	FY13	FY14	FY15	FY16
Materials	1,516,200.00	1,506,500.00	1,245,826.00	1,245,826.00	1,245,826.00
Personnel	3,353,261.00	3,317,238.00	3,423,383.00	3,449,106.00	3,188,660.00
Operating	204,300.00	204,300.00	164,000.00	171,032.00	128,274.00
Total	5,073,761.00	5,028,038.00	4,833,209.00	4,865,964.00	4,562,760.00

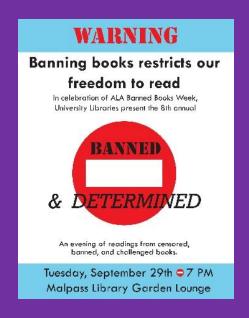
Fundraising

- Received 22 plant donations from various individuals
 - 9 different genera added to the collection
- Obtained \$10,000 pledge commitment from Dr. Yan Lwin to support endowment of the Dr. Lwin Physical Sciences Library Fund
- Established the Curriculum Library Fund
 - Obtained a \$2,000 pledge and the Dean's match

Banned Books Week

Planned, organized and publicized the 8th annual Banned & Determined celebration on September 29, 2015

 Online guide is available at: http://wiu.libguides.com/bannedbooks





Enhance Academic Affairs Role in Enrollment Management and Student Success

• 130 students received information literacy instruction in the Music discipline from the new library faculty member



Mallory Sajewski Music Librarian

 8 Library Faculty and staff instructors taught the University Personal Growth and Well-Being (UNIV 100) course

Focus on International Recruiting and Education Opportunities

- Provided 10 tours for WIU International students from countries including: China, Brazil, Denmark, Mexico, South Korea, Spain
- Archivist, Jeff Hancks, spent the academic year on sabbatical in Denmark
- Archives hosted Jens Horstmann as a Visiting Danish Scholar for the year



Library Atrium Society

• 2 plants were purchased for the Library Atrium Society honoree program, recognizing \$1000+ annual giving



Joanne Findley and family with Tacca chantrieri



Dr. Michael and Julie Lorenzen and family with Ananas comosus (pineapple plant)

Curriculum Library improvements

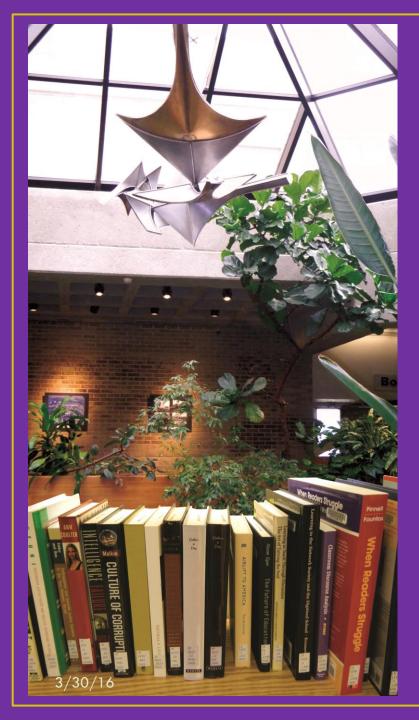
New signage





Fresh paint and wall cling

Usage Measure	2013	2014	2015	Change from 2014 to 2015
Gate Count	419,345	491,563*	493,706*	.4% increase
Circulation of physical materials*	35,937	35,073	36,930	5% increase
E-Book Downloads	6,377	19,315	27,404	42% increase
E-Journal Use	328,914	304,491	307,518	1% increase
WIU Digital Collection Use	28,099	97,932	242,878	148% increase
Reserve Use (Traditional)	6,784	12,418*	10,606*	15% decrease
E-Reserve Use	9,085	11,483	11,516	.3% increase
Reserves (# of courses)	360	559*	545*	3% decrease
Instructional Programs*	303	255	279	9% increase
Interlibrary Loan (borrowed)*	15,069	14,244	13,748	3% decrease
Interlibrary Loan (loaned)*	13,455	12,082	12,414	3% increase
Reference Questions*	6,212	9,585	8,982	6% decrease
Web Pages Viewed	791,502	781,788	601,188	23% decrease



2017 Goals

Enhanced Culture for Teaching & Learning

- Continue our primary function of educating our student, staff, faculty and community users in as many ways as possible, those at a distance as well as those on the Macomb and Quad Cities campuses
- Continue with developing and maintaining our collection while working with a continued reduction in funding for acquisitions
- Continue to assess library support for academic programs undergoing review or accreditation

Fiscal Responsibility and Accountability

- Develop plans to establish a digital archive to preserve, disseminate and provide public access to scholarly information based on the recommendations of the WIU Open Access Task Force
- Host events to obtain external funds
- Continue gathering statistics to assess usage patterns across the hours of operation
- Improve procedures and campus-wide compliance with the records management program

Enhance Academic Affairs Role in Enrollment Management & Student Services

- Continue working with campus offices on diversity initiatives, including women's history and African-American history.
- Seek to be actively involved in digitization efforts to bring our materials and services to distance learners.
- Library faculty member participation in teaching UNIV 100
 Personal Growth and Well-being course will be encouraged.

Facilities Enhancement & Technology Support

Work with SGA to get better library wireless coverage

Technology Goals & Objectives

- Secure permanent funding for a sustainable four year replacement cycle of technology.
- Promote the reduction of paper waste with support for a quota / pay for print initiative for the campus including appropriate training.
- Work with the Consortium of Academic Research Libraries of Illinois (CARLI) to implement the new integrated library system expected to be purchased by CARLI in summer 2017. Local implementation anticipated to begin Fall 2017 with system fully operational by Summer 2018. This effort will require new and intensive local configuration and training throughout WIU Libraries.

New Funding Requests

Digital Repository

The WIU Open Access Task Force recommended that the university establish a digital repository. This would make it easier for faculty and staff to make their research openly accessible in order to comply with Illinois Public Act 098-0285, the Open Access to Research Articles Act. An institutional repository would also allow undergraduate and graduate research to be available online. Archival records could also be placed in the repository. It would bring together the research, administrative output, historical archives, conferences/exhibits, historical images, and special collections of the University. These would all be combined under one umbrella, preserving and providing access to these materials.

New Funding Requests

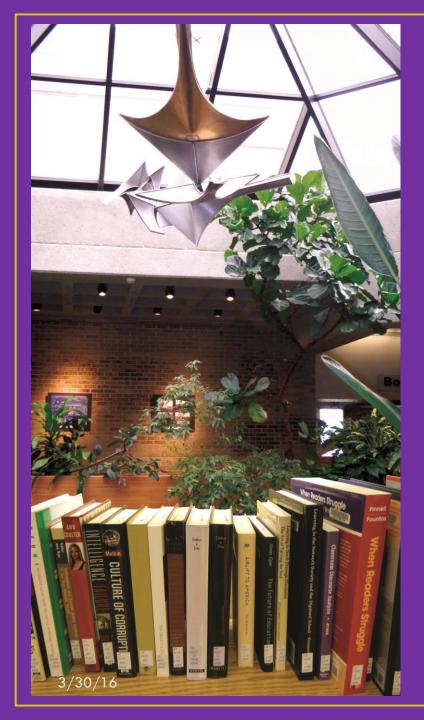
Money for Books

• From Fiscal Year 2004 through Fiscal Year 2014, the library spent \$16,415,865.18 on materials. The total amount spent for academic departments (primarily books) over that time totaled \$1,556,774.57 (9.48% of the total).

• The total percentage has been drastically reduced, especially beginning with FY 2009. This drop has occurred despite drastic reductions in other

areas of the budget.

FISCAL YEAR	
	ACADEMIC MATERIALS BOOKS AND OTHER MEDIA
FY 2004	12.86
FY 2005	13.77
FY 2006	11.41
FY 2007	11.44
FY 2008	12.09
FY 2009	6.26
FY 2010	8.09
FY 2011	2.41
FY 2012	8.34
FY 2013	11.7
FY 2014	3.94



"Whatever the cost of our libraries, the price is cheap compared to that of an ignorant nation."

— Walter Cronkite

