



## PROCUREMENT CARD PROGRAM



**Pay the P-Card Way!**

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## CONTACTS

Questions about enrollment, reporting, general procurement card questions, etc. should be directed to:

### **P-Card Administrators:**

Lora Lidaywa  
[LJ-Lidaywa@wiu.edu](mailto:LJ-Lidaywa@wiu.edu)

Cindy Baxter  
[CA-Baxter@wiu.edu](mailto:CA-Baxter@wiu.edu)

Purchasing Office  
Sherman Hall 227  
Macomb, IL 61455  
309/298-1819  
309/298-1927 fax

Questions about account allocation, payment information, etc. should be directed to Business Services at 298-1811.

Emergency Services or Lost/Stolen Card: 1-800-316-6056. When prompted for the last 4 digits of your social security number, use the last 4 digits of your WIU Employee ID number instead.

# Overview of the Procurement Card Program

## Purpose

This program is designed to improve efficiency in purchasing low dollar (under \$5,000) goods and services.

**NOTE:** The P-Card cannot be used for personal purchases under any circumstances.

## Benefits

The use of the P-Card will:

- Provide improved customer relations by allowing employees to obtain certain goods and services faster and easier.
- Enable employees to be more efficient and to focus on the primary aspects of their jobs.
- Reduce paperwork and processing time at the department level as well as in Purchasing and Accounts Payable.
- Provide cost savings through consolidated payment. The University will issue bi-weekly payments to the credit card provider instead of multiple supplier payments.

## The Credit Card Company

The program is provided by JP Morgan Chase which offers a web-based software solution called PaymentNet that simplifies and accelerates the reconciliation process.

## 1. Where to Get Help

### 1.1 Disputes

Before a transaction is disputed, you must first attempt to resolve the issue directly with the merchant. If the merchant fails to resolve the issue, an online dispute can be initiated in PaymentNet. Sales tax is not a valid reason to dispute a transaction. Do not dispute a charge if it has already been reported as fraudulent. See Section 31 – page 43 (Disputing a Transaction) for additional information.

JP Morgan  
P.O. Box 2017  
Elgin, IL 60121  
Disputes: 800-316-6056

### 1.2 Support and Assistance

Procurement Card Administrators: Lora Lidaywa or Cindy Baxter, office phone - 298-1819, office fax – 298-1927.

Provides support and assistance to cardholders, distributes and processes new card applications, processes changes in cardholder information (name, mailing address, increase or decrease in limits, etc.), schedules training, updates Users' Guide and distributes specialized reports.

## 2. How It Works

Cardholder makes an authorized business-related purchase by charging it on their WIU P-Card. The standard single transaction limit is \$5,000 and the monthly spending limit is \$15,000. Cardholder must specify our tax exempt status when making a purchase.

The vendor submits the credit card transaction to JP Morgan for payment.

Transactions are posted to PaymentNet once daily as they are received from the bank.

A Cardholder or their designee reviews transactions daily/weekly in PaymentNet. All transactions must be reviewed and approved within 30 days. The reviewer must verify the correct fiscal year, campus code, enter the appropriate account number, object code and select if an itemized receipt has been obtained. The itemized receipt must be attached through receipt imaging. Transaction custom fields are to be completed for travel/registration transactions. Include the purpose of travel in transaction notes. If equipment is purchased, include unit cost in transaction notes. Cardholders must get **prior** written VP approval. A copy of the approval must be attached to the transaction through receipt imaging. Refer to 3.2.3. for additional VP approvals needed **prior** to making purchases

A Manager approves the Cardholder's transactions in PaymentNet by verifying all of the selected transaction details, reviewing the receipt, and then checking the Approval box. A Cardholder cannot approve their own transactions.

An e-mail reminder from noreplies@paymentnet.jpmorgan.com will be sent daily to the Cardholder/Approver if there are any transactions that have not been reviewed/approved. Once the transaction is reviewed, the e-mail reminder will then go to the approving Manager.

The Cardholder maintains itemized receipts and any supporting documentation and attaches them to the transaction through receipt imaging. If itemized receipts are missing, the Cardholder must request a copy from the vendor. If unable to obtain a copy, contact the P-Card Administrator to complete an Affidavit for Lost Receipts form. This will need to be attached in place of the receipt to the transaction in PaymentNet.

## 3. P-Card

### 3.1 Issuance

The P-Card is issued by Western Illinois University in coordination with JP Morgan.

The P-Card Application is filled out by using the web based program in PaymentNet. It can be found at <https://www.paymentnet.jpmorgan.com/arm/public/Arm.html#apply145475e2-05da-4d94-96a7-badf082c698d> A Cardholder's Agreement must be completed, signed and returned to the P-Card Administrator including VP/President's approval before the P-Card will be processed.

The P-Card will include the Cardholder's, Institution's and Department's name.

All new P-Cards have an embedded chip to provide an extra layer of security when used at a chip card reader. You will continue to sign for most purchases. If a chip card reader is not available, the magnetic stripe can still be used.

All purchases are exempt from sales tax. The University's tax-exempt number is included on the goldenrod card issued with the credit card. The goldenrod card must be presented when each purchase is made in order for tax exemption to be granted by vendors.

Cardholder **must** attend training before a P-Card will be issued.

Cardholder must pick up the P-Card in person in the Purchasing Office, Sherman Hall 227.

Cardholder must sign the back of the P-Card in the presence of Purchasing personnel.

Cardholders must call the number on the activation label (800-316-6056) and follow the prompts to activate their card and set their PIN. Call the number on the back of the card to reset the PIN (800-316-6056). **P-Card Administrators do not have access to the PIN.**

Cardholder must be a Western Illinois University faculty or staff member (students are not eligible to receive a card).

Cardholder's Manager/Approver must have internet access to PaymentNet in order to approve cardholder's transactions.

## **3.2 P-Card limits and restrictions**

### **3.2.1 Limits**

- 3.2.1.1 Dollar limit shall not exceed your single specified limit per transaction - \$5,000 normally.
- 3.2.1.2 Monthly spending limit is usually \$15,000.
- 3.2.1.3 Limits may be negotiated between the department and the P-Card Administrator.
- 3.2.1.4 Higher Transaction Request form must be completed and returned to the P-Card Administrator after all approvals have been made.

### **3.2.2 P-Card Usage**

#### **3.2.2.1 Acceptable P-Card Use Examples**

- 3.2.2.1.1 Books
- 3.2.2.1.2 Periodicals
- 3.2.2.1.3 Office and lab supplies
- 3.2.2.1.4 Small dollar retail purchases
- 3.2.2.1.5 Other small dollar items traditionally purchased on a purchase order or paid by a DPA

- 3.2.2.1.6 Registration fees
- 3.2.2.1.7 Travel – lodging, airfare, train, car rental, taxi, etc.

### **3.2.2.2 Limited P-Card Use**

- 3.2.2.2.1 Alcoholic Beverages (Foundation accounts)
- 3.2.2.2.2 Automotive Repairs – Garage use only
- 3.2.2.2.3 Printing including Business Cards – must be purchased through University Printing and Mailing Center only.
- 3.2.2.2.4 Furniture - Requires State of Illinois Central Management Services approval. Departments must obtain **prior approval** from the Purchasing Office to purchase furniture.
- 3.2.2.2.5 Charter Bus - must be arranged through Purchasing
- 3.2.2.2.6 Controlled and Prescription Drugs - appropriate departments only (Beu Health Center)
- 3.2.2.2.7 Gifts/Gift Cards (see section 3.2.3.6)
- 3.2.2.2.8 Hazardous Chemicals and Materials (including radioactive material)
- 3.2.2.2.9 Logo/Licensing including items containing the University's logo such as t-shirts, etc. – needs **prior approval** from University Marketing (see Visual Identity Guidelines)
- 3.2.2.2.10 Telephone Equipment - must be approved by Telecommunications
- 3.2.2.2.11 Vehicle Purchases - must be approved by Transportation Services

### **3.2.2.3 Prohibited P-Card Use**

- 3.2.2.3.1 Purchases requiring a University contract. Professional and Artistic Services - Contractual Services including Consultants and Speakers. Contracts are to be approved by the appropriate Vice Presidents and Legal (or University designee)
- 3.2.2.3.2 Current Purchase Order Contracts (Purchasing Office use only)
- 3.2.2.3.3 Carpet/Flooring
- 3.2.2.3.4 Draperies
- 3.2.2.3.5 Cash Advances
- 3.2.2.3.6 Cash Refunds
- 3.2.2.3.7 Charter Airplane – must be arranged through Purchasing
- 3.2.2.3.8 Construction Services including Remodeling
- 3.2.2.3.9 Donations
- 3.2.2.3.10 Ethyl Alcohol (alcohol permit required)
- 3.2.2.3.11 Fines, Late Fees or Penalties, Interest and Finance charges
- 3.2.2.3.12 Internet gambling/gaming
- 3.2.2.3.13 Labor
- 3.2.2.3.14 Real Property Leases
- 3.2.2.3.15 Personal Items

- 3.2.2.3.16 Personal Meals – including meals while in travel status
- 3.2.2.3.17 Postage Stamps – must be purchased through University Printing and Mailing Center.
- 3.2.2.3.18 Purchasing involving Trade of University Property – must be approved by Property Accounting
- 3.2.2.3.19 Purchases within the University (Bookstore, Foundation, University Union Hotel and inter-department services)
- 3.2.2.3.20 Utility Payments
- 3.2.2.3.21 Weapons/Ammunition – must be purchased through Purchasing
- 3.2.2.3.22 Employee expenses while in travel status, except for the purchase of hotel, air, rail and vehicle transportation. Travel status expenses are expenses that can be reimbursed on a travel voucher (such as meals). All expenditures are to be made in accordance with University travel policies and regulations, including the reimbursable rates. Any over expenditure will be deducted from the employee's travel reimbursement or the employee will be required to reimburse the University.

### **3.2.3 Limited Purchases**

- 3.2.3.1 All computer software must have a two-part review BEFORE it may be purchased.
  - 3.2.3.1.1 IT Governance Approval - Please reference the attached website ([http://www.wiu.edu/university\\_technology/it\\_governance/](http://www.wiu.edu/university_technology/it_governance/)) for instructions on submitting a proposal for review/approval. Per this website, any purchase related to technology/software that meets at least one of the following criteria must be vetted through IT Governance:
    - It impacts the University significantly from a directional, policy, services, systems, security, financial process, operational or strategic perspective.
    - It requires significant funding. IT expenditures exceeding a designated threshold of \$15,000 will be vetted through the IT governance process.
    - It integrates with one or more existing systems. (Example: A new system requires interfaces with an existing financial module.)
  - 3.2.3.1.2 Software containing a license agreement, contract, or terms & conditions must first be vetted and approved by the University Designee prior to purchase. This requirement applies regardless of dollar amount.
- 3.2.3.2 Wireless networking equipment must be approved by uTech.
- 3.2.3.3 Light refreshments (coffee, rolls, soft drinks, water, etc.) are

permissible when the refreshments are for parent visitations, orientation sessions, or receptions for speakers or visiting dignitaries. The purpose of the refreshments must be listed in the transaction notes in PaymentNet. Refreshments purchased for purposes other than those listed requires the prior approval of the President or the respective vice president. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

- 3.2.3.4 Meals - all requests for purchase of meals must identify the group and provide a business purpose for the meal (indicate in Transaction Notes in PaymentNet). The list of attendees may be in summarized form. (Does not include meals while in travel status, which is prohibited). For additional, more complete information, please refer to the Policy on Business/Departmental Expenses <http://www.wiu.edu/policies/busexp.php>

Please note – tips should be limited to a maximum of 20%.

- 3.2.3.4.1 Business meals involving University employees only - University funds cannot be used to purchase meals where only University employees are in attendance. Exceptions can be made with prior approval of the dean (if applicable) and the respective vice president or president. The only exception that will be considered by deans, vice presidents, or the president are those for meals which the employee is expected to attend as part of his/her university employment. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.
- 3.2.3.4.2 Meals involving Students - are permissible for student orientation, student recruitment or when students are being trained for employment. Reasonable faculty/staff involvement is permissible. Indicate in Transaction Notes in PaymentNet the purpose of the meal.
- 3.2.3.4.3 Miscellaneous Meals - for purposes other than those listed above require the prior approval of the respective vice president or the President. The payment of meals for events such as Founders Day, the Civil Service luncheon, or scholarship banquets is not allowable from University funds. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.
- 3.2.3.5 Personal dues and Memberships ordinarily are not permissible from University funds. Exceptions can be made with the approval of the respective dean, the respective vice president or the President. In order for an exception to be granted, the business purpose must be stated. Memberships, dues, or licenses are to be for the current year only, multiple year memberships, dues, or licenses will not be paid. Any substantive materials must become the property of Western

Illinois University. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

3.2.3.6 Gifts, Contributions, Promotional Items and Prizes. For additional more complete information, please see the Policy on Gifts, Contributions, Prizes, Promotional Items and Raffles  
<http://www.wiu.edu/policies/gifts.php>

3.2.3.6.1 Gifts to Students/Non-Employees- prohibited unless:

3.2.3.6.1.1 The gift is in the form of a plaque, trophy, sweatshirt, etc. and is inscribed with the name/initials of the University (The purchase of gift certificates is not allowed unless from social fund or student activity fund accounts) and

3.2.3.6.1.2 The gift is to recognize the support or achievement of the student/non-employee and

3.2.3.6.1.3 The gift has a unit value less than or equal to \$75 and is approved by the fiscal agent; or the gift has a unit value over \$75 but less than or equal to \$100 and is pre-approved by the President or respective vice president. Gifts with a unit value over \$100 require pre-approval by the President. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

3.2.3.6.2 Gifts to Employees - prohibited unless:

3.2.3.6.2.1 The gift is in the form of a plaque, trophy, sweatshirt, etc. and is inscribed with the name/initials of the University. (The purchase of gift certificates is not allowed unless from social fund or student activity fund accounts) and

3.2.3.6.2.2 The gift is to recognize the employee for years of service or for initial employment and

3.2.3.6.2.3 The gift has a unit value less than or equal to \$75 and is approved by the fiscal agent; or the gift has a unit value over \$75 but less than or equal to \$100 and is pre-approved by the President or respective vice president. Gifts with a unit value over \$100 require pre-approval by the President. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

3.2.3.6.2.4 Gifts to employee for outstanding achievement must be in the form of a plaque, trophy, sweatshirt, etc and must have a unit value less than or equal to \$100 and must pre-approved by the respective vice president or the President. The purchase of gift certificates is not

allowed unless from social fund or student activity fund accounts. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

3.2.3.7 Prizes/Awards - permissible from non-appropriated funds when the prize/award is given as the result of a contest or a random drawing. Purchases with a retail unit value less than or equal to \$100 require fiscal agent approval. Prizes/awards with retail unit values or greater than \$100 but less than or equal to \$300 must have the pre-approval of the President or respective vice president. The purchase of prizes greater than \$300 is prohibited from university funds. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

3.2.3.7.1 Promotional Items -Tangible Items (cups, pencils, pens, sweatshirts, etc.) and Services (tickets, seasons passes, etc) are permissible if the retail unit value is less than or equal to \$100. The President or respective vice president must approve the purchase. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging. The purchase of promotional items with unit values greater than \$100 is prohibited from University funds

3.2.3.7.2 Cards, Flowers, Fruit Baskets, etc. - may only be purchased from non-appropriated funds with the approval of the respective vice president. After approval is obtained, indicate in Transaction Notes and attach approval with receipts to the transaction through receipt imaging.

### 3.2.4 VP Approvals

Transactions that need prior VP approval must include in the transaction notes when VP approval was received. This is required before the transaction can be marked as audited. Documentation showing prior VP approval is required to be attached to the transaction through receipt imaging.

### 3.3 How to Actually Buy Something with Your P-Card

Consider if the P-Card is the best method to make the purchase. Departments should determine that the price quoted is the best price and includes the shipping costs. **Tax is not to be charged.** It is the responsibility of the purchaser to ensure that tax is not charged. The cardholder is responsible for the payment of taxes if they have failed to do so. Prime vendor contracts are to be utilized whenever possible (ex: IPHEC, CMS, etc.). Use of BEP certified vendors is also encouraged. A list of certified vendors can be found at <https://ceibep.diversitysoftware.com/>

#### 3.3.1 In Person

Take the card with you to the supplier and verify that the supplier accepts

MasterCard. Make your selection (nothing on the excluded list) and present the card and the goldenrod tax exempt card to the cashier for payment. You will be asked to sign a card authorization slip (same as personal purchases). The supplier will give you a copy of the authorization slip and the cash register tape or paid invoice. Please be sure to get an **itemized** receipt, verify that no sales tax has been charged, and get your card back! Attach all receipts to the corresponding transaction through receipt imaging once it posts to PaymentNet.

### **3.3.2 Via Phone or Fax**

Place your order with the supplier. The supplier will need your card number, expiration date, and tax-exempt number. Give the supplier your name, department, building name, room number and zip code so that they can make delivery to you. Ask the supplier to include an itemized invoice/receipt. It is a good idea to keep a record of these orders so that you can be sure your order is received. Attach all receipts to the corresponding transaction through receipt imaging once it posts to PaymentNet.

### **3.3.3 Over the Web**

Please only utilize web-based ordering with suppliers who encrypt data transmission for security. Ask the supplier to include an invoice/receipt. Make a copy of the order page; many companies provide an on-line invoice that may be printed at the time the order is placed. Remember an itemized receipt is required. Attach all receipts to the corresponding transaction through receipt imaging once it posts to PaymentNet.

## **3.4 Travel**

The P-Card may be used for transportation and lodging expenses while employees are in travel status. Cardholders are responsible for ensuring that the charges are within the allowable rates set by the State of Illinois and the University. Include in the designated fields the name of the person traveling, destination and dates. The date format is MMDDYYYY (no dashes, slashes, etc.) List the purpose of travel in the transaction notes. See Section 28 (WIU P-Card Travel Transactions) for additional information.

All original receipts are to be attached to the employee's travel voucher. Copies of the receipts should be attached to the transaction through receipt imaging. The Business Office will verify the travel voucher amount. Indicate on the travel voucher what was paid on the P-Card. If the charges made on the P-Card exceed the allowable rates, then the traveler's per diem will be reduced accordingly. If the per diem will not cover the overage, then the employee is responsible to refund to the University any amount overspent.

## **3.5 What if my Card is Declined?**

Cardholders can review their transactions in real time, under the **Transactions** drop down and selecting **Authorizations/Declines** or you may also view

authorizations and declines directly from the cardholder Dashboard in the Transaction Activity panel and click the corresponding **View** link. See section 20 (Viewing Authorizations and Declines) for additional information.

You may also contact JPMorgan's customer service at 1-800-316-6056. Their customer service representatives are available 24 hours per day.

The most common reasons for decline are: the merchant entered a wrong expiration date; dollar amount of the transaction exceeds the single transaction limit on the card; or the MCC has been blocked from your card.

### **3.6 Tax Exemption**

The University is tax exempt and will not pay for sales tax. The Cardholder is responsible for insuring that sales tax is not charged at the time of purchase. If sales tax is charged, the cardholder is responsible for getting a credit issued back to the P-Card or reimbursing the University for the tax. If a deposit is made back to the University, a copy of the deposit slip should be attached to the transaction through receipt imaging. See Section 3.10 (Reimbursements to the University) for additional information. A copy of the current sales tax-exempt letter is available on the Purchasing Office website ([www.wiu.edu/purchasing](http://www.wiu.edu/purchasing)) – ECOM login required.

### **3.7 Receipts**

An original itemized receipt from the vendor must support each and every purchase. The receipt must include:

- Vendor information (names, locations, etc.)
- Date of purchase and /or date of goods received
- Description of each item purchased
- Unit Cost of each item purchased
- Total Cost of the purchase charged to the card.

If the receipt only includes the total purchase amount, attach a detailed receipt, packing slip with detail information or invoice to the transaction. See Section 22 (Components of a "Good" Receipt) for additional information.

Purchases for unusual items which do not have an obvious University purpose must include an explanation in the Notes section on the Transaction screen in PaymentNet.

#### **3.7.1 Lost Receipts**

Cardholders must contact the vendor to request a copy of the itemized receipt. If the cardholder is unable to obtain the copy, then contact Cindy Baxter ([CA-Baxter@wiu.edu](mailto:CA-Baxter@wiu.edu) or 298-5089) in Purchasing for assistance. A completed Lost Receipt Affidavit must be attached to the transaction through receipt imaging.

Exceeding three Lost Receipt Affidavits during a fiscal year will result in a

30-day suspension of an individual's p-card. Cardholder must complete a P-Card Training and it will require VP approval prior to reactivation of the P-Card.

### **3.7.2 Retention of Receipts**

Departments are responsible for documentation for P-Card purchases. Receipts are to be attached to the transaction through receipt imaging. See Section 27 (Receipt Imaging) for additional information. Failure to attach itemized receipts may result in loss of use of the credit card. Auditors will use the scanned images. Missing receipts are the responsibility of the cardholder's department.

### **3.7.3 Unacceptable Receipts**

The following are examples of types of receipts that should NOT be attached to the transaction:

- Receipts **without** itemized detail
- Receipts reduced down in size so much they are no longer legible
- Multiple receipts copied to one page but facing in all different directions
- Receipts unrelated to P-Card charges (such as Visa receipts)
- Receipts with the edges cut off so not all the detail is viewable
- Multiple receipts – the only receipts attached should pertain to the transaction.

## **3.8 Reconciling the Statement**

All transactions are posted to PaymentNet. The transactions are to be reviewed for accuracy. If a transaction appears that you do not recognize or the amount is incorrect, contact the supplier first. Also notify the P-Card Administrator (298-1819) who will assist in the dispute.

All statements can be downloaded by the cardholder. Cardholder can reconcile the transaction documents (receipts/invoices/approvals/etc.) to the transactions listed on the statement. All disputes should have been discovered during the review process in PaymentNet, however if you find a transaction on the statement that you do not recognize, or if the amount is different than shown on the documents you received, first contact the supplier and then notify the P-Card Administrator to assist in disputing the transaction.

Payment will automatically be made by the University. Your University account will be charged based on the PaymentNet transactions that have all the approval levels completed.

## **3.9 Returns, Damaged Goods, Credits**

The Cardholder is responsible for making any necessary returns. The Cardholder should work directly with the supplier. Here are some guidelines:

- 3.9.1 Always retain boxes, containers, special packaging, packing slips, etc., until certain the goods will be kept. Some items such as software or fragile pieces cannot be returned without the original packing materials.
- 3.9.2 Read all enclosed instructions carefully. Often a phone number and other instructions for returning goods are included in the packing slip and/or receipt.
- 3.9.3 Many companies require a Return Merchandise Authorization (RMA) number before they will accept a return. If the number is not obtained, the package may be refused and no credit issued.
- 3.9.4 In some cases there may be a restocking fee (usually a percent of the purchase cost). This should only be charged if the vendor is not responsible for the return.

Always make sure the return is properly credited to your account. The credit must be credited to the same account number and detail object code as the original charge.

### **3.10 Reimbursements to the University**

Individual cardholders must reimburse the University for unapproved or improper expenditures placed on their P-Card, including the payment of taxes from which the University is exempt. A copy of the check deposited and the deposit slip must be attached to the transaction through receipt imaging, along with a written statement of why the deposit was necessary. Deposits can be made in Billing and Receivables (SH 106) or the Union Service Center. In most cases the reimbursement should be applied to the same account number and object code as the original charge.

## **4. Financial Accounting System (FRS)**

Transactions from PaymentNet will be charged against your University account twice a week. Only transactions that have been reviewed and approved by the Card Approver will be entered into FRS. Credit card transactions appear with the transaction ID number followed by the vendor name. Details of the transaction can be traced to PaymentNet using the transaction number.

## **5. What is an MCC Code?**

An MCC or Merchant Commodity Code Category is a four-digit code assigned to every supplier that accepts MasterCard. The bank that processes the supplier's charges assigns the MCC to that supplier. WIU has no control over what MCCs are assigned to suppliers. Each vendor is assigned only one MCC.

For every purchase transaction, the supplier's MCC is compared to the list of authorized MCCs for the P-Card being used. If a supplier has an MCC that is not included as an authorized code, the transaction will be refused. The MCC and the card limits provide the University and the Cardholder with additional security that the P-Card will not be misused. If an MCC Code is rejected, please contact the P-Card Administrators.

P-Card users are assigned the MCC Group that best relates to their needs as a purchaser.

## **6. Reporting Lost or Stolen Cards**

Immediately call JPMorgan and report the lost or stolen P-Card. JPMorgan representatives are available 24 hours per day, seven days per week. Advise them that the card is a WIU P-Card. This notification must be made immediately as the University is responsible for all charges until the notification is made. The JPMorgan number is:

**Lost or Stolen Card: (800) 316-6056**

Also, notify the P-Card Administrator at 298-1819 or by e-mail to Lora Lidaywa at [LJ-Lidaywa@wiu.edu](mailto:LJ-Lidaywa@wiu.edu), or Cindy Baxter at [CA-Baxter@wiu.edu](mailto:CA-Baxter@wiu.edu).

## **7. Splitting or Stringing Purchases**

Splitting or stringing purchases is the practice of making multiple charges to obtain like items or services, with the willful intent to circumvent the purchasing policy of submitting an online request. Splitting or stringing is prohibited per JCAR 4.2005(s). Repeated occurrences may result in cancellation of the card.

## **8. PaymentNet Reconciliation**

- 8.1 P-Card transactions are available for review and approval by Cardholders and Approvers on a daily basis as they are received from the bank, through PaymentNet at <https://www.paymentnet.jpmorgan.com>. Cardholders should review the transactions on a daily basis as charges will not be deducted from the University Account (FRS) until approved. All transactions must be reviewed and approved within 30 days to avoid P-Card suspension. A reminder will be e-mailed daily to Cardholders who have transactions available for review. Approvers will get a daily e-mail if they have transactions awaiting their approval. The e-mail comes from [noreplies@paymentnet.jpmorgan.com](mailto:noreplies@paymentnet.jpmorgan.com) and the subject line states PaymentNet: New transactions for Review (or Approval depending on the case).
- 8.2 Cardholders must reconcile the individual receipts to the on-line transaction view in PaymentNet. Do not wait for your statement to arrive, but review and approve as they post to PaymentNet. See Section 24 (Reviewing Transactions) for additional information.
- 8.3 Any discrepancies in billing must be marked as disputed charges using the on-line system. Departments should initially dispute with the supplier then if unresolved follow the dispute procedure in PaymentNet. Information is automatically forwarded to JPMorgan through PaymentNet. See Section 31 (Disputing a Transaction) for additional information.

- 8.4 Paper statements will no longer be mailed to cardholders. All statements can be downloaded by the cardholder. Billing cycles generally run from the 20th of one month to the 19th of the next. The exception is if the 20th falls on a weekend or holiday. Statements are available for download for up to 24 months. See Section 21 (Viewing & Printing a Statement) for additional information.
- 8.5 Departments are responsible for documentation for P-Card purchases. Receipts are to be attached to the transaction through receipt imaging. See Section 27 (Receipt Imaging) for additional information. The Business Office verifies that a receipt is included for every transaction. Any backup paperwork (VP Approvals) must be attached to the transaction through receipt imaging.

## **9. Review of Transactions**

The P-Card Administrators will periodically review transactions made by departments. They will review expenditures for the following:

- 9.1 Purchase of restricted items
- 9.2 Split ordering
- 9.3 Personal purchases
- 9.4 Spending in excess of transaction limit
- 9.5 Appropriateness of items purchased
- 9.6 Appropriate use of non-prime vendor suppliers
- 9.7 Attaching documents to the transaction through receipt imaging
- 9.8 Return authorization for returned goods
- 9.9 Proper credit for returned goods
- 9.10 Accuracy of transaction records
- 9.11 Timely reconciliation in PaymentNet
- 9.12 Funds available to cover charges
- 9.13 Verification of tax exemption on purchases
- 9.14 Disputes identified and settled in a timely manner

The Business Office/Foundation staff/Grants staff will audit transactions on a daily basis. Transaction notes must include enough information to be audited. Transactions must also include the invoice (or any additional documentation needed) through receipt imaging. If additional information is needed to audit transactions, the cardholder will be contacted:

- 1<sup>st</sup> contact – may be by email or phone
- 2<sup>nd</sup> contact – if information is not completed within one week of first contact a second contact is made. The second contact may be a phone call but must also have an email. The email should be sent to the cardholder, reviewer and approver.
- If information is not completed by the date given in the email (2<sup>nd</sup> notice), the request will be forwarded to P-card Administrator (Cindy Baxter).

Travel transactions must have the following information added to the transaction custom fields: traveler last name, traveler first name, destination, travel begin date (mmddyyyy), and travel end date (mmddyyyy). The purpose of the travel must be added to the transaction notes. See Section 28 (WIU P-Card Travel Transactions) for additional information. Expenditures will be checked for appropriateness, correct object codes, appropriate approvals and appropriateness of the expense to the account charged. They will then check the Audit box in PaymentNet.

## **10. Responsibilities**

### **10.1 Purchasing Director**

- 10.1.1 Approves exceptions for higher single transaction limits and higher monthly spending limits.
- 10.1.2 Recommends to appropriate management for card suspension/revocation or other appropriate disciplinary action.
- 10.1.3 Approves Lost Receipts Affidavits.

### **10.2 P-Card Administrators**

- 10.2.1 Updates the University's information with the issuing bank (such as approved limit increases, new applications, changes in cardholder information, etc.).
- 10.2.2 Trains cardholders, managers/card approvers, and other users of the P-Card software system.
- 10.2.3 Obtains and verifies appropriate authorization signatures and completed online application for each requested P-Card. Verification of OFAC (United States Treasury Office of Foreign Assets Control) Sanction List.
- 10.2.4 Recommends updates to the P-Card Manual as necessary. Obtains appropriate approvals for all changes from any entity affected such as Accounting, Internal Audits, etc.
- 10.2.5 Assists cardholders, card approvers, suppliers and others when necessary for problem resolution.
- 10.2.6 Serves as the primary liaison for the issuing bank, suppliers, using departments and any other party that is necessary to the program.
- 10.2.7 Notifies the appropriate line management of cardholder violations or fraudulent card use.
- 10.2.8 Maintains cardholder files which contain the following documents:
  - 10.2.8.1 Properly signed Cardholder Agreements
  - 10.2.8.2 Memos listing approved exceptions to any spending limitations
  - 10.2.8.3 Copies of forms submitted to the issuing bank
- 10.2.9 Periodic review of departmental procedures, including visits to review transactions.
- 10.2.10 Reviews daily reports (Employee on Leave, Termination/Retirement).
- 10.2.11 Ensures that JPMorgan is paid in a timely manner.

### **10.3 Business Office/Foundation Staff/Grants Staff**

- 10.3.1 Responsible for ensuring that the monthly electronic payment to the issuing bank balances with the daily transaction records.
- 10.3.2 Performs daily review/audit of transactions.

### **10.4 Fiscal Agent (or designee)**

- 10.4.1 Serves as the approver for the cards issued within their area of responsibility; **or**
- 10.4.2 Selects a cardholder approver for their area of responsibility to reconcile transactions against credit card receipts
- 10.4.3 Selects appropriate individuals within their department to receive P-Cards (those who have the responsibility for making purchases). The Vice President or President must also approve each person selected to be a cardholder.
- 10.4.4 Modifies the process within their department or area to support approval of purchases to include an option for using the P-Card.
- 10.4.5 Notifies the P-Card Administrator promptly of any known or suspected inappropriate or fraudulent use of a card.
- 10.4.6 Takes appropriate disciplinary measures with any cardholder under them who inappropriately or fraudulently uses their P-Card and informs department head and other appropriate individuals.
- 10.4.7 Never requests or directs a cardholder to make a purchase which violates any portion of the policy and procedures, the Manual or any other relevant rules, regulations or guidelines.

### **10.5 Manager/Card Approver**

- 10.5.1 Responsible for documentation. Ensures that all receipts are attached to the transaction through receipt imaging. Documentation includes:
  - 10.5.1.1 Itemized receipts
  - 10.5.1.2 VP Approvals
- 10.5.2 Reviews transactions on a regular basis using PaymentNet and reallocates the charges to appropriate, allowable accounts and object codes as necessary.
- 10.5.3 Notifies the P-Card Administrator promptly of any known or suspected inappropriate or fraudulent use of a P-Card.
- 10.5.4 Acts as liaison between the P-Card Administrator and each cardholder within their area by forwarding information as requested.
- 10.5.5 Never requests or directs a cardholder to make a purchase which violates any portion of the policy and procedures or any other relevant rules, regulations or guidelines.
- 10.5.6 Shall not review and approve transactions made on their behalf for reservations or travel arrangements.
- 10.5.7 Ensures that sales tax charged to a cardholder is credited or reimbursed to Western Illinois University in a timely manner. See Section 3.6 (Tax Exemption) and 3.10 (Reimbursements to the University) for additional information

## 10.6 Cardholder

- 10.6.1 **Does not allow another employee, student or any other individual to use their P-Card. It is NOT classified as a DEPARTMENT CARD.**
- 10.6.2 Submits supporting documentation for each purchase, such as itemized receipts, telephone order records and any known reallocation information, promptly to the departmental card Manager/Approver and reviews their own transactions within PaymentNet for accuracy.
- 10.6.3 Ensures that sales tax is not charged at the time of purchase, or requests credit promptly from the supplier if sales tax is included in error. See Section 3.6 (Tax Exemption) and 3.10 (Reimbursements to the University) for additional information.
- 10.6.4 Surrenders their card willingly upon termination of employment, change of department or upon change in duties that no longer includes the purchasing function, or upon request from the P-Card Administrator, Internal Auditor or their line management.
- 10.6.5 Notifies the P-Card Administrator promptly of any known or suspected inappropriate or fraudulent use of their P-Card.
- 10.6.6 Reports to the P-Card Administrator promptly (confidentially if necessary) any request or direction by his/her supervisor(s) or any other person to use the P-Card in an inappropriate or fraudulent manner.
- 10.6.7 Uses the P-Card in accordance with all pertinent policies, procedures, guidelines, etc. and in the best interest of the University.

## 11. Credit Card Abuse

Process to follow in the event of suspected credit card abuse:

- 11.1 Upon the first notice of suspected credit card abuse, the department should immediately advise the P-Card Administrator or Internal Auditing.
- 11.2 P-Card Administrators will review the transactions. If abuse is still suspected, the P-Card Administrators will notify the appropriate personnel, including the Associate Vice President Budget & Finance and the Internal Auditor.
- 11.3 The employee shall be given an opportunity to respond to the allegations described in the preliminary report.
- 11.4 University policy and procedures will be followed in any investigation of abuse and fraud.

## 12. Cardholder Employment Changes

### 12.1 Transfer

The P-Card Manager or Cardholder must notify the P-Card Administrator of an internal transfer of employment. If the Cardholder will retain P-Card privileges, then the P-Card Administrator will make the changes in PaymentNet to reflect the new approvals, account defaults, etc. If the Cardholder will no longer use the card, then the card will be cancelled and must be surrendered to the P-Card Administrator. The Cardholder should contact the P-Card Administrator to make the appropriate changes or make arrangements to turn in the card. In no case, should the

Cardholder continue purchasing items as the incorrect accounts will be charged.

### **12.2 Termination of Employment**

Should a Cardholder terminate employment, the P-Card Manager or the Cardholder must return the P-Card to the P-Card Administrator. P-Card Managers should notify the P-Card Administrator as soon as possible of terminating employees holding credit cards. See Section 10.5 (Manager/Card Approver) for additional information.

All departing employees must have their separation papers (clearance form) signed by the P-Card Administrator (or their designee) to indicate return of the P-Card. A clearance form will not be signed if a cardholder has not made arrangements to clear up any outstanding transactions.

## **13. Cancellation of P-Card**

- 13.1 Immediately notify the P-Card Administrator.
- 13.2 Return card to the P-Card Administrator.
- 13.3 P-Card Administrator will close the account in PaymentNet.
- 13.4 P-Card Managers should ensure that all final documentation (invoices/receipts) have been reconciled.

## **14. Suspension of P-Card**

- 14.1 Email to cardholder and supervisor stating the cardholder privileges have been suspended.
- 14.2 Cardholder must review all pending transactions up to the 30-day reconciliation.
- 14.3 Supervisor approves all transactions in PaymentNet and then sends an email to Cindy Baxter and Lora Lidaywa to confirm this task is complete.
- 14.4 P-Card Administrators will run a query report to verify that the transactions are complete. They will then forward the email to Accounts Payable notifying them that transactions are ready for audit.
- 14.5 After successful audit of transactions, the card will be reactivated and an email sent from the P-Card Administrators to the cardholder and supervisor to confirm that the card is active. Included in the email will be instructions as to what constitutes a revoked P-Card. (Three suspensions and the fourth is a revoke. Cardholder may re-apply in 90 days with VP approval.)

## **15. Changing P-Card Limits**

Contact the P-Card Administrator. The Higher Transaction & Monthly Limit Request form must be completed. It requires Department Administrator, Vice President and Purchasing Director approval.

## **16. P-Card Expiration**

P-Cards expire every three years. A cardholder will be sent an e-mail when their new card arrives. The card is to be picked up by the cardholder in the Purchasing Office. The old card is to be turned in to the P-Card Administrator for shredding. A cardholder is to sign a Cardholder Renewal Agreement before the new card will be released to them.

## 17. P-Card Log In

[www.paymentnet.jpmorgan.com](http://www.paymentnet.jpmorgan.com)

The screenshot shows the J.P. Morgan PaymentNet P-Card Log In page. The page is divided into three main sections: Log In, Online Account Registration, and Messages. The Log In section (A) contains input fields for User ID (B) and Password (C), a 'Forgot your Password?' link (D), and a 'Forgot your User ID?' link. The Online Account Registration section (E) contains links for 'Create your J.P. Morgan Commercial Card Online Account' and 'Enroll/Manage Fraud Alerts or Activate your card' (H). The Messages section (G) contains the 'J.P. Morgan Commercial Card' logo and a 'Learn More' link. A 'Resources' panel (F) is located below the Online Account Registration section, containing links for 'First Time User Help', 'Log In Help', 'Customer Service', and 'Security Best Practices'. A 'Log In' button is located at the bottom of the Log In section.

**A. Log in Panel** – This panel includes the login fields and links to retrieve your password and user ID. Click the Bookmark this page link to save the URL as an internet favorite.

**B. Log in Fields** – The User ID and Password fields are required to log in to your account. Passwords are case-sensitive.

**1. User ID – Your Employee ID Number**

**2. Password – 8 Digit Password (at least 1 uppercase letter, 1 lowercase letter and 1 number with no special characters).**

**C. Forgot Your Password** – If you forget your password, you can click this link to complete the process that allows you to reset your password. A one-time passcode will be sent to the email address on file, and users will be required to confirm their identity by entering the passcode in order to reset their password.

**D. Forgot Your User ID** – If you forget your user ID, you can click this link and use either the email address associated with your online profile or your JP Morgan account number to get this information.

**E. Online Account Registration** – You can use Online Account Registration the first time you log in if you were not provided with login credentials.

**F. Resources Panel** – This panel includes links that provide login assistance,

support information and security best practices.

**G. Messages Panel** – This panel contains important messages from JP Morgan.

**H. Fraud Alerts** – This allows you to set up mobile, email and voice alerts.

## 18. PaymentNet Welcome Screen with the Cardholder Dashboard

The welcome screen displays each time you log into PaymentNet; it serves as your starting point or home screen. The Cardholder Dashboard, which displays on your Welcome Screen by default, shows a current summary of your accounts and other important information.

On the Welcome screen, a new Activate link will display in the Items Awaiting Your Action panel when the cardholder has a new card account that needs to be activated. Clicking the link will prompt the user to confirm the account number and activate the card so that it is ready for use.

If new transactions have been posted to the cardholder's account in the last 60 days, the Items Awaiting Your Action panel will also include a link that shows the number of new transactions across all the accounts and allows the user to view them on the Transaction List screen.

The screenshot shows the PaymentNet Welcome Screen for a cardholder named CATHY. The interface includes a navigation menu at the top, a 'Welcome' header, and several panels: 'Items Awaiting Your Action' with links to activate accounts, 'Alerts' showing no alerts, 'Messages' with 3 messages, 'Account Summary' with credit limit, current balance, and available credit, 'Transaction Activity' with current billing cycle transactions, authorizations, declines, and transactions for review, and 'Statements' for August 2018. Annotations A through H point to specific features: A (Menu Bar), B (Items Awaiting Your Action), C (Alerts), D (Messages), E (Cardholder Name), F (Account Summary), G (Transaction Activity), and H (Statements).

| Home Transactions Statements Reports My Accounts Payments Help |  |  |  |
|--|--|--|--|
| Welcome  |  |  |  |
| <b>Items Awaiting Your Action</b>                              |  | CATHY CARDHOLDER                               |  |
| Activate Account Ending in 2530                                |  | Purchasing Card(4807 0082 2018 2422 New)       |  |
| Activate Account Ending in 6309                                |  | Account Summary                                |  |
|  |  | View Details                                   |  |
| <b>Alerts</b>  |  | Credit Limit \$1,000.00                        |  |
| You have no alerts at this time                                |  | Current Balance \$13,259.62                    |  |
|  |  | Available Credit \$0.00                        |  |
| <b>3 Messages</b>  |  | <b>Transaction Activity</b>                    |  |
| Read All   |  | Current Billing Cycle Transactions \$15,670.46 |  |
|  |  | Authorizations 0                               |  |
|  |  | Declines 0                                     |  |
|  |  | Transactions for Review (Last 60 days) 0       |  |
|  |  | <b>Statements</b>                              |  |
|  |  | Aug 06, 2018 \$13,259.62 View Download (PDF)   |  |

**A. Menu Bar** – Lists the PaymentNet features you are authorized to access. The available menu items depend on your role and permissions. The online help menu is available on every screen; this menu provides resources to answer your questions.

**B. Items Awaiting Your Action** – Includes quick links to key actions, such as reviewing transactions and downloading files. Also notifies you when your password will expire and provides a link that allows you to change it.

**C. Alerts** – Displays compliance monitoring alerts for your review.

**D. Messages** – Displays important messages from your program administrator or JP Morgan.

**E. Account Selector** - Displays the cardholder's name as it appears on the account, along with the account number and status. (Only the last 4 digits are shown). If the account has a status of New, an Activate button displays so that the user can confirm the account number and activate the card.

**F. Account Summary.** Shows the credit limit, current balance, and amount of available credit. Click **View Details** to view detailed information about the account.

**G. Transaction Activity.** Summarizes the current activity on the account, including:

- The total amount of the transactions posted in the current billing cycle.
- The number of transactions that have been authorized/declined within the last 7 days.
- The number of transactions posted to the account in the last 60 days that still need to be reviewed.
- The cardholder can view a list of the transactions in any of these categories by clicking the corresponding **View** link.

**H. Statements.** Displays the date and total amount of the most recent statement for the account. The cardholder can view the statement details by clicking the **View** link or download a PDF version of the statement by clicking the Download link. Statements are available for 2 years.

## 19. PaymentNet Mobile

The PaymentNet Mobile website provides access to your account balances and transactions. From your mobile device, you can view your account activity, including pending and posted transactions with the flexibility to sort information as needed.

To access PaymentNet Mobile, go to the following address in your mobile browser:

<https://mjpmorgan.com/card>

Enter your organization ID, user ID, and password, and tap **Log In**. (You must log in from a smartphone with the Android or Apple iOS operating system.)

### A. Register Your Device

The first time you log in to PaymentNet Mobile, you must register your device. (Your account must be set up in PaymentNet before you can log in to PaymentNet Mobile.)

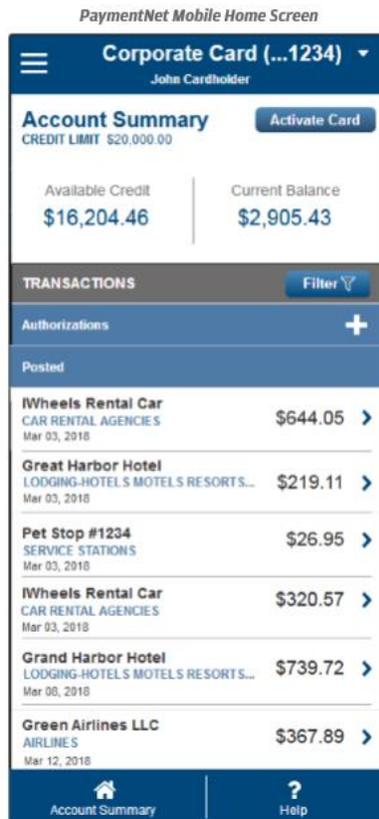
1. Tap **Get Access Code**. An access code will be sent to you by email.

2. Enter the access code and tap **YES** to register your device.
3. Tap **Next** to complete the registration process.
4. Tap **Continue** to review your account.

## B. Adding it to Home Screen

To add PaymentNet Mobile to your home screen, complete the following steps on your mobile device.

- For Android: Add the page to your bookmarks. Within your bookmarks, tap and hold the Commercial Card Mobile site, then select **Add Shortcut to Home**.
- For iOS: Tap the Action icon and select **Add to Home Screen**. Then tap **Add**.



## C. Attaching Receipts to Transactions

1. Tap a transaction in the Posted list.
2. Tap the Attach Receipt icon (paperclip image)
3. To capture an image with your phone camera, tap **Take Photo** and snap a photo of the receipt. Tap **Use Photo** to continue with this photo or tap

**Retake** to take the photo again. To use an image from your phone, tap Photo Library, locate the photo, and tap to select it.

4. The amount, currency, and date found on the receipt are displayed. Tap **Attach Image**.

The receipts will be available for you to view in a few minutes. Tap a link to display the image. You can choose to receive email notifications when you receipts are available to view. To receive these notifications, you must log in to PaymentNet on a non-mobile device, edit your profile, and select the Receipt Images Attached notification the the **My Profile** – General Information Screen.

## 20. Viewing Authorizations and Declines

You can view transaction authorizations and declines for your accounts in real time.

1. Select **Transactions > Authorizations/Declines**.
2. Review the fields that display. The Reason column shows you the reason the transaction was declined.

**OR**

You can also view authorizations and declines directly from the cardholder Dashboard in the **Transaction Activity** panel and click the corresponding **View** link.

## 21. Viewing and Printing a Statement

Paper statements will no longer be mailed to cardholders. **ALL** statements must be downloaded. **This is the responsibility of the cardholder.**

1. Click the **Statements** option on the PaymentNet menu bar.
2. To view the statement for a billing cycle other than the current cycle, select a date from the **Billing Date** drop-down list.
3. To download a copy of the statement, click **Download Statement**. You can then use your Adobe PDF viewer to save or print the statement.

**OR**

You can also view and download your statements directly from the Cardholder Dashboard. In the Statements panel, click **View** to view a statement or **Download (PDF)** to download a statement.

**Set a statement reminder** – You can receive an email notification when your account statement is ready to view.

1. Click the **My Accounts** option on the menu bar.
2. On the My Account List screen, select the **Statement Reminder** check box for the account.
3. Click **Save**.

| Account Number | Default                          | Status | Open Date  | Statement Reminder       | Statement |
|----------------|----------------------------------|--------|------------|--------------------------|-----------|
| *****0365      | <input checked="" type="radio"/> | Active | 11/30/2007 | <input type="checkbox"/> |           |

## 22. Components of a “Good” Receipt

An original itemized receipt from the vendor must support each and every purchase. Copies or facsimiles are acceptable when the original is not available. The receipt must include:

- Vendor information (names, locations, etc.)
- Date of purchase and /or date of goods received
- Description of each item purchased
- Unit Cost of each item purchased
- Total Cost of the purchase charged to the card.

If the receipt only includes the total purchase amount, attach the detailed receipt, packing slip with detail information or invoice to the receipt. Purchases for unusual items which do not have an obvious University purpose must include an explanation in the Notes section on the Transaction screen in PaymentNet. Receipts may be a cash register receipt, fax confirmation, E-mail, completed Web order form, completed mail order form or a company invoice. All of the information on the receipt must be clear and legible.



To view detailed information about a single transaction, click the transaction amount to display the Transaction Detail screen. This screen includes the following tabs:

- **General Information.** Lets you manage transaction details such as reviewing transactions, entering tax information and applying accounting codes.
- **Receipts.** Lets you view, attach, update, and download receipts.
- **Addendum.** Displays details such as a tracking number associated with an order and the anticipated delivery date.
- **History.** Displays additional transaction audit data.

### Transaction Detail - General Information

The screenshot shows a web interface for 'Transaction Detail - General Information'. At the top, there are four tabs: 'General Information' (which is selected and underlined), 'Receipts', 'Addendum', and 'History'. Below the tabs, there are two buttons: a blue 'Save' button and a white 'Dispute' button with a grey border. Below the buttons, there is a red asterisk followed by the text '\* Required Fields'.

**OR**

You can also view transaction activity on the Cardholder Dashboard. In the Transaction Activity panel, click a **View** link to display a list of the transactions in the current billing cycle, transactions that have been authorized, transactions that have been declined, or transactions awaiting your review.

## 24. Reviewing Transactions

### Approval Status – New

Review

Approval1 LIDAYWA, LORA



### Accounting Codes

Chart of Accounts

Fiscal Year\*

Campus Code\*

Account #\*

Object Code\*

Receipt (Itemized)\*

Add as Favorite

Delete Favorite

### Transaction Custom Fields

Audit

Grant Approval

Reference Number

Traveler Last Name

Traveler First Name

Destination

Travel Begin Date

Travel End Date

### Transaction Notes

Once the proper information is completed under Accounting Codes, the Cardholder will check the “reviewed” box and click “save”. The transaction will now be available for the Approver to check. The following is required for each transaction:

- **Fiscal Year** – The fiscal year the transaction is to be charged.
- **Campus Code** – The appropriate code – 01 WIU Account or 08 Foundation
- **Account #** - The proper departmental account to be charged (See Object Codes for P-Card)
- **Object Code** – The proper subcode for item purchased
- **Receipt (Itemized)** – Mandatory “yes” or “no”
- **Transaction Notes** – Please describe the transaction and be specific – remembering the 5 “W’s” (Who, What, When, Where and Why). If equipment is purchased, include unit cost in transaction notes. If sufficient information is not provided, you will be contacted by Accounts Payable during the audit process.

## 25. Chart of Accounts Favorites

Cardholders and transaction approvers can specify a Chart of Accounts and segment values for a transaction, and then save these selections as a favorite, thereby making it easier to assign the same accounting codes to additional transactions.

A new button, Add as Favorite, will be available on the Transaction Detail – General Information screen. To save a Chart of Accounts favorite, the user will select the Chart of Accounts and specify any segment values as required, then click the Add as Favorite button and specify a unique name.

### Accounting Codes

Chart of Accounts ACC

ACC \* 6234 - O&M MATERIAL & SUPPLY EXP&

SUB ACC \* 8215-6234 - OTHER CHEMICALS AND T

Add as Favorite Delete Favorite

If the transaction is being split into multiple lines, the Add as Favorite button will be available for each line item. This allows the user to save the accounting codes for any line item as a favorite.

Once the user has saved a favorite, its name appears in the Chart of Accounts drop-down list for that user and can be applied to subsequent transactions and line items. There is no limit on the number of favorites a user can create.

## 26. Transaction Notes

On the Transaction Details – General Information screen, the Transaction Notes field is in the bottom right. The notes are limited to 3000 characters maximum. Please describe the transaction and be specific – remembering the 5 “W’s” (Who, What, When, Where and Why). If VP or President approval is required, please note that it was received and when.

Transaction Notes

3000 characters maximum (applies to all transaction notes)

## 27. Receipt Imaging

Receipt Imaging allows you to manage receipts electronically and provide a quick reference point for approvers and auditors.

PaymentNet provides two methods you can use to attach receipts:

- You can upload a scanned receipt. For example, you can upload a PDF, JPG, GIF, TIFF AND PNG file. Each file cannot exceed 5MB. Once you upload a receipt, PaymentNet saves the file in PDF format.
- You can fax a receipt. When you choose this option, PaymentNet automatically generates a fax cover sheet that identifies the related transaction details, in addition to the Organization ID, your Employee Name and ID and the date the cover sheet was generated.

### To attach a receipt to a transaction:

1. Select **Transactions > Manage**.
2. Click the transaction to which you want to attach a receipt.
3. Click the Receipts tab.

[Home](#) [Transactions](#) [Statements](#) [Reports](#) [My Accounts](#) [Help](#)

Transaction Detail - Receipts [Return to Transaction List](#)

General Information | **Receipts** | Addendum | History 2 of 23 ◀ ▶

To upload receipt image files from your computer, select "Attach Receipt". The acceptable file formats are PDF, JPG, GIF, TIFF or PNG, and each file cannot exceed 5MB.

To fax receipts, select "Print Fax Cover Sheet" to open a document that you must print, be sure to turn off any pop-up blocker on your browser. Once printed, fax the bar-coded cover sheet with your receipts to the number on the cover sheet. Within a few hours, your faxed documents will be attached to the transaction.

[Print Fax Cover Sheet](#) [Attach Receipt](#)

| Receipt Name      | File Type | File Size | Description | Receipt Amount | Receipt Currency | Receipt Date | Upload Date | Action |
|-------------------|-----------|-----------|-------------|----------------|------------------|--------------|-------------|--------|
| No Records Found. |           |           |             |                |                  |              |             |        |

2 of 23 ◀ ▶

4. Click the Attach Receipts button.
5. Do one of the following:
  - To upload a scanned receipt:
    - a. Click Browse, select a file to upload and click Open. By default, the image file name is used as the receipt name. You can modify the receipt name but you cannot leave this field blank.
    - b. All fields except the receipt name are optional.
    - c. Click Upload Receipt.

- To fax in a receipt:
  - a. Click the Print Fax Cover Sheet button.

- b. Complete the reference data fields. All fields except the receipt name are optional
- c. Click Save and Continue. Review the fields that display on the fax cover sheet and ensure that you selected the correct transaction.
- d. Print the displayed cover sheet and then fax your receipts to the number indicated on the cover sheet. The cover sheet must be the

first page of your fax transmission, followed by the individual receipt images.

If you find you have attached the receipt to the wrong transaction, contact the P-Card Administrators to delete the receipt.

You can choose to receive email notifications when you receipts are available to view. To receive these notifications, you must log in to PaymentNet on a non-mobile device, click My Profile, select the Receipt Images Attached notification on the General Information tab, then hit Save.

To upload receipts for multiple transactions:

1. Select Transactions > Manage. Or, while [viewing other information about an account](#), select Take me to > Transaction List - Last 30 Days to see a list of recent transactions for the current account.
2. Select the transactions to which you want to attach receipts.
3. Click Upload Receipt.
4. Click Browse, select a file to upload, and click Open. By default, the image file name is used as the receipt name; you can modify the receipt name but you cannot leave this field blank.

Note: Only PDF, JPG, GIF, TIFF, and PNG file types are allowed. The scanned image file must be no larger than 5 MB.

5. Complete the reference data fields in [Receipt Reference Data Fields](#). All fields except the receipt name are optional.
6. Click Upload Receipt.

## Fax Sheet Example

# J.P.Morgan



- Fax this cover sheet and your receipts for the transactions listed below to **312-275-2142 or 844-253-4853**
- The Fax cover sheet must be the first page of your Fax transmission, followed by your receipts. The barcode identifies the selected transactions to which the receipts will be attached.
- Never re-use the same Fax cover sheet for more than one Fax transmission. If you Faxed the wrong receipts, if the receipts appear unclear, or if you want to send additional receipts for the same transactions, you must return to PaymentNet and print another fax cover sheet. Use the new fax cover sheet to send additional receipts.
- If there are receipt images already attached to a transaction when you Fax additional receipts, PaymentNet will add a new PDF file with images of the additional receipts; they will not be combined into one PDF File.
- CAUTION: Please mask any confidential/private information on your receipts.

**Organization ID:**  
US64306

**Employee Name:**

**Generated Date:**

**Coversheet ID:** 66552002

**Employee ID:**

| Transaction Date | Transaction ID | Merchant | Amount |
|------------------|----------------|----------|--------|
|                  |                |          |        |

## 28. WIU P-Card Travel Transactions

### Transaction Custom Fields

Audit

Grant Approval

Reference Number

Traveler Last Name  → Last name of Traveler

Traveler First Name  → First name of Traveler

Destination  → City, State

Travel Begin Date  → mmddyyyy

Travel End Date  → mmddyyyy

Transaction Notes

Jane Doe attended a conference in Springfield, IL for Paymentnet Training from May 21, 2015 through May 23, 2015.

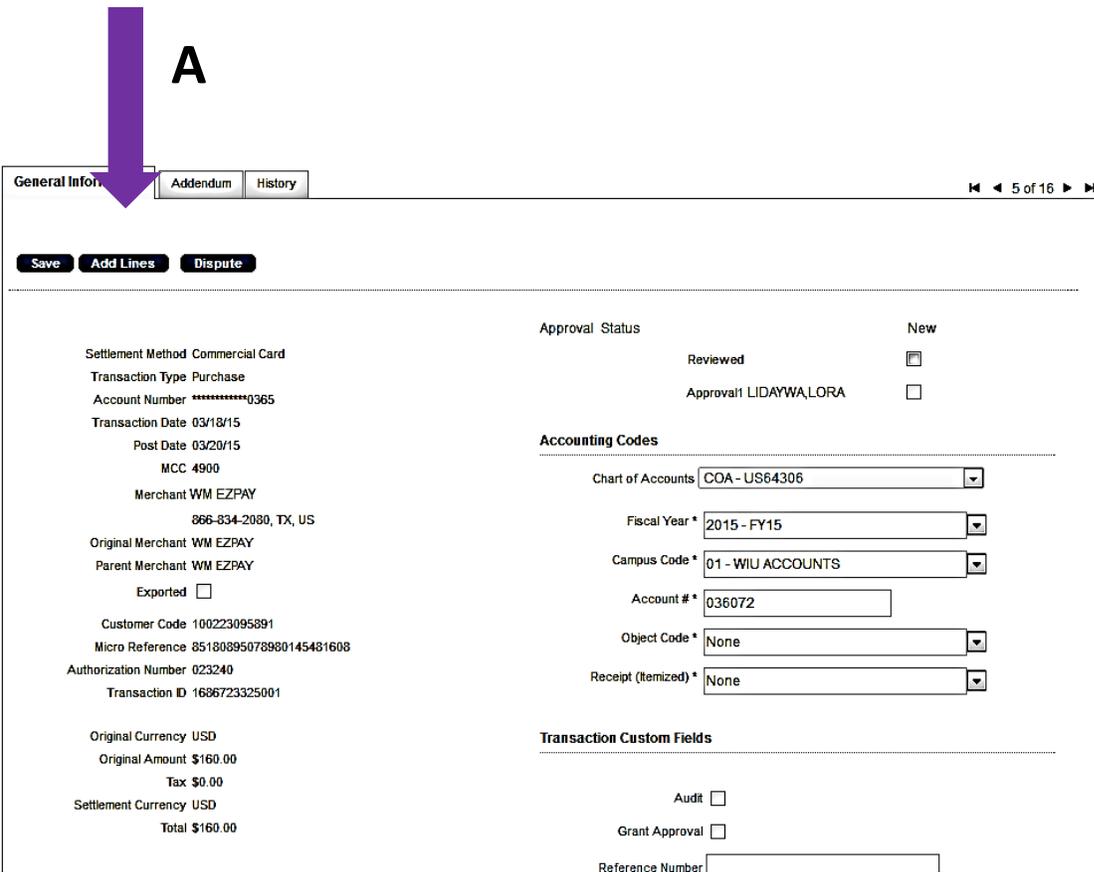
The following information is necessary in the Transaction Custom Fields for any transaction that has a travel subcode (**3940, 3945, 3950, 3955 and 4825**), which will also include registrations:

- Traveler's Last Name
- Traveler's First Name
- Destination (City, State)
- Travel Begin Date and Travel End Date (MMDDYYYY)
- Transaction Notes must state the purpose of travel

If the transaction is for multiple travelers – please see the following pages labeled “Splitting P-Card Transactions”.

**Note:** These fields (except Transaction Notes) should be blank if not for travel. After you have completed the required fields, check the “Reviewed” box and click “Save” (not shown on this example). This transaction is now complete for the remaining approval process.

## 29. Splitting P-Card Transactions



**A**

General Information | Addendum | History

Save | Add Lines | Dispute

Settlement Method Commercial Card  
Transaction Type Purchase  
Account Number \*\*\*\*\*0365  
Transaction Date 03/18/15  
Post Date 03/20/15  
MCC 4900  
Merchant WM EZPAY  
866-834-2080, TX, US  
Original Merchant WM EZPAY  
Parent Merchant WM EZPAY  
Exported   
Customer Code 100223095891  
Micro Reference 85180895078980145481608  
Authorization Number 023240  
Transaction ID 1686723325001

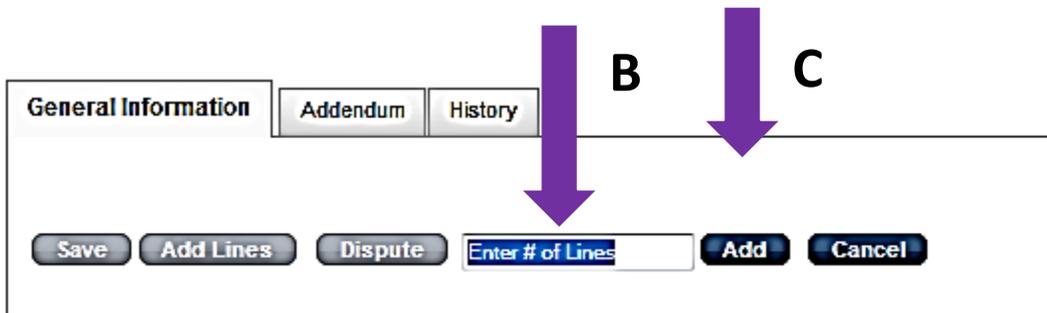
Approval Status  
Reviewed   
Approval LIDAYWA,LORA

Accounting Codes  
Chart of Accounts COA - US64306  
Fiscal Year \* 2015 - FY15  
Campus Code \* 01 - WIU ACCOUNTS  
Account # 036072  
Object Code \* None  
Receipt (Itemized) \* None

Transaction Custom Fields  
Audit   
Grant Approval   
Reference Number

If you want to split your allocation between more than one account/subcode or if there are multiple travelers for one transaction – Click “Add Lines” (see A).

Enter the number of lines that you’d like to split between multiple accounts, travelers or subcodes (see B). The number of lines entered must be at least 2. Then click “Add” (see C).



**B** **C**

General Information | Addendum | History

Save | Add Lines | Dispute | Enter # of Lines | Add | Cancel

A

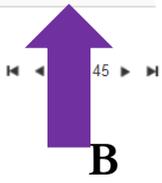


Line Totals  
100% \$ 11,560.00

Expand All   Collapse All

| Item | Item Description         | # of Units | Unit Price | Taxable                  | %     | Total    |        |     |
|------|--------------------------|------------|------------|--------------------------|-------|----------|--------|-----|
| ▶ 1  | Commercial Card Purchase | 1.00       | 7935.00    | <input type="checkbox"/> | 68.64 | 7,935.00 | Delete |     |
| ▶ 2  | Commercial Card Purchase | 1.00       | 600.00     | <input type="checkbox"/> | 5.19  | 600.00   | Delete |     |
| ▶ 3  | Commercial Card Purchase | 1.00       | 3025.00    | <input type="checkbox"/> | 26.17 | 3,025.00 | Delete | Add |

◀ 45 ▶



B

Once the number of lines has been selected, the screen view will change and you will proceed with entering the proper information.

(A) Expand All and Collapse All buttons on the Transaction Detail – General Information screen will allow users to expand and collapse all line items with a single click allowing the cardholder to expand for the accounting codes and transaction custom fields and enter detail for each traveler and/or account. You can quickly add or delete another item without starting over (see B).

A

| Item | Item Description         | # of Units | Unit Price | Taxable                  | %     | Total |        |
|------|--------------------------|------------|------------|--------------------------|-------|-------|--------|
| 1    | Commercial Card Purchase | 1.00       | 53.33      | <input type="checkbox"/> | 33.33 | 53.33 | Delete |

100% \$ 160.00

**B** →

**Accounting Codes**

Chart of Accounts: COA - US64306

Fiscal Year: 2015 - FY15

Campus Code: 01 - WIU ACCOUNTS

Account #: 036072

Object Code: None

Receipt (Itemized): None

**Transaction Custom Fields**

Audit

Grant Approval

Reference Number: \_\_\_\_\_

Traveler Last Name: \_\_\_\_\_

Traveler First Name: \_\_\_\_\_

Destination: \_\_\_\_\_

Travel Begin Date: \_\_\_\_\_

Travel End Date: \_\_\_\_\_

**C**

---

**B** →

**Accounting Codes**

Chart of Accounts: COA - US64306

Fiscal Year: 2015 - FY15

Campus Code: 01 - WIU ACCOUNTS

Account #: 036072

Object Code: None

Receipt (Itemized): None

**Transaction Custom Fields**

Audit

Grant Approval

Reference Number: \_\_\_\_\_

Traveler Last Name: \_\_\_\_\_

Traveler First Name: \_\_\_\_\_

Destination: \_\_\_\_\_

Travel Begin Date: \_\_\_\_\_

Travel End Date: \_\_\_\_\_

**C**

### 30. Queries – Searching for Transactions

#### 1. Quick Query

Quick queries let you perform a basic search using pre-selected fields and values.

- a. Select **Transactions > Manage**.
- b. Select a query field from the **New Query** drop-down list.
- c. In the text box, enter your search criteria.
- d. Click the **Go** button.

#### 2. Advanced Query

You can also create an advanced query by defining the search criteria to locate just those transactions you need.

a. Select **Transactions > Query**.

Transactions - Advanced Query Return to Transaction List

---

[Process](#) [Reset](#)

\* Required Fields Query: (New Query)

---

**Date Range**

|   | Field                                  | Operation                                | Value  |                     |
|---|--|--|--|---------------------|
| 1 | <input type="text" value="Post Date"/> | <input type="text" value="Is Relative"/> | <input type="text" value="Last Days"/> <input type="text" value="30"/> | <a href="#">Add</a> |

---

**Criteria**

|   | Field                                       | Operation                                | Value                |  |
|---|---|--|----------------------|--|
| 1 | <input type="text" value="Account Number"/> | <input type="text" value="Begins With"/> | <input type="text"/> | <a href="#">Delete</a> <a href="#">Add</a> |

---

**Hierarchy**

Include Children [Add](#)

---

**Order By**

| Field | Order Sequence |                     |
|-------|----------------|---------------------|
|       |                | <a href="#">Add</a> |

b. Enter your date range:

- **Field.** Select **Post Date** or **Transaction Date** from the drop-down list.
- **Operation.** Select the operation to measure the field value. You can select Cycle Is, Is Between, Is Equal To, or Is Relative. For example, Is Relative is a date range or a period of time relative to the current date; Last Week is a relative date range.
- **Value.** Enter or select the value in the appropriate boxes. Dates should be in the MM/DD/YYYY format.

c. Enter your criteria:

- **Field.** Select a field from the drop-down list. Available fields are listed in alphabetical order.
- **Operation.** Select the operation to measure the field value. The available operations vary based on the selected Field.
- **Value.** Enter or select the value in the appropriate boxes. Dates should be in the MM/DD/YYYY format.

d. If you need additional rows of criteria click the **Add** link and enter the

criteria

to delete a row, click the **Delete** link.

- e. In the **Order By** section, specify the order in which you want the data columns to display in the results:
  - Click the **Add** link
  - Select the **Field**
  - Select the **Order Sequence**, either Ascending or Descending.
- f. Click the **Process** button to run the query. The results display on the Transaction List Screen.

### 3. Save Query

After running your query, you can save it so that it is available to run again any time you need it.

The screenshot shows the 'Transaction List' interface. At the top, there are two buttons: 'Select All Pages' and 'Clear All Pages'. Below these is a query selection area with a dropdown menu currently set to '(New Query)' and a 'Save Query' button highlighted with a red box. Below the query area is a table with the following structure:

| <input type="checkbox"/> |  |   | Cardholder Last Name | Cardholder First |
|--------------------------|--|---|----------------------|------------------|
| <input type="checkbox"/> |  |   | ACCOUNT              | TEST             |
| <input type="checkbox"/> |  | ← | ACCOUNT              | TEST             |
| <input type="checkbox"/> |  | → | ACCOUNT              | TEST             |

- a. Click the **Save Query** link located next to the query drop-down list on the Transaction List screen.
- b. Enter a name for the query in the text field.
- c. Click **Save**. The saved query is now available from the drop-down list.
- d. The results of the default query display every time you view the Transaction List screen. Click **Set as Default Query** to make the current query the default.

## 31. Disputing a Transaction

You can dispute a charge to your card account. For example, if you have an incorrect charge or a billing error, or if the merchandise you received is not as described, you can dispute the charge. (Sales tax charged is not a reason to dispute). **Before disputing a transaction, you must first attempt to resolve the issue directly with the**

**merchant. If a transaction is from a fraudulent charge – DO NOT DISPUTE.**

1. Select **Transactions > Manage**.
2. Click the transaction you want to dispute. The Transaction Detail – General Information screen displays.
3. Click **Dispute**.
4. Confirm your **E-mail Address**.
5. Select the **Dispute Reason** from the drop-down list. The screen refreshes and may require additional input.
6. Enter any additional information, if necessary
7. Click **Submit**.

Note: You can track the status of your dispute online on the Transaction List screen.

-  = Dispute in Process
-  = Dispute Submitted
-  = Dispute Resolved

Click the colored squares and follow the steps to cancel or resolve your dispute.

## **32. Approving Transactions**

Once a cardholder reviews transaction and marks them as Reviewed, you can verify that the transactions meet organizational guidelines and mark them as Approved. If there are transactions awaiting your approval, a link displays in the Items Awaiting Your Action panel on the Welcome screen. Click this link to see a list of these transactions on the Transaction List screen.

1. To approve a single transaction:
  - a. On the **Transaction List** screen, click the transaction to view details.
  - b. On the Transaction Detail – General Information screen, review the transaction and make necessary changes; for example, you might want to edit the accounting codes.
  - c. Click the **Approve** button.
  - d. Click **Save**
2. To approve multiple transactions at once:
  - a. On the **Transaction List** screen, select the transactions you want to approve.
  - b. Click the **Approve** button.
  - c. Click **Save**

If transactions that a cardholder has reviewed do not meet your organizational

guidelines, you can mark them as Rejected. You must provide a reason for the rejection, and you can also provide a detailed explanation or further instructions for the cardholder.

When a transaction is rejected, it is returned to the cardholder as a new transaction that needs to be reviewed. The cardholder must address the issues and resubmit the transaction for approval.

3. To reject a single transaction:
  - a. On the Transaction List screen, click the transaction to view details.
  - b. On the Transaction Detail – General Information screen, select the **Reject** button.
  - c. Select a reason from the **Reason for Rejecting Transaction** drop-down list.
  - d. Optionally, enter comments in the **Additional Information** field to explain the rejection. Comments are required if the reason you selected is Other.
  - e. Click **Save**.

Approval Status – Reviewed

---

Reviewed HELMS, BONNIE

Approval1 LIDAYWA, LORA

Approve  Reject

Reason for Rejecting Transaction \*

Additional Information

200 characters maximum

Approval Status – Reviewed

---

Reviewed HELMS, BONNIE

Approval1 LIDAYWA, LORA

Approve  Reject

Reason for Rejecting Transaction \*

Additional Information

- Select...
- Incorrect accounting code allocation
- Incomplete or insufficient line item information
- Insufficient transaction notes and comments
- Incorrect approver sequence or additional approver needed
- Missing receipts
- Invalid receipts
- Other

### 33. Multiple P-Card Roles

#### (Custom Cardholder and Transaction Approver)



The home button (see A) is now listed next to the Transactions drop-down. If a user has more than one responsibility in PaymentNet (ex: reviewer and approver), the user will now have to switch between them by selecting from the System Role drop-down in the top right (see B).

Only the roles assigned to the individual's User ID will be visible. PaymentNet will default to one of the roles in the list, and the default role will be presented each time the user logs in. Users are encouraged to select a preferred default role on the My Profile screen. **Again, this is only for those users who have more than one responsibility.** Below is a sample screenshot of the **My Profile** - General Information screen where the default role can be set (see C). This is also the screen where users can select their e-mail notification options (see D). Make sure to hit Save if any of the settings have been changed.

The screenshot shows a user profile page with the following elements:

- Navigation tabs: General Information (selected), Screen Views, Bank Information, Accounts.
- Buttons: Save.
- User ID: 905720372
- Name: BAXTER, CYNTHIA
- E-Mail Address: CA-Baxter@wiu.edu
- Options for E-mail notifications:
  - Reports
  - Transactions for Review
  - Transactions for Approval
  - Import Files
  - Export Files
  - Payments
  - Mappers
  - Unreconciled Orders
  - Orphaned Transactions
  - Account Request Errors
  - Mass Update Completion
  - Receipt Images Attached
  - Compliance Monitoring
  - Critical E-Mail Failures
- Edit Log In Information
- [Change Password](#)
- [Change Security Questions](#)
- Edit E-Mail Address
- [Change E-Mail Address](#)
- Default Role:

Users can switch to a different role in the list at any time. Selecting a new role will refresh the user's screen view and display the Welcome screen with the new role selected. Unsaved changes prior to switching roles will be lost, however a warning message will be presented to remind users to save their changes. To ensure important notifications are not missed as users switch between roles, a new notification icon (yellow triangle) will be introduced. The icon will be displayed next to the list when notifications appear in the Items Awaiting Your Action and Alerts sections on the Welcome screen. The notification icon will allow users to easily see when there are important items that require their attention for one or more roles. The roles with action items and alerts will be displayed when the user clicks on the notification icon.

Users will also need to be more thoughtful about the actions they take for a specific role. When making updates, users should remember that the action will be tied to the role currently selected. For example, if a user creates a report as a cardholder, the report will be tied to the cardholder role and will only be available for download when the cardholder role is selected.

### 34. Reminders:

-Transaction notes need to include enough detailed information to answer the 5 W's - who, what, when, why, and where. If equipment is purchased, include unit cost in transaction notes. If sufficient information is not provided, you will be contacted by Accounts Payable during the audit process.

-Travel transactions, including registrations, must have the following information added to the **transaction custom fields**: traveler last name, traveler first name, destination

(city and state), travel begin date (mmddyyyy), and travel end date (mmddyyyy). **Do NOT include dashes or slashes in the date.** Enter only the two-digit month, two-digit date, and four-digit year leaving no spaces. The purpose of the travel must be added to the transaction notes.

- If multiple travelers or multiple accounts or subcodes are being used on one transaction, click on Add Lines during the review process. Once the number of lines is selected, click on the triangle above each line number to open up the accounting codes and transaction custom fields and enter detail for each traveler and/or account.

-Transactions should be reviewed and approved within 30 days of posting to PaymentNet.

-If VP approval is required, please add to the transaction notes when approval was received (back-up documentation of VP approval should be attached to the transaction through receipt imaging and submitted with the statement).

### **35. Approval Thresholds**

All purchases (including those made using a P-card) will require the following approvals:

- \$0 to \$4,999 – fiscal Agent Approval
- \$5,000 to \$99,999 – Vice Presidential or Associate Vice-Presidential Approval (Vice President Academic Affairs/Provost, Vice President for Student Success, Vice President for Finance and Administration, or the Vice President for Enrollment Management) \*

\*For departments who report directly to the President (other than the VPs listed above), purchases \$5,000-\$9,999 require Vice President for Finance and Administration approval, and \$10,000 and above require Presidential approval.

- \$100,000 and above – Presidential Approval

While the approval levels are changing to further support departmental control, the expectation remains that expenditures should be made only for essential items/purchases and that departmental spending should be limited and closely monitored. This applies to all accounts and fund sources. Departments that over-expend their appropriated budget(s) may face penalties, including the loss of future spending authority. An essential expense is considered one, which if not made, would cause a University or departmental standstill, or lead to penalties for the University. Essential spending also includes purchases necessary to maintain or protect the University community's health, safety, or physical well-being, as well as those required to complete the duties of a division/department. Fiscal agents are responsible for financial maintenance and management in their areas.

Purchases of \$250,000 to \$499,999 require prior approval from the President of the

University, legal, and the Vice President for Finance and Administration.

Purchases of \$500,000 or more require prior approval of the Board of Trustees of Western Illinois University. The Board meets four times a year. Departments are encouraged to plan accordingly. Agenda items for meetings are due one month in advance.

## P-CARD Cardholder Agreement

**Please initial each item below regarding the use of the Western Illinois University  
P-Card assigned for official University business only.**

\_\_\_\_\_ As a Cardholder, I agree to comply with the terms and conditions of this agreement. I further understand that attendance at training is mandatory prior to a P-Card being released to me.

\_\_\_\_\_ As a Cardholder, I agree to accept responsibility and accountability for the protection and proper use of the P-Card. I understand that the P-Card is intended for the purchase of items for University-related business. I further understand that the University will review the use of the P-Card and it is my responsibility to verify the accuracy of the monthly statements from the bank. I understand that I am accountable for all charges made to the P-Card.

\_\_\_\_\_ If the P-Card is lost, stolen or misplaced, I understand that it is my responsibility to immediately notify the Bank and the P-Card Administrator.

\_\_\_\_\_ I agree to the following responsibilities:

1. Not to use the P-Card for personal purchases
2. Not to use the P-Card for purchasing items on the Prohibited and Restricted Purchases list
3. To purchase from the University=s Prime Vendor Contracts.
4. To purchase ethically, fairly and without conflict of interest; to seek the best value, and to support the development of businesses which are woman-owned, minority-owned or owned by persons with disabilities
5. Not to loan my P-Card to any person.
6. To obtain an itemized receipt for every transaction and attach it to the transaction in PaymentNet via receipt imaging.

\_\_\_\_\_ I certify that the materials/services that will be purchased with the P-Card will be verified for receipt; that the purchase of these services or materials will be in accordance with all applicable laws, rules and regulations of the State of Illinois, the Board of Trustees of Western Illinois University and any other applicable jurisdiction; and the amount authorized will be correct.

\_\_\_\_\_ I understand that P-Card Administrators will perform a search on the OFAC (U.S. Department of Treasury Office of Foreign Assets Control) Sanction List before an application can be approved.

\_\_\_\_\_ I understand that the University may terminate my privilege to use the P-Card at any time and for any reason. I will return the P-Card to the University immediately upon request or termination of employment or transfer between departments.

\_\_\_\_\_ Non-adherence to any of the above procedures will result in revocation of the individual Cardholder=s privileges. I understand that improper or fraudulent use of PaymentNet is a violation of University Policy and will be handled in accordance with the rules and regulations dealing with disciplinary action. Should I fail to use the P-Card properly, I authorize Western Illinois University to deduct from my salary or from any other amounts payable to me, an amount equal to the total of the improper purchases. If Western Illinois University initiates legal proceedings to recover amounts owed by me under this Agreement, I agree to pay legal fees incurred by the University in such proceedings.

| <b>APPROVALS</b>  |   |                                 |
|---|---|---------------------------------|
| Cardholder's Printed/Typed Name   | Cardholder Signature                    | Date                            |
| As department/division head, I approve issuance of a P-Card to the above staff/faculty employee and assume overall responsibility for the Western Illinois University Procurement Card. |   |                                 |
| Department/Division Heads<br>Printed/Typed Name   | Department/Division Heads Signature     | Date                            |
| Vice-President or President's<br>Printed/Typed Name   | Vice-President or President's Signature | Date                            |
| Purchasing Approval: _____  |   |                                 |
| Training Date _____   | Date P-Card issued _____                | Date P-Card Manual issued _____ |



**P-Card Higher Transaction  
& Monthly Limit Request**

**CARDHOLDER INFORMATION**

First Name: \_\_\_\_\_ Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
E-mail: \_\_\_\_\_ Last 4 digits of card: \_\_\_\_\_  
Work Phone: \_\_\_\_\_ Department: \_\_\_\_\_  
Cardholder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**REQUEST FOR CREDIT LIMIT CHANGE**

Increase monthly credit limit from: \$ \_\_\_\_\_ to \$ \_\_\_\_\_  
Increase single transaction limit from: \$ \_\_\_\_\_ to \$ \_\_\_\_\_  
Reason for Higher Transaction/Monthly Limit: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Temporary Increase \_\_\_\_\_ Date to reset to original limit \_\_\_\_\_ Permanent Increase \_\_\_\_\_

**APPROVALS REQUIRED FOR HIGHER CREDIT LIMITS**

Department Administrator: \_\_\_\_\_ Date: \_\_\_\_\_  
Vice President/President: \_\_\_\_\_ Date: \_\_\_\_\_  
Director of Purchasing: \_\_\_\_\_ Date: \_\_\_\_\_

**FOR USE BY P-CARD ADMINISTRATORS ONLY**

|   |                        |
|---|------------------------|
| Request Completed By: _____ Date: _____   | Orig: \$ _____         |
| Date Cardholder Notified via Email: _____ | Temp: \$ _____         |
| Account Reset to Original Limit           | Auto Reset Date: _____ |
| Confirmed By: _____ Date: _____           |                        |



**NON-CARDHOLDER  
REQUEST FOR PAYMENTNET ACCESS ONLY**

**NON-CARDHOLDER INFORMATION**

First Name: \_\_\_\_\_ Initial: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Employee ID number: \_\_\_\_\_ Department Name: \_\_\_\_\_  
Department Phone Number: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_  
PaymentNet Password: Western1 (temporary) \_\_\_\_\_

**PAYMENTNET INFORMATION**

**Access Level (Please Check One)**

- 0 – Cardholder access (Views only departmental transactions)
- 1 – Approver access (View/Approve all transactions within their department)
- 2 – Manager access (Views all transactions within their department and all departments beneath their department)
- 3 – Other – Please give explanation \_\_\_\_\_

**APPROVAL SIGNATURES**

\_\_\_\_\_  
Applicant Signature & Date

\_\_\_\_\_  
Applicant Name (Printed)

\_\_\_\_\_  
Department/Division Head's Signature & Date

\_\_\_\_\_  
Department/Division Head's Name (Printed)

**FOR USE BY P-CARD ADMINISTRATORS ONLY**

\_\_\_\_\_  
P-Card Administrator Signature & Date

\_\_\_\_\_  
P-Card Administrator Name (Printed)

Date set-up in PaymentNet \_\_\_\_\_ Date added to contacts \_\_\_\_\_

\_\_\_\_\_  
P-Card Administrator Signature & Date

\_\_\_\_\_  
P-Card Administrator Name (Printed)

Training Date \_\_\_\_\_ Date Manual issued \_\_\_\_\_

**P-Card Renewal Agreement**

**Please initial each item below regarding the use of the Western Illinois University P-Card assigned for official University business only.**

\_\_\_\_\_ As a Cardholder, I agree to comply with the terms and conditions of this agreement.

\_\_\_\_\_ As a Cardholder, I agree to accept responsibility and accountability for the protection and proper use of the P-Card. I understand that the P-Card is intended for the purchase of items for University-related business. I further understand that the University will review the use of the P-Card and it is my responsibility to verify the accuracy of the monthly statements from the bank. I understand that I am accountable for all charges made to the P-Card.

\_\_\_\_\_ If the P-Card is lost, stolen or misplaced, I understand that it is my responsibility to immediately notify the Bank and the P-Card Administrator.

\_\_\_\_\_ I agree to the following responsibilities:

1. Not to use the P-Card for personal purchases
2. Not to use the P-Card for purchasing items on the Prohibited and Restricted Purchases list
3. To purchase from the University's Prime Vendor Contracts.
4. To purchase ethically, fairly and without conflict of interest; to seek the best value, and to support the development of businesses which are woman-owned, minority-owned or owned by persons with disabilities.
5. Not to loan my P-Card to any person.
6. To obtain an itemized receipt for every transaction and attach it to the transaction in PaymentNet via receipt imaging.

\_\_\_\_\_ I certify that the materials/services that will be purchased with the P-Card will be verified for receipt; that the purchase of these services or materials will be in accordance with all applicable laws, rules and regulations of the State of Illinois, the Board of Trustees of Western Illinois University and any other applicable jurisdiction; and the amount authorized will be correct.

\_\_\_\_\_ I understand that the University may terminate my privilege to use the P-Card at any time and for any reason. I will return the P-Card to the University immediately upon request or termination of employment or transfer between departments.

\_\_\_\_\_ Non-adherence to any of the above procedures will result in revocation of the individual Cardholder=s privileges. I understand that improper or fraudulent use of PaymentNet is a violation of University Policy and will be handled in accordance with the rules and regulations dealing with disciplinary action. Should I fail to use the P-Card properly, I authorize Western Illinois University to deduct from my salary or from any other amounts payable to me, an amount equal to the total of the improper purchases. If Western Illinois University initiates legal proceedings to recover amounts owed by me under this Agreement, I agree to pay legal fees incurred by the University in such proceedings.

| <b>APPROVAL SIGNATURES</b>  |   |
|---|---|
| <p>_____</p> <p style="text-align: center;">Cardholder Signature &amp; Date</p>           | <p>_____</p> <p style="text-align: center;">Cardholder's Name (Printed)</p>         |
| <p>_____</p> <p style="text-align: center;">P-Card Administrator Signature &amp; Date</p> | <p>_____</p> <p style="text-align: center;">P-Card Administrator Name (Printed)</p> |
| <p style="text-align: center;">Date New Card Issued _____</p>                             | <p style="text-align: center;">Date Old Card Shredded _____</p>                     |

# Amazon Business Purchases

Amazon began collecting sales tax in Illinois on February 1, 2015. As a State agency, Western Illinois University is exempt from sales tax. The University must ensure that personal and business purchases are not made on the same Amazon account. P-Card holders interested in setting up an Amazon Business account can contact Lora Lidaywa in Purchasing at [LJ-Lidaywa@wiu.edu](mailto:LJ-Lidaywa@wiu.edu). They will then be sent an e-mail inviting them to join WIU's Amazon Business account. This account provides discounts and free shipping on eligible items totaling \$25 or more. Unlike Amazon Prime, there is no membership cost involved.

**amazon business**

## First Time User Registration Guide

1. You will receive an email inviting you to join your organization's Amazon Business account. Click on [SET UP YOUR ACCOUNT](#). **Invitations are time sensitive.**
2. If you do not receive your invitation, please check your spam folder. The email will come from [no-reply@Amazon.com](mailto:no-reply@Amazon.com).
3. Choose the scenario below that applies to you and follow the instructions.

### Scenario 1

Create a new business user account

If you have not previously used your work email address on Amazon.com, account set up is simple!

Enter your full name and choose your business password → Next step → Start shopping

### Scenario 2

Convert your existing Amazon Account

Sign in to the existing account that you use for business purchases on Amazon.com.

**Convert my existing Amazon account**  
to transfer my order history.

If you already have an Amazon account tied to your work email address and use this account solely for business purchases, you will migrate this existing account to your organization's Amazon Business account. Do not choose this option if you have made personal purchases on this account.

Start shopping

### Scenario 3

Separate Business and Personal Shopping

Sign in to the existing account you use for business/personal purchases on Amazon.com.

**Create a separate business account**  
so your order history stays private.

Choose a new email for your existing Amazon account. Your password stays the same

The email designated here, will be used to access your previous account, including existing order history and saved payments or shipping addresses.

Contact Amazon Business Customer Service at [www.amazon.com/gp/help/contact-us](http://www.amazon.com/gp/help/contact-us) or (866) 486-2360

## Separate Amazon.com Account for Business Transactions Required

**The Amazon.com account used for university purchases cannot be the same as the account used for personal purchases.** If a personal purchase is accidentally made on the account used for university purchases, the University must be reimbursed and Amazon must be contacted to add sales tax to the purchase. Personal purchases using the University account will be documented as a P-Card violation and reported to Internal Auditing, Ethics Officer, and Business Services/Purchasing Office. The creation of a separate account is important to ensure only business-related transactions receive tax exemption. All merchandise must be shipped to the University unless the employee is

approved to have an off-campus office. Using the tax-exempt account for personal use may cause the university to lose its tax-exempt status and the employee may be held liable for tax evasion or fraud. If you currently use your WIU email address for personal purchases, please follow scenario 3 in the set-up guide shown above.

A quick way to verify if you are logged into the Amazon Business account is to look in the top left corner for the correct logo:



### **Sales Tax Refunds**

Even though orders are placed through the Amazon Business for Education site, sales tax may still be charged on items you order from any seller who lists products for sale via the Amazon.com website. If you make a purchase with sales tax, departments should request a refund directly from Amazon. See the following link for more information.

[http://www.amazon.com/gp/help/customer/display.html/ref=help\\_search\\_1-1?ie=UTF8&nodeId=201133470&qid=1423844888&sr=1-1](http://www.amazon.com/gp/help/customer/display.html/ref=help_search_1-1?ie=UTF8&nodeId=201133470&qid=1423844888&sr=1-1)

## Object Codes for P-Card

|      |  |
|------|--|
| 0450 | EXP & OTH COST RECOV                         |
| 0663 | PROGRAM & REGISTRATION CHARGES               |
| 0685 | TICKET SALES                                 |
| 0775 | OTHER INCOME                                 |
| 1318 | CHARGES IN TRANSIT                           |
| 1334 | REC FROM THIRD PARTY                         |
| 1355 | A/R CLEARING                                 |
| 1380 | OTHER RECEIVABLE                             |
| 1505 | PURCH FOR RESALE-BEVERAGE                    |
| 1510 | PURCH FOR RESALE-CAP GOWN                    |
| 1515 | PURCH FOR RESALE-CARDS/STATIONERY            |
| 1525 | PURCH FOR RESALE-SOFTWARE                    |
| 1530 | PURCH FOR RESALE-EQUIPMENT                   |
| 1535 | PURCH FOR RESALE-FOOD                        |
| 1540 | PURCH FOR RESALE-MATERIALS                   |
| 1545 | PURCH FOR RESALE-GIFT ITEMS                  |
| 1550 | PURCH FOR RESALE-TEXT BOOKS                  |
| 1560 | PURCH FOR RESALE-LABOR                       |
| 1562 | PURCH FOR RESALE-PHONE CARDS                 |
| 1565 | PURCH FOR RESALE-TRADE PAPERBACKS            |
| 1570 | PURCH FOR RESALE-PRINT/DUP MAT               |
| 1575 | PURCH FOR RESALE-SOFT GOODS                  |
| 1580 | PURCH FOR RESALE-SUPPLIES                    |
| 1585 | PURCH FOR RESALE-USED BOOKS                  |
| 1590 | PURCH FOR RESALE-SUNDRIES/SNACKS             |
| 1595 | PURCHASE FOR RESALE-NOT ELSEWHERE CLASSIFIED |
| 1610 | EVENT DEPOSITS (FOUNDATION ONLY)             |
| 1635 | COST OF SALES (CONCESSIONS/FOOD)             |
| 1640 | CS-CUSTOM ITEMS                              |
| 1695 | COST OF SALES (NON-FOOD)                     |
| 2525 | CREDIT CARDS PAYABLE                         |
| 2540 | UTILITIES PAYABLE                            |
| 2580 | A/P CLEARING ACCTS                           |
| 3110 | OFFICE & LIBRARY SUPPLIES/COMPUTER SUPPLIES  |
| 3150 | OFFICE & LIBRARY EQUIPMENT LESS THAN \$100   |
| 3160 | FOOD & FOOD SUPPLIES                         |
| 3180 | COPYING/PRINTING                             |
| 3205 | ATHLETIC SUPPLIES                            |
| 3210 | EDUCATIONAL & INSTRUCTIONAL SUPPLIES         |
| 3220 | MEDICAL/SCIENTIFIC/LABORATORY SUPPLIES       |
| 3225 | VETERINARY SUPPLIES                          |

|      |   |
|------|---|
| 3230 | MEDICAL/SCIENTIFIC/LABORATORY EQUIPMENT UNDER \$100 |
| 3420 | MECHANICAL SUPPLIES                                 |
| 3460 | HOUSEHOLD/LAUNDRY & CLEANING SUPPLIES               |
| 3470 | FARM/GARDEN SUPPLIES                                |
| 3472 | FEED  |
| 3480 | ROCK SALT/CALCIUM CHLORIDE FOR ROAD USE             |
| 3490 | HOUSEHOLD/LAUNDRY/CLEANING EQUIP UNDER \$100        |
| 3510 | COAL & COKE   |
| 3520 | FUEL OIL & BOTTLED GAS                              |
| 3530 | GAS/OIL & ANTI-FREEZE FOR OFF-ROAD EQUIPMENT        |
| 3550 | WEARING APPAREL                                     |
| 3560 | SMALL TOOLS UNDER \$100                             |
| 3570 | EQUIP NEC UNDER \$100                               |
| 3574 | TRAINING MAT/EDUC UNDER \$100                       |
| 3590 | COMMODITIES NOT ELSEWHERE CLASSIFIED                |
| 3591 | PROMOTIONAL ITEMS (NEEDS VP APPROVAL)               |
| 3592 | AWARDS & PLAQUES                                    |
| 3593 | CONFERENCE SUPPLIES                                 |
| 3596 | OPERATING SUPPLIES                                  |
| 3598 | EVENT/ACTIVITY SUPPLIES                             |
| 3710 | REPAIR & MAINTENANCE, AUTOMOTIVE EQUIP              |
| 3720 | PARTS & FITTINGS - AUTOMOTIVE EQUIP                 |
| 3730 | GASOLINE/OIL/ANTIFREEZE                             |
| 3780 | AUTO SERVICES NOT ELSEWHERE CLASSIFIED              |
| 3790 | AUTO EXPENSES NOT ELSEWHERE CLASSIFIED              |
| 3940 | TRAVEL IN-STATE - VENDOR PAYMENT                    |
| 3945 | TRAVEL IN-STATE - SCOUTING/RECRUITING               |
| 3950 | TRAVEL OUT-OF-STATE - VENDOR PAYMENT                |
| 3955 | TRAVEL OUT-OF-STATE - SCOUTING/RECRUITING           |
| 4110 | REPAIR & MAINT/OFFICE/HOUSEHOLD EQUIPMENT           |
| 4111 | PARTS FURN/OFF EQUIP                                |
| 4120 | MAINT CONTRACTS/REP & MAINT OFFICE EQUIP            |
| 4140 | REPAIR & MAINTENANCE-REAL PROPERTY                  |
| 4141 | R&M REAL PROPERTY - PARTS                           |
| 4150 | REPAIR & MAINT-MACHINERY & MECHANICAL EQUIP         |
| 4151 | PARTS/MACHINERY & MECH EQUIP                        |
| 4160 | REPAIR & MAINT-ELECTRONIC DATA PROCESSING EQUIP     |
| 4161 | PARTS EDP EQUIP                                     |
| 4190 | REPAIR & MAINT-NOT ELSEWHERE CLASSIFIED             |
| 4191 | PARTS - NEC   |
| 4200 | IN-HOUSE REPAIR & MAINT - MERCHANDISE               |
| 4210 | RENTAL - OFFICE EQUIPMENT                           |
| 4211 | LEASE/PURCHASE - OFFICE EQUIPMENT                   |
| 4220 | RENTAL MOTOR VEHICLES                               |
| 4222 | CHARTERED BUS                                       |
| 4223 | CHARTERED AIRCRAFT                                  |

|      |   |
|------|---|
| 4230 | RENTAL - REAL PROPERTY                          |
| 4240 | RENTAL - MACHINERY & EQUIPMENT                  |
| 4250 | RENTAL - ELECTRONIC DATA PROCESSING EQUIP       |
| 4260 | RENTAL - FILM & AUDIO/VISUAL AIDS               |
| 4290 | RENTAL - NOT ELSEWHERE CLASSIFIED/TEMP LODGING  |
| 4291 | TEMPORARY LODGING                               |
| 4295 | LODGING - TEMPORARY - SCOUTING/RECRUITING       |
| 4310 | LEGAL FEES                                      |
| 4320 | BOOKBINDING & PROCESSING SERVICES               |
| 4330 | ADVERTISING                                     |
| 4340 | AUDIT & MGT SERV                                |
| 4345 | COMPUTER SOFTWARE                               |
| 4350 | STATISTICAL & TABULATION SERVICES               |
| 4360 | MEDICAL CONSULTANT FEES                         |
| 4370 | HOSPITAL & MEDICAL SERVICES - VENDOR PAYMENTS   |
| 4375 | PRESCRIPTIONS - VENDOR PAYMENTS                 |
| 4380 | BLDG & GROUND MAINT (FOR SVC NOT PARTS)         |
| 4390 | PROFESSIONAL & ARTISTIC SERVICES - NEC          |
| 4391 | OFFICIATING                                     |
| 4392 | PROF ENTERTAINMENT                              |
| 4395 | BROADCAST PROGRAMS                              |
| 4510 | SURETY BONDS & INSURANCE PREMIUMS               |
| 4520 | FREIGHT/FEDERAL EXPRESS & DRAYAGE               |
| 4540 | OPERATING TAXES/LICENSES & FEES                 |
| 4545 | ROYALTIES                                       |
| 4552 | RECRUIT/SCOUT TRAVEL                            |
| 4555 | TRAVEL - NON-EMPLOYEE/VENDOR PAYMENT            |
| 4556 | GROUP/TEAM TRAVEL                               |
| 4557 | RECRUIT TRAVEL/VENDOR                           |
| 4566 | INTERVIEWEE EXPENSES/VENDOR PAYMENT             |
| 4570 | EMPLOYEE TUITION & FEES                         |
| 4595 | EMPLOYEE MOVING EXPENSES/VENDOR PAYMENT         |
| 4657 | CREDIT CARD FEES                                |
| 4660 | CONTRACTUAL SERVICES - NOT ELSEWHERE CLASSIFIED |
| 4661 | LAUNDRY & LINEN                                 |
| 4662 | CONTRACT LABOR                                  |
| 4665 | CATERING/ MEALS                                 |
| 4666 | CATERING/MEALS - REC                            |
| 4667 | CATERING/MEALS - PRE-SEASON                     |
| 4669 | RECRUITING - ENTERTAINMENT                      |
| 4670 | FLOWERS-INDIVIDUAL (FOUNDATION ONLY)            |
| 4671 | ALCOHOLIC BEVERAGES (FOUNDATION ONLY)           |
| 4672 | ENTERTAINMENT                                   |
| 4710 | GAS (UTILITIES)                                 |
| 4720 | ELECTRICITY                                     |
| 4730 | WATER   |

|      |  |
|------|--|
| 4790 | UTILITIES - NOT ELSEWHERE CLASSIFIED               |
| 4810 | SUBSCRIPTIONS                                      |
| 4825 | REGISTRATION FEES & CONFERENCE EXPENSES/VENDORS    |
| 4826 | REGISTRATION - WEBINAR                             |
| 4827 | ENTRY FEE (ATHLETICS ONLY)                         |
| 4830 | ASSOCIATION DUES (DEPT/UNIV)                       |
| 4831 | PERSONAL/EMP MEMBERSHIPS (NEEDS VP APPROVAL)       |
| 4860 | PHOTOGRAPHIC SERVICES                              |
| 4870 | POSTAL CHARGES                                     |
| 4940 | REMODEL/RENOVATE UNDER \$5000                      |
| 4950 | SITE IMPROVEMENTS (UNDER \$5000 CONTRACTUAL)       |
| 4980 | FIXED EQUIPMENT UNDER \$5000                       |
| 4990 | ASBESTOS ABATEMENT                                 |
| 5140 | AC &/OR CON OF STRUC                               |
| 5150 | REMODEL/RENOVATION (OVER \$5000)                   |
| 5170 | SITE IMPROVEMENTS (OVER \$5000)                    |
| 5190 | UTILITIES  |
| 5310 | FIXED EQUIPMENT                                    |
| 5510 | OFFICE FURNITURE & EQUIPMENT (\$100 & UP)          |
| 5520 | HOUSEHOLD EQUIPMENT & FURNISHINGS (\$100 & UP)     |
| 5540 | SCIENTIFIC INSTRUMENTS & APPARATUS (\$100 & UP)    |
| 5550 | TRAINING MATERIALS/EDUC EQUIP/BOOKS (\$100 & UP)   |
| 5560 | COMPUTER & ELEC DATA PROCESSING EQUIP (\$100 & UP) |
| 5565 | COMPUTER EQUIPMENT-REST (5 ACCTS ONLY)             |
| 5610 | MACHINERY/IMPLEMENTS & MAJOR TOOLS (\$100 & UP)    |
| 5620 | NON-PASSENGER AUTOMOBILES (\$100 & UP)             |
| 5630 | PASSENGER AUTOMOBILES (\$100 & UP)                 |
| 5640 | LIVESTOCK (\$100 & UP)                             |
| 5680 | EQUIPMENT<1000                                     |
| 5690 | EQUIPMENT NOT ELSEWHERE CLASSIFIED (\$100 & UP)    |
| 5699 | EQUIPMENT NOT OWNED                                |
| 5910 | LIBRARY BOOKS                                      |
| 5911 | LIBRARY BOOKS - NON-CAP EXP                        |
| 7112 | TELE OTHER CHARGE                                  |
| 7210 | TELECOMM REPAIR & MAINTENANCE                      |
| 7220 | RENTAL - TELEPHONE SERVICES & EQUIPMENT            |
| 7230 | RENTAL - DATA COMMUNICATION SERVICES & EQUIP       |
| 7240 | RENTAL - RADIO COMMUNICATION SERVICES & EQUIP      |
| 7250 | RENTAL - OTHER COMMUNICATION SERVICES & EQUIP      |
| 7260 | PARTS - TELEPHONE & RADIO                          |
| 7280 | TELE/DATA/RADIO/OTHER COMM EQUIP (\$100 & UP)      |
| 7285 | TELEPHONE/RADIO/OTHER COMM EQUIP UNDER \$400       |
| 7290 | TELECOMMUNICATION SVCS – NOT ELSEWHERE CLASSIFIED  |
| 7291 | OFF CAMPUS LINE SERVICE                            |
| 7292 | CELLULAR SERVICE                                   |
| 7300 | VIDEO CONFERENCING                                 |

|      |  |
|------|--|
| 9090 | PRIZES/PREMIUMS/AWARDS (NEEDS VP APPROVAL) |
| 9095 | TORT CLAIMS                                |
| 9115 | BOOKS (ATHLETICS)                          |
| 9190 | GRANT AWARDS & LOANS                       |
| 9702 | GUARANTEES (ATHLETICS ONLY)                |

# Visual Identity Guidelines

<http://www.wiu.edu/vpaps/marketing/>

## Policy on Logo & Trademark Usage

File code: ADM.LOGOUSAGE.POL

Approval Date: Jan. 21, 2020

Approved By: President

To provide a uniform and consistent image for Western Illinois University, individual logos or seals may not be used by schools, departments, or other academic and administrative units of the University. These procedures have been established to ensure that the Western Illinois University logos, wordmarks and trademarks are used appropriately and are used as the official logo(s) for all University departments and divisions (with the exception of student organizations and/or limited-use special events).

The block "W" Western Illinois University (vertical or horizontal) logo, also known as the "academic logo," must be used for all schools, colleges, departments, offices, centers, institutes, programs and other units of the University.

Departments and divisions that would like to have a department logo must use the approved design to add the department/division/school name. All logos must be created and approved through University Marketing prior to printing/production. Email [marketing@wiu.edu](mailto:marketing@wiu.edu) for assistance.

The block "W" Western Illinois University logo must appear on all official University stationery, business cards and envelopes.

The Western Illinois Rocky head, with the designation Western Illinois, Western Illinois University, or WIU Leathernecks word marks, are used by Intercollegiate Athletics and student-related functions and organizations. This logo suite is known as the "athletic and spirit" logo.

The logos are not to be used in any way that does not conform to the visual identity standards set by the University. Logos may not be manipulated or altered.

Western Illinois University departments and organizations must adhere to logo usage policies and guidelines. Complete logo usage guidelines are available at [wiu.edu/brand](http://wiu.edu/brand).

Permission for logo, trademark, and wordmark usage, is administered and granted through University Marketing and/or University Relations.

Any WIU trademark (logos: block W and Rocky head, and/or wordmarks: Western Illinois University, Leathernecks, WIU) appearing on apparel, hats, coffee mugs, pens, etc. must be produced by a vendor licensed through Western's licensing partner, CLC.

For more information on ordering licensed WIU products to promote your organization, department, or event, call 298-1868 or email [Marketing@wiu.edu](mailto:Marketing@wiu.edu). Approval for the use of WIU trademarks will not be granted to vendors not licensed through CLC. Licensed vendors can be found at [clc.com/license-search](http://clc.com/license-search).

## Day-to-Day Operations of the University

Vendors applying logos and/or word marks to their products provided specifically to the University for the sole purpose of satisfying the day-to-day operations of performing official University business may be exempt from licensing. A written request for exemption must be received by University Marketing prior to production of any products along with a photograph, illustration, or detailed description of the product. A comprehensive narrative detailing the intended use of the product(s) and justifying the determination of exempt status must accompany the artwork.

## Commemorative Logos

Schools, colleges, departments, offices, centers, institutes, programs, and other units of the University wishing to commemorate an anniversary or special event by creating a unique logo may do so with permission from University Marketing. All artwork must be submitted and approved by University Marketing prior to use of the commemorative logo.

A written request for the use of a commemorative logo must be received by University Marketing prior to the use of the logo, along with a photograph, illustration, or detailed description of the special logo. A narrative detailing the intended use of the logo must accompany the artwork.

Permission to use logos to commemorate anniversary dates will only be given in increments of five or ten years, not every year (i.e. 25th anniversary, 30th anniversary, but not 27th anniversary or 31st anniversary).

## Academic Logos



HORIZONTAL LOCKUP



STACKED, CENTERED LOCKUP



WORDMARK



CENTERED WORDMARK

Departmental/Division Logos



Athletic Logos & Marks



FULL-COLOR ROCKY HEAD



ONE-COLOR ROCKY HEAD



## Stationery



## Spirit Wear



## Logo Merchandise



# - Notes -